

It's all about **you** and the work you do



Veterinary Continuing Education



live events build relationships

The generous support of CVC exhibitors and sponsors allows us to deliver the best possible learning experience and helps to keep your registration costs as low as possible. Take advantage of the opportunity to meet with them while at CVC!

With programming powered by the team that brings dvm360, Firstline,

and *Vetted* magazines to your inbox and mailbox and led by the profession's foremost educators, CVC is all about **YOU** and the work you do.

We invite you to join us in Kansas City.





Daily Education

| 21 |
|-------|
| 22-35 |
| |
| |
| 44 |
| |

Clinical Techniques Courses

| Special Procedures in Feline Soft Tissue Surgery |
|--|
| Dental Extractions in Cats |
| Basic Abdominal Ultrasonography16 |
| Extracapsular Stifle Stabilization Techniques |
| Dental Extractions in Dogs16 |
| Stabilization Techniques for Luxating Patellas |
| Intermediate Abdominal Ultrasonography 17 |
| Digital Dental Radiography18 |
| Special GI Procedures in Canine Soft Tissue Surgery |
| Optimal Ophthalmic Surgeries in Primary Care Practice 18 |
| Advanced Periodontal Therapy Techniques |
| Insights Seminar: Fear Free [™] Tactics to Lessen the Stress and Increase the Ease of Patient-Caregiver Interactions 19 |

Evening Sessions

| Atopic dermatitis: The new paradigm and how it changes the way we treat it | 22 |
|--|----|
| - | |
| Ask the pet owner: A LIVE panel and learning session | 23 |
| Optimal surgical timing for traumatized patients | 27 |
| Management happy hour | 27 |
| Neurolocalization basics and "The Gait Game" | 31 |
| Share in your colleagues' secrets: The Veterinary | |
| Confessionals Project | 31 |

Veterinary Economics Hospital Design Conference

| Hospital Design Conference Preview | 46-49 |
|------------------------------------|--------|
| Plan! Build! Decorate! | 50-53 |
| Need to Know | 54-55 |
| Hospital Design Registration | 56-60 |
| Hotel Locations and Registration | .61-63 |

Additional Information

| Don't Miss This | |
|----------------------------------|-------|
| Kansas City At-A-Glance | 5 |
| It's All About YOU | 6-7 |
| Meet the Educators | |
| Innovative learning only at CVC | 12-13 |
| Content Partners | |
| Exhibitors | |
| Need to Know | |
| CVC Registration | |
| Hotel Locations and Registration | 61-63 |





You Won't Want to MissTHIS!

I enjoyed the programming very much and was very happy with the topics and learning opportunities.









Enjoy exceptional CE in an affordable, easy-to-navigate city that offers something special for everyone. Kansas City was recently named a **"New Food Destination to Watch,"** and *Vogue* magazine has identified it as **"a city worth landing, and lingering, in."**

Learn and Grow.

*Pending AAVSB RACE approval

At CVC, all sessions are open to all attendees. You'll choose from **more than 500 hours of educational sessions,** led by the profession's most highly regarded speakers! Veterinarians earn up to 36 hours of CE and technicians receive up to 29 hours of CE over four days at CVC.*

Challenge yourself to work through difficult cases alongside the biggest names in clinical veterinary medicine.

Feed your career and your soul via innovative sessions on leadership and mindfulness.

Collaborate with your peers and tackle the profession's greatest concerns and opportunities.

Tailor your schedule to your learning style — breakfast, lunch, and evening educational sessions.

Register TheCVC.com

Convention Dates and Location:

August 25-28, 2017 Kansas City Convention and Entertainment Centers (KCCEC) 301 West 13th Street, Kansas City, MO 64105

Early Registration Savings Deadlines:

Super Savings: May 10, 2017 Early Bird: July 12, 2017 **Register now!**

Online: www.TheCVC.com/cvc-kc-registration/ Phone: 1.800.255.6864, ext. 6 Mail or fax: Use the form on p. 56

Convention Hours

| | Friday, | Saturday, | Sunday, | Monday, |
|----------------------|-----------|-----------------------|----------------------|----------------------|
| | August 25 | August 26 | August 27 | August 28 |
| Registration Desk | 8:30 AM - | 6:30 AM - | 7:00 AM - | 7:00 AM - |
| | 6:30 PM | 7:00 PM | 6:15 PM | 5:45 PM |
| Educational Sessions | 12:30* - | 8:00 AM - | 8:00 AM - | 8:00 AM - |
| | 9:30 PM | 9:00 PM | 9:00 PM | 5:20 PM |
| Exhibit Hall | Not Open | 10:15 AM - 6:45 PM | 9:00 AM - 5:00 PM | 9:00 AM - 2:00 PM |

*Friday Lunch & Learns are 11:00 AM - 12:15 PM





Convention Services Call: 1.800.255.6864, ext. 6 or 913.871.3900

Email: cvc@ubm.com Monday - Friday, 8:30 AM - 4:30 PM CT



KANSAS CITY

Speakers are dvm360 writers and are really good.

Lots of fun, great exhibitors.





CVC'S inspiring and highly educational sessions, workshops, and courses are all about



With more than 500 hours of sessions over four days, each CVC location offers non-stop CE opportunities. Enjoy a side of CE with your (free) coffee and breakfast each morning. Ask the Experts and learn while you enjoy a lunch. Then close the day with an educational nightcap at a CVC Evening Session.



Learn in the Exhibit Hall, too! Exhibiting companies are an important part of the CVC family, and their presence supports your educational programming. Many exhibitors are veterinarians, veterinary technicians, and practice managers themselves and all come to CVC to answer your questions, share their product knowledge, and make recommendations for your specific needs.





and the

you do.

work

Every session on the program is open to every attendee

That's right. Veterinarians, veterinary technicians, and practice managers — choose from more than 500 hours of continuing education sessions. Select from any non-laboratory session on the program, each led by the veterinary profession's most highly regarded educators.

Choose from:

- Core clinical sessions, each selected to support the way you practice veterinary medicine today.
- Communications, management, leadership, and personal well-being tracks that will inspire you.
- Technician-centric clinical and practice management sessions led by Veterinary Technician Specialists who are passionate about your success.
- Innovative Sessions, a menu of alternative ways to study and learn that will bring you together with colleagues and experts to discover solutions to your most confounding clinical and practice management problems.
- dvm360 Full Circle seminars, a fresh approach to education that puts you in the mix with the profession's most dynamic speakers as they share their own clinical, practice management, and team perspectives on critical current topics.

More for your money

Breakfast, lunch, snacks, and a Proceedings CD or digital download are complimentary for registered attendees. Negotiated hotel rates and extras help keep your total costs in check.







MeetTheEducators

CVC educators are innovators, risk-takers, and thought leaders who are committed to the future of the profession, and to your practice. Experts who seek – and then share – new approaches to your clinical, practice management, and daily patient care challenges.

Anesthesia Kristen Messenger, DVM, PhD, DACVAA, DACVCP North Carolina State University Raleigh, NC



Behavior John Ciribassi, DVM, DACVB Chicagoland Veterinary Behavior Consultants Carol Stream, IL

Beth Strickler, DVM, DACVB Veterinary Behavior Solutions Johnson City, TN

Bovine Misty Edmondson, DVM, MS, DACT Auburn University Auburn, AL

Nels Lindberg, DVM Animal Medical Center Great Bend, KS

Brad White, DVM, MS Kansas State University Manhattan, KS

Canine Sports Medicine Cynthia Otto, DVM, PhD, DACVECC, DACVSMR, CCRT Penn Vet Working Dog Center Philadelphia, PA

Clinical Pathology Steven Stockham, DVM, MS, DACVP Kansas State University Manhattan, KS

Clinical Pharmacology Dawn Boothe, DVM, MS, PhD, DACVIM, DACVCP

Auburn University Auburn, AL

Controlled Substances Mary Berg, BS, RVT, RLATG,

VTS (Dentistry) Beyond the Crown Veterinary Education Lawrence, KS Critical Care

Nathan Peterson, DVM, DACVECC VCA West Los Angeles Animal Hospital Los Angeles, CA

Dentistry Heidi Lobprise, D

Heidi Lobprise, DVM, DAVDC Main Street Veterinary Hospital Flower Mound, TX

Dermatology

Paul Bloom, DVM, DACVD, DABVP Allergy, Skin, and Ear Clinic for Pets Livonia, MI

Anthea Schick, DVM, DACVD Dermatology for Animals Tempe, AZ

Endocrinology David Bruyette, DVM, DACVIM VCA West Los Angeles Animal Hospital Los Angeles, CA

Equine

Erin Groover, DVM, DACVIM Auburn University Auburn, AL

Robert Miller, DVM Thousand Oaks, CA

Exotic Animal Medicine La'Toya Latney, DVM University of Pennsylvania

University of Pennsylvania Philadelphia, PA

Fear Free^s™

Practice Marty Becker, DVM North Idaho Animal Hospital Sandpoint, ID



Mikkel Becker, CPDT-KA, CBCC-KA, CDBC, KPA-CTP VetStreet.com Seattle, WA Stephen Ettinger, DVM, DACVIM Los Angeles, CA

Debbie Martin, LVT, VTS (Behavior) Veterinary Behavior Consultations Spicewood, TX

Feline Medicine

Howard Seim III, DVM, DACVS Colorado State University Fort Collins, CO

Kelly St. Denis, DVM, DABVP Charing Cross Cat Clinic Brantford, ON

Gastrointestinal

Medicine

Jonathan Lidbury, BVMS, MRCVS, PhD, DACVIM, DECVIM Texas A&M University College Station, TX

Geriatric Medicine and End of Life Care

Mary Gardner, DVM Lap of Love Veterinary Hospice Bandon, OR

Dani McVety, DVM Lap of Love Veterinary Hospice Lutz, FL

Honey Bee Health

Christopher Cripps, DVM Betterbee Greenwich, NY

Hospital Design Dan Chapel, AIA, NCARB Chapel Associates Architects Little Rock, AR

Brian Conrad, CVPM Meadow Hills Veterinary Center Kennewick, WA

Dave Gasser, AIA, NCARB BDA Architecture Albuquerque, NM



Gary Glassman, CPA Burzenski & Company PC East Haven, CT

Scott Learned, MS, MBA, PE, LEED AP Design Learned, Inc. Norwich, CT

Heather Lewis, AIA, NCARB Animal Arts Boulder, CO



Vicki Pollard, AIA, CVT Animal Arts Boulder, CO





Wayne Usiak, AIA, NCARB BDA Architecture Albuquerque, NM

Becky Valentine BDA Architecture Albuquerque, NM

Human-Animal Bond

Steve Feldman HABRI Foundation West Lafayette, IN

Laird Goodman, DVM MurrayHill Veterinary Hospital Beaverton, OR

Joe Hotzhaeur, DVM Zoetis St. Louis, MO

Rebecca Johnson, PhD, RN, FAAN, FNAP Research Center for Human Animal Interaction Columbia. MO

Can you really combine medicine and business?

It's not always easy. Clinicians often aren't interested in the business side of things. Then there's the staff and client drama that gets in the way of providing the best medical care for pets. Which is precisely why CVC offers sessions led by a CVPM who just gets it. *Brian Conrad* is an innovator who isn't afraid to admit his mistakes. He's a leader (and president of the Veterinary Hospital Managers Association) who takes more pride in inspiring other managers than talking about himself. And he's a devoted father who struggles with life balance issues, just like you.

We're fortunate to offer seven sessions with Brian Conrad, CVPM — whether you're interested in clinical, business, client, or staff issues in veterinary practice, you'll be glad you spent some time learning with this guy.

Neurology Fred Wininger, VMD, MS, DACVIM Veterinary Specialty Services Manchester, MO

Nutrition

Deborah Linder, DVM, DACVN Tufts Cummings School of Veterinary Medicine North Grafton, MA

Oncology

Sandra Bechtel, DVM, DACVIM University of Missouri Columbia, MO



Orthopedics and Rehabilitation David Dycus, DVM, MS,

DACVS, CCRP Veterinary Orthopedic and Sports Medicine Group Annapolis Junction, MD

Matthew Brunke, DVM, CCRP, CVPP, CVA North County Veterinary Referral Practice Glen Falls, NY

Pain Management

Mary Ellen Goldberg, BS, LVT, CVT, SRA, CCRA Boynton Beach, FL

Michael Petty, DVM, CVPP, CVMA, CCRT, CAAPM Animal Pain Center Canton, MI

Parasitology

Richard Gerhold, DVM, MS, PhD University of Tennessee Knoxville, TN

Practice Management

Brian Conrad, CVPM Meadow Hills Veterinary Center Kennewick, WA



Karen Felsted, CPA, MS, DVM, CVPM, CVA PantheraT Veterinary Management Consulting Dallas, TX

Sheila Grosdidier, BS, RVT, PHR Veterinary Management Consultants Evergreen, CO

Bash Halow, LVT, CVPM Halow Tassava Consulting New York, NY



Jeremy Keen, DVM Desoto County Animal Clinic Southaven, MS

Heather Lewis, AIA, NCARB Animal Arts Boulder, CO

Dave Nicol, BVMS, MRCVS Dave Nicol Veterinary Services Brighton, UK



MeetTheEducators



Mark Opperman, CVPM Veterinary Management Consultants Evergreen, CO

Andrew Roark, DVM, MS

Cleveland Park

Greenville, SC

Animal Hospital

Sarah Wooten, DVM, CVJ Sheep Draw Veterinary Hospital Greeley, CO

Public Health

Jenifer Chatfield, DVM, DACZM Dade City, FL

Senior Care

Heidi Lobprise, DVM, DAVDC Main Street Veterinary Hospital Flower Mound, TX

Shelter Medicine

Kirk Miller, DVM, DABVP Oregon State University Portland, OR

Soft Tissue Surgery

Harry Boothe, DVM, MS, DACVS Auburn University Auburn, AL

Nicole Buote, DVM, DACVS VCA West Los Angeles Animal Hospital Los Angeles, CA

Technician Program

Stephanie Gilliam, RVT, CCRP, VTS (Neurology) University of Missouri Columbia, MO

Mary Ellen Goldberg, BS, LVT, CVT, SRA, CCRA Boynton Beach, FL **Candice Hoerner, CVT, VTS (Dentistry)** Big Sky Veterinary Dentistry Education Columbia Falls, MT

Debbie Martin, LVT, VTS (Behavior) Veterinary Behavior Consultations Spicewood, TX

Tasha McNerney, BS, CVT, CVPP, VTS (Anesthesia/ Analgesia) Veterinary Anesthesia Nerds Glenside, PA



Paula Plummer, LVT, VTS (ECC, SAIM) Texas A&M University College Station, TX

Danielle Russ, LVT, BS, BA, AS Center of Veterinary Expertise Suffolk, VA



Oriana Scislowicz, BS, LVT CVCA – Cardiac Care for Pets Richmond, VA

Toxicology Tina Wismer, DVM, DABVT, DABT ASPCA Animal Control Poison Center Urbana, IL

#BetterDataSavesPets

Veterinary informatics as a whole is not easy to define, but the one thing to know is that even minor and simple changes to your practice protocol — using your existing practice management information software — will result in the collection of phenomenal data that will benefit your patients and your practice.

Sonnya Dennis, DVM, DABVP, owner, Stratham-Newfields Veterinary Hospital and president of the Association for Veterinary Informatics

CVC is pleased to host the 2017 Talbot Symposium for Veterinary Informatics. Over two days, the profession's leading Informatics educators will show you how your practice can blend information technology, communications, social and behavioral science, and veterinary medicine to improve the quality and safety of patient care.

Meghan Leigh Pierson Greenville, SC

Kathryn Primm, DVM

Ooltewah, TN

Bill Schroeder

Schererville, IN

Columbus, OH

Brakke Consulting

John Volk

Chicago, IL

Denise Tumblin, CPA

WTA Veterinary Consultants

InTouch Practice Communications

Applebrook Animal Hospital

Veterinary medicine's most powerful human interest story — the Veterinary Confessionals Project

My dream is to get more of what's behind closed doors out into the open and available for discussion. As veterinary professionals, we are held to high standards. Our profession is extremely rewarding but can at times be extremely stressful. The anonymity of this project allows people to freely express themselves, without being judged, and encourages creativity. In the end, my hope is to bring solidarity to the global veterinary community — and possibly even to the health care community as a whole.

Veterinary Confessionals Project founder Hilal Dogan, BVSc

Come hear more about Dr. Dogan's creative and mindful approach to veterinary medicine (and life) in a Sunday evening session at CVC Kansas City.

Veterinary Informatics in General Practice

Peter Alberti Pet Cause Media Northborough, MA

Kenneth Brown, JD, DVM Rural Veterinary Services, LLC Bell, FL

Sonnya Dennis, DVM, DABVP Stratham-Newfields Veterinary Hospital Newfields, NH

Suzanne Fricke, DVM, MLIS Washington State University Pullman, WA

Julie Green, DVM, MS Virginia-Maryland College of Veterinary Medicine Elkton, VA

Jonathan Lustgarten, MS, PhD, VMD Red Bank Veterinary Hospital New York, NY Kerri Marshall, DVM, MBA BabelBark, Inc. Seattle, WA

Jared Scarbrough Veterinary Data Services, Inc. Lexington, KY

Duane Steward, DVM, PhD, MS Texas A&M Health Science Center College Station, TX

Veterinary Leadership

Betsy Charles, DVM, MA Western University of Health Sciences Pomona, CA

Caitlin DeWilde, DVM

The Social DVM and Brentwood Animal Hospital Brentwood, MO

Kimberly-Ann Therrien, DVM WVLDI Vancouver, WA



Sarah Wooten, DVM, CVJ Sheep Draw Veterinary Hospital Greeley, CO

Well-Being Hilal Dogan, BVSc Veterinary Confessional Project Maui, HI





Kimberly Pope-Robinson, DVM, CCFP 1 Life Connected Consulting San Clemente, CA

A First at CVC

Last year was my first year speaking for (and attending) the CVCs and frankly, I'm blown away. Every part of both the Virginia Beach and KC events was well organized, well attended, personal, and simply fun. They didn't seem too big, too small, they were perfect ... it was very exciting to see the engagement your team is inspiring in the profession. Thank you, again, for letting me be a part of it.

CVC educator Dani McVety, DVM

Dr. Dani McVety's dedication to end-of-life pet care is nothing short of a blessing to veterinary medicine. Together with her Lap of Love Veterinary Hospice partner, Dr. Mary Gardner, she empowers veterinary professionals and pet owners to seek — and deliver — the highest possible standard of care. CVC is honored to again welcome Dr. McVety and Dr. Gardner to CVC Kansas City, where they will lead six Geriatric Medicine and End-of-Life Care sessions.

Thought-provoking.

This-is-what's-happening-right-now continuing education sessions.*

Truly innovative learning, only at CVC.

Launch Pad Learning

CVC educators guarantee you'll leave Launch Pad Learning sessions with an approach that is personalized and ready to try in YOUR practice. Six different sessions, each so good you'll want to attend all of them:

Client compliance-builder workshop: Inspiring ideas to drive medical services

Bash Halow, LVT, CVPM

Higher compliance changes lives. The Halow Compliance Calculator uses national diseaseincidence data and the compliance figures from your practice to show your team how many more patients' lives have been positively impacted because of your practice's compliance efforts. Bash will provide the incidence data and the calculator. You plug in your compliance numbers from your practice software using guidance provided in the session. Voila'!

Myofascial pain therapy and massage for successful surgical and pain treatment outcomes (*Program coordinated by IVAPM*)

Michael Petty, DVM, CVPP, CVMA, CCRT, CAAPM

You'll learn specific pain identification and relief techniques to comfort patients experiencing myofascial pain syndrome.

Perioperative anesthesia and pain control ... starting from home and back again (and everything in between) (Program coordinated by IVAPM)

Michael Petty, DVM, CVPP, CVMA, CCRT, CAAPM, and Mary Ellen Goldberg, BS, LVT, CVT, SRA, CCRA

You know how to give an opioid injection and prescribe NSAIDs for pain relief, but did you know that proper treatment begins before your surgical candidate even leaves home? This (limited attendance) four-section course will boost your confidence in the perioperative management of your patients, diminish their pain, and greatly improve their postoperative recovery.

The violinist and the veterinarian: How to acknowledge beauty and value in your work-when others may not

Kimberly Pope-Robinson, DVM, CCFP

In 2008 Gene Weingarten and the *Washington Post* won a Pulitzer Prize for the article "Pearls before Breakfast." The article shared results from an experiment on perceived beauty and value, which featured accomplished violinist Joshua Bell, who played classical music during rush hour in a Washington, D.C. metro station on a violin valued at \$3.5 million. While he played, Weingarten observed the reactions of people in the station.

This CVC workshop applies Weingarten's findings to veterinary medicine and offers a thought-provoking approach to perception of value and beauty in everyday life, and what we can learn from this and apply to our own sustainability. Learn to recognize the beauty and value in what you do, even when others may not.





I always feel like I get a lot from the sessions. There are so many options and great speakers to see at any given time.

Also plan to join these exceptional Launch Pad Learning sessions: Anesthesia basics and beyond: Things you learned in school but have forgotten Tasha McNerney, BS, CVT, CVPP, VTS (Anesthesia/Analgesia),

Forget the P&L: Sharing real numbers with your team Brian Conrad, CVPM

Insightful.

Ask the pet owner! A LIVE panel and learning session

Led by Brian Conrad, CVPM, you'll hear from compassionate, thoughtful pet owners. Learn what they believe today's veterinary practice does right - and wrong - to try to keep their business and care for their pets. That's the first hour! In the second hour, you'll discuss what to do about it when you get back to your own hospital.

CVC's 2017 version of this popular series will deliver content applicable to every audience member: Doctor and veterinary technician, practice manager and receptionist. Sessions will be

led by high-flying Andy Roark, DVM, MS, his uber-energy improv partner Meg Pierson and by the brilliant, funny, and oh-so-on-target Tasha McNerney, BS, CVT, CVPP, VTS







Learn then Earn

dvm360 Full Circle

(Anesthesia/Analgesia)!

Our eye-opening, revenue-driving Learn then Earn series expands from one to three practice management experts for 2017. Bash Halow, LVT, CVPM, Karen Felsted, CPA, MS, DVM, CVPM, and Denise Tumblin, CPA, will join some of the profession's brightest clinical minds to bring just the right level of in-the-trenches marketing, client communication, and financial advice slipped in at the end of your clinical learning! Watch www.TheCVC.com for specific session titles and clinical collaborators.



Veterinary Confessionals Project Workshop

Veterinary Confessionals Project founder Hilal Dogan, BVSc, joins the dvm360 team for a very special two-hour evening session. This innovative presentation and workshop will highlight joys, struggles, challenges, and solutions drawn directly from inspiring, hilarious, and heart-wrenching comments posted by veterinarians and veterinary team members like you.

*Specific session information can be found on the program pages and at www.TheCVC.com.

OurContent Partners

Collaboration creates a stronger profession



CVC is proud to team with forward-thinking industry leaders who are committed to exceptional veterinary professional education. These program partners enable CVC to bring outstanding veterinary clinical and practice management educators and sessions to complement and enhance your CVC experience. When planning your daily CVC schedule, please consider the sessions supported by these organizations.

Program Partners

American Association of Feline Practitioners (AAFP) Association of Shelter Veterinarians (ASV) Association for Veterinary Informatics (AVI) Eye Care for Animals Fear FreeSM Human-Animal Bond Research Institute (HABRI) International Veterinary Academy of Pain Management (IVAPM) USDA National Veterinary Accreditation Program Veterinary Hospital Managers Association (VHMA) Veterinary Leadership Institute (VLI) Women's Veterinary Leadership Development Initiative (WVLDI)









How to Register for a Clinical Techniques Course*

Clinical Techniques Courses are open to all CVC veterinarians and technician attendees as indicated in the description. They require a separate registration fee, which is listed in the description. Clinical Techniques Course participation requires at least a one-day CVC Kansas City registration in addition to the course fee. All participants must sign and return a liability release form.

*At the time of printing, all Clinical Techniques Courses have space available. Clinical Techniques Course registration is nontransferable. CVC reserves the right to cancel any Clinical Techniques Course by July 19, 2017. If the course is cancelled by CVC, registrants will be notified and the Clinical Techniques Course paid fee will be credited or refunded. All cancellations of a Clinical Techniques Course by the registrant must be submitted in writing for a credit or refund, minus a \$50 processing fee, by July 19, 2017. No requests for refunds or changes will be accepted after July 19, 2017.



Offsite Event Information

The courses marked as offsite will be held at Maple Woods Community College. Shuttle

buses depart from the Kansas City Convention and Entertainment Center 30 minutes prior to the indicated start time. Shuttles will return approximately 30 minutes after the indicated end time.

Please note:

Should you miss the shuttle, a cab ride to the facility will be at your own expense.

Friday

Special Procedures in Feline Soft Tissue Surgery

Nicole Buote, DVM, DACVS

In one action-packed afternoon, you'll focus on surgical procedures that your feline patients often need. After a fast-paced, energizing review, you'll have the opportunity to perform:

- Perineal urethrostomy in dorsal or ventral recumbency
- Placement (and management) of various feeding tubes
- Cystotomy

Gain vital hands-on experience practicing these surgeries under the close guidance of board-certified veterinary surgeons.

Date: Friday, August 25 Time: 1:00 – 5:00 PM Cost: \$495 Open to: Veterinarians CE Credit: 4 hours

Very informative, delivered well, answered all questions.





ClinicalTechniquesCourses

Saturday

Dental Extractions in Cats

Heidi Lobprise, DVM, DAVDC

Learn how to properly extract major (and minor) teeth using tried-and-true techniques under the guidance of a veterinary dental specialist. You will review and practice the steps to perform quadrant extractions with emphasis on:

- Regional nerve blocks
- Preoperative and postoperative radiographs
- Flap presentation
- · Adequate bone removal to facilitate extraction
- Complete tooth removal
- Alveoplasty
- Tension-free surgical closure

Extraction challenges such as root tip retrieval, complications such as iatrogenic mandibular fracture, and when to perform crown amputations will also be discussed. Dental radiography will be used to confirm complete surgical extractions.

Date: Saturday, August 26 Time: 8:00 AM – 12:00 PM Cost: \$495 Open to: Veterinarians CE Credit: 4 hours



Ultrasonography is an integral component of providing an optimal standard of patient care. Work closely with imaging specialists to learn techniques to identify and examine the major abdominal organ systems using the latest in ultrasound equipment.

> Date: Saturday, August 26 Time: 8:30 AM – 12:30 PM Cost: \$450 Open to: Veterinarians CE Credit: 4 hours

Sponsored by Cuattro Digital Imaging



Extracapsular Stifle Stabilization Techniques

David Dycus, DVM, MS, DACVS, CCRP

Cranial cruciate ligament (CCL) rupture is the most common orthopedic disease in dogs. CCL rupture leads to persistent joint instability, which results in persistent pain and discomfort, osteoarthritis, meniscal pathology, muscle atrophy and compensatory changes in other limbs. Many options exist to surgically stabilize the joint to minimize long-term pain and development of osteoarthritis. Learn from veterinary orthopedic experts and practice extracapsular techniques to stabilize the stifle after CCL rupture. You will review and discuss all aspects of cruciate ligament injury including:

- Causes and predisposition
- · Ideal approach to the stifle joint
- Partial meniscectomy and meniscal release
- Suture and crimping technique
- Bone anchor and braided suture technique
- Optimal postoperative patient care

Participants may find it helpful to review pertinent anatomy and orthopedic instrumentation before attending this course.

> Date: Saturday, August 26 Time: 8:30 AM – 12:30 PM Cost: \$495 Open to: Veterinarians CE Credit: 4 hours

Dental Extractions in Dogs

Heidi Lobprise, DVM, DAVDC

Learn how to properly extract major (and minor) teeth using tried-and-true techniques under the guidance of a veterinary dental specialist. You will review and practice the steps to performing a complete surgical extraction including:

- Regional nerve blocks
- Preoperative and postoperative radiographs
- Flap presentation
- Adequate bone removal to facilitate extraction
- Complete tooth removal
- Alveoplasty
- Tension-free surgical closure

Extraction challenges such as root tip retrieval, complications such as iatrogenic mandibular fracture, and when to perform crown amputations will also be discussed. Dental radiography will be used to confirm complete surgical extractions.

Date: Saturday, August 26 Time: 1:00 – 5:00 PM Cost: \$495 Open to: Veterinarians CE Credit: 4 hours

Register TheCVC.com



Stabilization Techniques for Luxating Patellas

David Dycus, DVM, MS, DACVS, CCRP

Patellar luxations — especially medial patellar luxations (MPL) — are common and result from a developmental orthopedic disease in small- and large-breed dogs. Underlying skeletal abnormalities will typically lead to an MPL, so providing axial alignment of the extensor apparatus is paramount. Join veterinary orthopedic surgical specialists and focus on the causes, pathology, and treatment of patellar luxation in dogs as well as the postoperative patient care. In this handson interactive course, you will review and practice the approach to the stifle joint and these patellar luxation repair techniques:

- · Block recession trochleoplasty
- · Wedge recession trochleoplasty
- Tibial tuberosity transposition with K-wire fixation and tension band fixation
- · Capsular imbrication and release

Participants may find it helpful to review pertinent anatomy and orthopedic instrumentation before attending this course.

Date: Saturday, August 26 Time: 1:30 – 5:30 PM Cost: \$495 Open to: Veterinarians CE Credit: 4 hours

Intermediate Abdominal Ultrasonography

This lab is for practitioners who are familiar with the basics of ultrasound equipment and the ultrasonographic appearance of normal and diseased organs. Imaging specialists will help you take your knowledge to the next level. You will learn to improve your ability to identify and examine subtle abnormalities and difficult-to-image structures of the abdomen. You will have ample opportunity to use the latest in ultrasonography technology.

> Date: Saturday, August 26 Time: 1:30 – 5:30 PM Cost: \$450 Open to: Veterinarians CE Credit: 4 hours

Sponsored by Cuattro Digital Imaging





Patient, thorough teaching by people who love what they do.



Sunday Digital Dental Radiography

Candice Hoerner, CVT, VTS (Dentistry)

Because so many oral problems lie beneath the gum line, you need dental radiography to diagnose (and show clients) most of your patients' oral dental abnormalities. Whether you are a newcomer or a veteran, you will concentrate on mastering digital dental radiography techniques in dogs and cats. Participate in this Clinical Techniques Course and gain the information and hands-on practice needed to learn how to consistently obtain excellent dental radiographs, and benefit from the experience of using different imaging systems.

Date: Sunday, August 27 Time: 8:00 AM – 12:00 PM Cost: \$235 Open to: Veterinarians and Veterinary Technicians CE Credit: 4 hours



Special GI Procedures in Canine Soft Tissue Surgery

Nicole Buote, DVM, DACVS

In this course you will learn and practice commonly needed procedures involving the digestive system. After a brief lecture, you will have the opportunity to perform:

- Gastropexy
- Gastrotomy
- Enterotomy
- Resection anastomosis
- · Care and placement of various feeding tubes

Veterinary surgical specialists will guide you, provide practical pointers, and answer any questions you have about these key operations.

Date: Sunday, August 27 Time: 8:00 AM – 12:00 PM Cost: \$495 Open to: Veterinarians CE Credit: 4 hours

Optimal Ophthalmic Surgeries in Primary Care Practice

In this course, you'll receive close, expert instruction and guidance from veterinary ophthalmologists who are excited to help you enhance your ocular surgical techniques.

You'll learn and practice how to correct the ocular injuries and related anomalies you commonly see in your patients, as well as identify which patients may benefit most from referral. You'll focus on:

- Correcting entropion
- Reconstructing eyelids
- Replacing a prolapsed gland of the third eyelid
- Achieving linear grid keratotomy
- Creating a modified conjunctival advancement graft
- Performing enucleation and providing superb perioperative pain management

And please bring your own most pressing patient questions about ocular problems — we look forward to seeing you!

Date: Sunday, August 27 Time: 8:30 AM – 12:30 PM Cost: \$375 Open to: Veterinarians CE Credit: 4 hours

> One of the best labs I have ever attended — I really learned techniques that I would feel comfortable attempting in practice.



Lab was very practical and I feel confident that I will be able to apply the techniques as practiced.

Advanced Periodontal Therapy Techniques

Candice Hoerner, CVT, VTS (Dentistry)

Attend this Clinical Techniques Course and clean up on the periodontal therapy techniques that will take your dentistry skills to the next level. In this course you will review and practice:

- Root planning and gingival debridement
- · Perioceutic placement
- Proper instrument maintenance
- Key regional dental anesthesia techniques

This hands-on course provides the focused learning experience that will benefit your patients, your professional growth, and your practice.

Date: Sunday, August 27 Time: 1:00 – 3:00 PM Cost: \$185 Open to: Veterinarians and Veterinary Technicians CE Credit: 2 hours







Insights Seminar: Fear Free[™] Tactics to Lessen the Stress and Increase the Ease of Patient-Caregiver Interactions

Mikkel Becker, CPDT-KA, CBCC-KA, CDBC, KPA-CTP, and Debbie Martin, LVT, VTS (Behavior)

Do you know how to properly approach and handle patients who arrive frightened or become fearful during a veterinary visit or hospital stay? Join this course to discover the many benefits of Fear FreeSM veterinary visits, and reduce the stress that you, your team members, and your anxious, frightened, or difficult-to-handle patients feel.

Through interactive discussions, engaging animal demonstrations, and hands-on learning, you'll discover how to make veterinary visits, examinations, procedures, and hospitalizations easier for everyone by using appropriate patient modification and management techniques. You'll also learn how to incorporate environmental enrichment tactics for optimal veterinary care in the hospital and at home.

Date: Sunday, August 27 Time: 1:30 – 5:30 PM Cost: \$235 Open to: Veterinarians and Veterinary Technicians CE Credit: 4 hours







sponsored by



Sunday August 27

6:30 - 11:00 PM

Boehringer Ingelheim

B2017 **CK D**0 party

Kansas City Power & Light District

free appetizers and non-alcoholic beverages; cash bar available summertime casual an easy walk from downtown hotels; free shuttle service from the Marriott and Crown Center Hotels free to CVC attendees and guests (a CVC badge is required for attendees and guests of all ages) entertainment by "Party Crashers" dance band





Friday August 25

CVC sponsors are committed to the delivery of exceptional veterinary continuing education. Extend your learning opportunities by attending these sessions. All provide CE credit and are included with your CVC registration.

Saturday — Monday breakfast symposiums and lunch & learns seating and meals are limited on a first-come, first-served basis. RSVP on p. 58.

| Friday, August 25 | | | |
|---|--|--|---|
| NEW *Lunch & Learn 11:00 AM - 12:15 PM | Elanco | <i>Parasitology</i> Speaker TBD | Free to all registered attendees. RSVP Required on p. 58. Limited seating available. 1 hour of CE offered |
| NEW *Lunch & Learn 11:00 AM - 12:15 PM | MERCK Animal Health | Speaker TBD | Free to all registered attendees. RSVP Required on p. 58. Limited seating available. 1 hour of CE offered |
| Saturday, August 26 | | | |
| *Breakfast Symposium 6:30 - 7:30 AM | Elanco | <i>Puzzling & Perplexing: Addison's Disease in Dogs</i> Speaker TBD | Free to all registered attendees. RSVP on p. 58. Limited seating available. 1 hour of CE offered |
| Lunch & Learn 12:15 - 1:30 PM | LEGALLY MINE | <i>Your Legal Tool Box to Manage Lawsuits and Taxes</i> Leland McKay | Free to registered Veterinarians and Practice Managers RSVP on p. 58. Limited seating available. 1 hour of CE offered |
| Sunday, August 27 | | | |
| Breakfast Symposium 6:30 - 7:45 AM | zoetis | Systemic Flea Control: A Revolutionary Change in the Management of Fleas, Pruritus & Flea Allergy Dermatitis Michael Dryden, DVM, MS, PhD | Free to all registered attendees. RSVP on p. 58. Limited seating available. 1 hour of CE offered |
| Breakfast Symposium 6:30 - 7:45 AM | | Convenience Improves Compliance: How to Support Your Pharmacy and Your Clients David Goodnight, DVM | Free to all registered attendees. RSVP on p. 58. Limited seating available. 1 hour of CE offered |
| Sponsored Symposium 8:00 AM - 12:00 PM 1:30 - 5:45 PM | PRN. PHARMACAL | <i>Urology Symposium</i> Dr. Dennis Chew, Dr. Gary Oswald, Dr. Heidi Lobprise, Dr. Jeff Nichol, Dr. Jody Lulich, Dr. Julie Byron | Free to all registered attendees. RSVP on p. 58. 6 hours of CE offered |
| Lunch & Learn 12:15 - 1:30 PM | | <i>Successful Laser Implementation Workshop</i> Dr. Ernie Ward | Free to all registered attendees. RSVP on p. 58. Limited seating available. 1 hour of CE offered |
| *Lunch & Learn 12:15 - 1:30 PM | vets first choice | Simplify Your Life! Panel discussion by Denise Tumblin, CPA, Dr. Donna Warren, Tara Adams, Brian Carlson, Dr. Sharon Minninger, Jon Detweiler | Free to all registered attendees. RSVP on p. 58. Limited seating available. 1 hour of CE offered |
| Sponsored Symposium 1:30 - 2:30 PM | KLASER [*] USA | Laser Therapy Simplified: A Complete Review of What You Really Need to Know Dr. David Bradley | Free to registered Veterinarians 1 hour of CE offered |
| Monday, August 28 | | | |
| *Sponsored Symposium 8:00 AM - 12:15 PM | Veterinary Practice Solutions The Leader in Practice Management Training | <i>Management Basics: The Keys to the Future</i> Speaker TBD | Free to all registered attendees. RSVP on p. 58. Limited seating available. 3 hour of CE offered |

*This program has been submitted (but not yet approved) for continuing education credit for veterinarians, technicians, and practice managers in jurisdictions that recognize AAVSB's RACE approval. Each state's licensing board will consider the program; check with your state's board for the number of hours it approves. Some boards have limitations on the number of hours accepted in certain categories and/or restrictions on certain methods of delivery of continuing education. To record your CE hours, a certificate of attendance will be mailed to you after the convention for these programs.

ClinicalProgram Friday

CVC Clinical Sessions provide information-rich, practical tips and takeaways created for real-world practice and daily patient care. And all are open to every CVC attendee!

| Friday, August 25 | 12:30 - 1:30 PM | | 1:45 - |
|---|---|----------------|--|
| Behavior | Dr. J. Ciribassi — Separation anxiety: Can't you just quit your job? | | Dr. J. Ciribassi - What's mine is m is mine |
| Critical Care | Get the latest on caring for your critical care patients. Check TheCVC.com for updates. | | Get the latest on care patients. Ch for updates. |
| Dentistry | Dr. H. Lobprise — Practical periodontal plans: How to manage the disease you find | | Dr. H. Lobprise Taking and reading |
| Dermatology | Dr. P. Bloom — Quick, easy, and profitable dermatologic tests for small animal practice | | Dr. P. Bloom — adverse food read treatment |
| Endocrinology | Dr. D. Bruyette — How I treat diabetes in cats | | Dr. D. Bruyette - diabetes: What to stops working |
| Exotic Animal Medicine | Dr. L. Latney — Updates in small mammal medicine | | Dr. L. Latney — physical exam in |
| Expert ² : The Power of Interaction Cool views in virtual microscopy | Dr. S. Stockham — Red cell cadavers in anemic blood (Part 1) | 1:30 - 1:45 PM | Dr. S. Stockham in anemic blood (|
| Feline Medicine Program coordinated by the American Association of Feline Practitioners | Dr. H. Seim III — Surgical repair of diaphragmatic hernia | 1:30 - 1 | Dr. H. Seim III – surgery |
| Human-Animal Bond: Data to Transform Practice Program coordinated by the Human-Animal Bond Research Institute | S. Feldman, Dr. L. Goodman, Dr. J. Holzhaeur, Dr. R. Johnson — Overview of HAB in science, society, and veterinary healthcare | Break | Dr. R. Johnson - pet: The human h ownership |
| Imaging | The CVC provides a view into up-to-date imaging. Check TheCVC.com for updates. | | The CVC provide: imaging. Check T |
| Oncology | Dr. S. Bechtel — Mast cell tumor conundrum: Update on treatments, class- ification, and effects on treatment decisions | | Dr. S. Bechtel – treat adrenal turr |
| Orthopedics and Rehabilitation | Dr. M. Brunke and Dr. D. Dycus — Managing osteoarthritis: Views from a surgeon and a rehabilitation practitioner | | Dr. M. Brunke a Cruciate rupture: or surgery? |
| Bovine Medicine | Dr. M. Edmondson — Managing musculoskeletal injuries in cattle | | Dr. M. Edmonds trichomoniasis |
| Equine Medicine | | | Dr. R. Miller — horse's mind |
| Large- and Mixed-Animal Practice Management | Dr. N. Lindberg — Financial intelligence and strategies for millennial vets | | Dr. N. Lindberg opportunities abo leap ahead |

1:45 - 2:45 PM

Dr. J. Ciribassi — Resource guarding: What's mine is mine and what's yours is mine

Get the latest on caring for your critical care patients. Check TheCVC.com for updates.

Dr. H. Lobprise — Intraoral radiographs: Taking and reading tips

Dr. P. Bloom — Canine cutaneous adverse food reactions: Diagnosis and treatment

Dr. D. Bruyette — Insulin-resistant diabetes: What to do when insulin therapy stops working

Dr. L. Latney — The "phys" behind the physical exam in reptiles

Dr. S. Stockham — Red cell cadavers in anemic blood (Part 2)

Dr. H. Seim III — Principles of GI surgery

Dr. R. Johnson — Be healthy, get a pet: The human health benefits of pet ownership

The CVC provides a view into up-to-date imaging. Check TheCVC.com for updates.

Dr. S. Bechtel — How to diagnose and treat adrenal tumors

Dr. M. Brunke and Dr. D. Dycus — Cruciate rupture: Orthotics, rehabilitation, or surgery?

Dr. M. Edmondson — Bovine trichomoniasis

Dr. R. Miller — Understanding the horse's mind

Dr. N. Lindberg — Practice opportunities abound! How you must leap ahead

Lunch & Learns start at 11 AM - Turn to page 21 for details!



Break 2:45 - 3:00 PM

Clinical**Program**Friday

See below for more information.

•

Evening Sessions 7:30 - 9:30 PM

\sub You'll find inspiring and highly educational sessions in every room. $extsf{2}$

CVC Medical Director Theresa Entriken, DVM

3:00 - 4:00 PM

Dr. J. Ciribassi — Canine body language: But what do you really mean?

Get the latest on caring for your critical care patients. Check TheCVC.com for updates.

Dr. H. Lobprise — Extraction pearls: How I try and make extractions easier

Dr. P. Bloom — Simplified diagnosis and management of autoimmune skin diseases — including immunosuppressive therapy

Dr. D. Bruyette — The keys to identifying and treating acromegaly in cats

Dr. L. Latney — Reptile nutrition 101

Dr. S. Stockham — White cell cadavers of leukocytosis

Dr. H. Seim III — Feline linear foreign bodies

Dr. J. Holzhaeur — The pet effect: Wonder and why of connection

The CVC provides a view into up-to-date imaging. Check TheCVC.com for updates.

Dr. S. Bechtel — How to diagnose and treat thyroid carcinomas

Dr. M. Brunke and Dr. D. Dycus — Hip dysplasia: Management for the surgical and non-surgical patient

Dr. M. Edmondson — Antimicrobial therapy in bovine reproduction

Dr. R. Miller — The leading cause of lameness is preventable!

Dr. N. Lindberg — Crisis and conflict — how can we resolve these and succeed?

the way we treat it

7:30 PM

to 9:30 PM

4:15 - 5:15 PM

Dr. J. Ciribassi — Fear-based aggression: I'm afraid of you so I would like to eat you

Get the latest on caring for your critical care patients. Check TheCVC.com for updates.

Dr. H. Lobprise — Feline dental support group: How many ways can cats get rid of teeth?

Dr. P. Bloom — Resistant MRSA, MRSP, and MRSS are coming to your neighborhood – What antibiotics should you use in small animals with skin disease? (Part 1)

Dr. D. Bruyette — Solving the puzzles of puddles: PU/PD

Dr. L. Latney — Exotic animal owners 101: How to increase your clientele

Dr. S. Stockham — What are the cells from this lump?

Dr. H. Seim III — Surgical management of penetrating abdominal trauma

4:00 - 4:15 PM

Break

Dr. L. Goodman — Bond-centered practice: Applying and prescribing the HAB

The CVC provides a view into up-to-date imaging. Check TheCVC.com for updates.

Dr. S. Bechtel — How to diagnose and treat lymphoma in dogs and cats

Dr. M. Brunke — Introduction to Traditional Chinese Veterinary Medicine

Dr. M. Edmondson — Urolithiasis in cattle

Dr. R. Miller — Update on training newborn foals

Dr. N. Lindberg — Culture and core values — game changers in your practice

DR. P. BLOOM — Atopic dermatitis: The new paradigm and how it changes

B. CONRAD. CVPM — Ask the pet owner: A LIVE panel and learning session



Dr. J. Ciribassi — Feline aggression: Should we play or should you just stay away?

Get the latest on caring for your critical care patients. Check TheCVC.com for updates.

Dr. H. Lobprise — The business of dentistry

Dr. P. Bloom — Resistant MRSA, MRSP, and MRSS are coming to your neighborhood – What antibiotics should you use in small animals with skin disease? (Part 2)

Dr. D. Bruyette — The art and joy of identifying and treating canine hyperadrenocorticism

Dr. L. Latney — Clinical approach to lymphoma in ferrets

PM

5:30 F

5:15 - !

Break

Dr. S. Stockham — What are the cells from that bump?

Dr. H. Seim III — Surgical management of uroabdomen in the cat

S. Feldman, Dr. L. Goodman, Dr. J. Holzhaeur, and Dr. R. Johnson — HAB panel discussion

The CVC provides a view into up-to-date imaging. Check TheCVC.com for updates.

Dr. S. Bechtel — Sparing limb and life in osteosarcoma

Dr. M. Brunke — Therapeutic exercises in veterinary rehabilitation

Dr. M. Edmondson — Adapt, improvise, and overcome: Interesting large animal ruminant cases

Dr. R. Miller — You work in a dangerous profession! Teach your clients to teach their horses to be cooperative patients

Dr. N. Lindberg — Lead from the trenches: Objectives to put to work Monday



ClinicalProgramSaturday Morning

| Saturday, August 26 | | 8:00 - 9:00 AM | |
|---|----------------------------------|--|----------------|
| Behavior | | Dr. J. Ciribassi — Sibling rivalry: When roommates come to blows | |
| Critical Care | | Get urgent updates you'll need. Check TheCVC.com for details. | |
| Dermatology | | Dr. P. Bloom — What's new about demodicosis in dogs? | |
| Endocrinology | | Dr. D. Bruyette — What adrenal disorders affect cats? | |
| Exotic Animal Medicine | 9:00 AM | Dr. L. Latney — Infectious disease updates for companion birds | |
| Expert ² : The Power of Interaction Cool views in virtual microscopy | 7:00 - 9 | Dr. S. Stockham — Cases of cavitary effusion: What's filling this space? | |
| Fear Free SM Practice Program provided in part by Fear Free SM | | Dr. M. Becker — Top 10 things to do to provide true Fear Free SM veterinary visits | 9:00 - 9:10 AM |
| Feline Medicine Program coordinated by the American Association of Feline Practitioners | Eye Opener Continental Breakfast | Dr. H. Seim III — Feline perineal urethrostomy: A novel approach | 6 - 00:6 |
| Oncology | ntinent | Dr. S. Bechtel — When and how to recommend radiation therapy | Break |
| Orthopedics and Rehabilitation | ener Co | Dr. M. Brunke — Management of the down dog | |
| USDA/NVAP Program coordinated by the USDA National Veterinary Accreditation Program | Eye Ope | Module 3: Overview of foreign animal, program, and reportable diseases | |
| Veterinary Informatics in General Practice Program coordinated by the Association for Veterinary Informatics | | J. Scarbrough — Easy steps to success with informatics without widespread standards adoption | |
| Veterinary Leadership Program coordinated by the Women's Veterinary Leadership Development Initiative and provided in part by Banfield Pet Hospital | | Dr. C. DeWilde, Dr. K. Therrien, and Dr. S. Wooten — Squeezing out of the gender #wagegap | |
| Equine Medicine | | Dr. R. Miller — Update on imprint training | |
| Small Ruminant Medicine | | Dr. M. Edmondson — Anesthesia and common surgical procedures in small ruminants | |

Turn to page 21 for additional educational sessions!







Excellent quality

and value.

Register TheCVC.com

ClinicalProgramSaturday Morning

Lunch Break 12:00 - 1:30 PM



DR. P. BLOOM — New drugs in veterinary dermatology — updates and debates

DR. J. CIRIBASSI — Feline elimination disorder: Making litter the letter of the law

11:00 AM - 12:00 PM

Dr. J. Ciribassi — Psychopharmacology: Might medication make amends?

Get urgent updates you'll need. Check TheCVC.com for details.

9:10 - 10:10 AM

Dr. P. Bloom — An easier way to diagnose and manage otitis externa in the real world (Part 1)

Dr. D. Bruyette — Resolving feline thyroid problems

Dr. L. Latney - Infectious disease updates for companion reptiles

Dr. S. Stockham — Cases of cavitary effusion: What's filling that space??

Dr. S. Ettinger — The best medicine: Why Fear FreeSM is a practice imperative!

Dr. H. Seim III — Surgical management of cystic and urethral calculi in cats

 $\ensuremath{\text{Dr. S. Bechtel}}\xspace \longrightarrow$ Mammary carcinomas: Updates in diagnoses and treatment options

Dr. M. Brunke — Kinesiology in veterinary medicine

Module 8: International movement of horses

Dr. J. Lustgarten — Do better medicine with your untapped goldmine — your data

Dr. C. DeWilde, Dr. K. Therrien, and Dr. S. Wooten — Veterinarians against for humanity: A career adventure game for (un) conventional professionals

Dr. R. Miller — Update on restraint

Dr. M. Edmondson — GI parasites in small ruminants

Dr. J. Ciribassi — Noise phobia: I feel the earth move under my paws

Get urgent updates you'll need. Check TheCVC.com for details.

 $\mbox{Dr. P. Bloom}$ — An easier way to diagnose and manage otitis externa in the real world (Part 2)

Dr. D. Bruyette — A sure-fire approach to cases of canine thyroid disease

Dr. L. Latney — Managing head trauma in exotic pets

AM

Exhibit Hall Opens at 10:15

• WW

10:10 - 11:00

Break

Dr. S. Stockham — Is this lymphoma — or just reactive lymph node?

Dr. S. Ettinger — Physical exam techniques that are state-of-the-art and state-of-the-heart

 $\mbox{\rm Dr.\,H.\,Seim\,\,III}$ — Feline esophagostomy feeding tube placement and wound management secrets

Dr. S. Bechtel — Immunotherapy in veterinary oncology: What has been studied and what is available?

Dr. M. Brunke — Kinesiology in veterinary medicine (con't)

Module 21: Animals' fitness to travel

P. Alberti — Don't drink from the firehose: Simple insights from your practice data

Dr. C. DeWilde, Dr. K. Therrien, and Dr. S. Wooten — Girlfriends' guide to surviving a veterinary career: Best advice you NEVER GOT

Dr. R. Miller — Barefoot farriery and other trends

Dr. M. Edmondson — Common metabolic disorders in goats



I'd heard so many positive things. All turned out to be true.

ClinicalProgramSaturday Afternoon

| Saturday, August 26 | | 1:30 - 2:30 PM | |
|---|-----------------|---|----------------|
| Canine Sports Medicine | | Dr. C. Otto — Working like a dog: Working with working dogs | |
| Clinical Pharmacology | | Dr. D. Boothe — Antimicrobial resistance: The state of affairs in dogs and cats | |
| Critical Care | | Dr. N. Peterson — Veterinary CPR update | |
| dvm360 Full Circle 🤱 | | Dr. A. Roark and M. Pierson — Customer service crash course | |
| Fear Free SM Practice Program coordinated by Fear Free SM | | Dr. M. Becker — Top 10 things to avoid in Fear Free SM practice | |
| Feline Medicine Program coordinated by the American Association of Feline Practitioners | | The CVC is pleased to work with the AAFP to bring you the latest on providing purr-fect care to your feline patients. Check TheCVC.com for updates. | |
| Honey Bee Health | M | Dr. C. Cripps — Honey bees and veterinarians | |
| Neurology | 12:00 - 1:30 PM | Dr. F. Wininger — A pain in the neck: A practical approach to cervical disease | :00 PM |
| Pain Management Program coordinated by the International Veterinary Academy of Pain Management | | Dr. M. Petty — Acute on top of chronic pain in geriatric patients | 2:30 - 3:00 PM |
| Parasitology | Lunch Break | Dr. R. Gerhold — Cough it up: Respiratory parasites of animals | Break |
| Shelter Medicine Program coordinated by the Association of Shelter Veterinarians | Lun | Dr. K. Miller — The veterinarian's role in recognizing and reporting animal abuse | |
| Soft Tissue Surgery | | Dr. N. Buote — GDV surgical techniques and management | |
| USDA/NVAP Program coordinated by the USDA National Veterinary Accreditation Program | | Module 23: Use of antibiotics in animals | |
| Veterinary Informatics in General Practice Program coordinated by the Association for Veterinary Informatics | | $\ensuremath{\text{Dr. S. Dennis}}$ — Avoid the most common veterinary state board complaints with informatics | |
| Wellness (Yours!) | | Dr. K. Pope-Robinson — Training for the marathon we call a career in veterinary medicine | |
| Bovine Medicine/Surgery | | Graze TheCVC.com for bovine medicine and surgery session updates. | |
| Equine Medicine/Surgery | | Trot to TheCVC.com to catch up on the latest equine program. | |

Turn to page 21 for additional educational sessions!





Register TheCVC.com

26

Great meeting! Excellent in all aspects!

Evening Sessions 7:30 - 9:30 PM • See below for more information.

Welcome Reception 5:30 - 6:45 PM • Exhibit Hall Closes at 6:45 PM

RSVP on p. 59

| 3:00 - 4:00 PM | | 4:30 - 5:30 PM |
|---|----------------|---|
| Dr. C. Otto — Health hazards and rehabilitation of dogs that play or work too hard | | Dr. C. Otto — Flexing your muscles with therapeutic exercise |
| Dr. D. Boothe — Antimicrobial decision-making: Interpreting culture and susceptibility data | | Dr. D. Boothe — The MIC is the key: Designing antimicrobial dosing regimens |
| Dr. N. Peterson — Trauma management: The first hour | | Dr. N. Peterson — Trauma management: Beyond the first hour |
| Dr. A. Roark and M. Pierson — Technician gold in the exam room | | Dr. A. Roark and M. Pierson — Wowing clients who aren't in the building |
| Dr. M. Becker — A look inside a wildly successful practice that's been Fear Free SM for over 5 years | | D. Martin, LVT, VTS (Behavior) — Fear Free SM : Learning to listen to our patients |
| The CVC is pleased to work with the AAFP to bring you the latest on providing purr-fect care to your feline patients. Check TheCVC.com for updates. | | The CVC is pleased to work with the AAFP to bring you the latest on providing purr-fect care to your feline patients. Check TheCVC.com for updates. |
| Dr. C. Cripps — Honey bee diseases | | Dr. C. Cripps — Honey bee veterinary services |
| Dr. F. Wininger — Dizzy now? Vestibular syndromes | :30 PM | Dr. F. Wininger — Intervertebral disc disease: What is a generalist to do? |
| Dr. M. Petty — An update on NSAID use and safety | 4:00 - 4:30 PM | Dr. M. Petty — Using cannabidiols to treat pain |
| Dr. R. Gerhold — <i>Neospora, Toxoplasma</i> and coccidia: Microscopic monsters | Break | Dr. R. Gerhold — Migrating heartworm: Diagnostics and treatment |
| Dr. K. Miller — Respiratory infections in dogs and cats | | Dr. K. Miller — Animal hoarding: An overview |
| Dr. H. Boothe — Diaphragmatic hernia repair | | Dr. H. Boothe — Perineal surgery in the dog |
| Module 27: Bovine trichomoniasis | | Module 29: Veterinary Feed Directive |
| Dr. K. Marshall — Connect with clients through mobile technology: Online appointments, messaging, pet fitness data, and MORE | | Dr. K. Brown and Dr. J. Lustgarten — Rapid fire: Informatics and veterinary medicine! |
| Dr. K. Pope-Robinson — Top 10 tips: How to become a recovering perfectionist | | Dr. K. Pope-Robinson — When the fearful animal is you: How to differentiate perceived threats from real danger |
| Graze TheCVC.com for bovine medicine and surgery session updates. | | Graze TheCVC.com for bovine medicine and surgery session updates. |
| Trot to TheCVC.com to catch up on the latest equine program. | | Trot to TheCVC.com to catch up on the latest equine program. |
| 7:30 PM to 9:30 PM | | SESSIONS |
| 9:30 PM I DR. D. NICOL AND DR. A. ROARK — Mai | nayeme | RSV RSV |

ClinicalProgramSunday Morning

| Sunday, August 27 | | 8:00 - 9:00 AM | |
|---|----------------------------------|--|-------------------------------|
| Canine Sports Medicine | | Dr. C. Otto — Balancing acts: Components of a conditioning program | |
| Cardiology | | CVC gets to the heart of it — everything practitioners need to know about cardiology. See updates at TheCVC.com. | |
| Clinical Pharmacology | | Dr. D. Boothe — Compounded medication: Getting more complicated | |
| Critical Care | | Dr. N. Peterson — Pain management of the critically injured patient | |
| Dermatology ZOEtis | | Dr. A. Patterson — Approach to the allergic dog: Focus on diagnosis and treatment of atopic dermatitis | 5 |
| dvm360 Full Circle 🕦 | 00 AM | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/Analgesia) — Top traps that vets set for techs | Exhibit Hall Opens at 9:00 AM |
| Fear Free SM Practice Program coordinated by Fear Free SM | 7:00 - 9:00 AM | M. Becker, CPDT — Gentle control: Fear Free SM tactics for getting a handle on difficult dogs and cats without extra restraint |)pens at |
| Geriatric Medicine and End of Life Care | | Dr. D. McVety — Body language for the veterinary team | oit Hall C |
| Neurology | al Brea | Dr. F. Wininger — CSF: Who, what, when, where, how? | • Exhit |
| Orthopedic Surgery | Intinent | Dr. D. Dycus — The roadmap to fracture management: Part I: Diagnosing fractures and choosing a fixation technique | |
| Pain Management Program coordinated by the International Veterinary Academy of Pain Management | Eye Opener Continental Breakfast | LAUNCH PAD LEARNING 1 8:00 AM - 12:00 PM Dr. M. Petty and M.E. Goldberg, BS, LVT, CVT, SRA, CCRA — Perioperative anesthesia and pain control | 9:00 - 9:30 AM |
| Parasitology | Eye 0 | Dr. R. Gerhold — Update on tick-borne diseases | Break 9 |
| Shelter Medicine Program coordinated by the Association of Shelter Veterinarians | | Dr. K. Miller — The spay/neuter debate: Why, when, what if | 8 |
| Veterinary Informatics in General Practice Program coordinated by the Association for Veterinary Informatics | | Dr. D. Steward — How horse-and-rider analysis and informatics are changing equine-assisted activities and therapeutics for the better | |
| Wellness (Yours!) | | Dr. K. Pope-Robinson — Diagnosing and treating frustration — yours (with seemingly uninformed, skeptical, or unappreciative pet owners) | |
| Bovine Surgery/Surgery | | Graze TheCVC.com for bovine medicine and surgery session updates. | |
| Equine Medicine/Surgery | | Trot to TheCVC.com to catch up on the latest equine program. | |

Turn to page 21 for additional educational sessions!





B. SCHROEDER — 25 big digital marketing hacks

DR. R. GERHOLD — Update on EPM: Keeping horses upright

| 9:30 - 10:30 AM | | 11:00 AM - 12:00 PM | | | | | |
|--|------------------------|---|--|--|--|--|--|
| Dr. C. Otto — Diagnostic approach to poor performance in canine athletes | | Dr. C. Otto — Preventing dehydration: Lessons from professional canine athletes | | | | | |
| CVC gets to the heart of it — everything practitioners need to know about cardiology. See updates at TheCVC.com. | | CVC gets to the heart of it — everything practitioners need to know about cardiology. See updates at TheCVC.com. | | | | | |
| Dr. D. Boothe — Pharmacogenomics: The role in drug interactions and adverse drug events | | Dr. D. Boothe — Targeted drug therapy: Enhancing efficacy and safety | | | | | |
| Dr. N. Peterson — Blood gas interpretation | | Dr. N. Peterson — Practical coagulation testing | | | | | |
| Dr. A. Patterson — Approach to the allergic dog: Focus on diagnosis and treatment of atopic dermatitis (con't) | | Dr. A. Patterson — Approach to the allergic dog: Focus on diagnosis and treatment of atopic dermatitis (con't) | | | | | |
| Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/ Analgesia) — Epic fails in team harmony | 00 AM | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/ Analgesia) — What Hall and Oates taught us about veterinary medicine | | | | | |
| M. Becker, CPDT — Help the owner, help the pet! How to set a Fear $Free^{SM}$ foundation at home | :30 - 11: | D. Martin, LVT, VTS (Behavior) — Fear Free SM : Creating the veterinary hospital "spaw" | | | | | |
| Dr. D. McVety — Verbal communication during euthanasia: What to say when you don't know what to say | Break 10:30 - 11:00 AM | Dr. M. Gardner — It's not what you think: Veterinary hospice explained | | | | | |
| Dr. F. Wininger — MRI—what's this big deal? | Br | Dr. F. Wininger — Status epilepticus in the 21st century | | | | | |
| Dr. D. Dycus — The roadmap to fracture management: Part II: Selecting a fixation technique and external coaptation | | Dr. D. Dycus — The roadmap to fracture management: Part III: Selecting internal and external fixation techniques | | | | | |
| starting from home and back again (and everything in between) Free to CVC attendees; attendance limited - RSVP requested on p. 59. | | | | | | | |
| Dr. R. Gerhold — Update on tick-borne diseases of humans: Focus on One Health | | Dr. R. Gerhold — Wildlife diseases important for practitioners to know | | | | | |
| Dr. K. Miller — Alternative spay and neuter techniques | | Dr. K. Miller — Anorexia in cats | | | | | |
| Dr. J. Green — Fix your master problem list, fix your practice | | Dr. S. Fricke — Checking out veterinary informatics: From the library to your practice | | | | | |
| LAUNCH PAD LEARNING 1 9:30 AM - 12:00 PM Dr. K. Pope-Robinson — The violinist and the veterinarian: How to a Free to CVC attendees; attendance limited - RSVP requested of | | ge beauty and value in your work — when others may not | | | | | |
| Graze TheCVC.com for bovine medicine and surgery session updates. | | Graze TheCVC.com for bovine medicine and surgery session updates. | | | | | |
| Trot to TheCVC.com to catch up on the latest equine program. | | Trot to TheCVC.com to catch up on the latest equine program. | | | | | |
| | | | | | | | |

This is not my first CVC and I am always impressed by the range of topics and the quality of speakers.



ClinicalProgramSunday Afternoon

| Sunday, August 27 | 1:30 - 2:30 PM |
|---|---|
| Cardiology | Learn the latest about diagnosis and treatment of cardiac disease, at the heart of every practice. See updates at TheCVC.com. |
| Dermatology | Dr. A. Schick — Be among the first to know! News flashes from the 2017 North American Veterinary Dermatology Forum |
| dvm360 Leadership Challenge | 0. Scislowicz, BS, LVT — Toxic team: A crash course in the antidote |
| Feline Medicine Program coordinated by the American Association of Feline Practitioners | Dr. K. St. Denis — It's just a hairballor is it? Understanding the vomiting cat |
| Gastrointestinal Medicine | Dr. J. Lidbury — Canine chronic enteropathies: A logical approach |
| Geriatric Medicine and End of Life Care | Dr. M. Gardner — Practical care for the geriatric patient |
| Ophthalmology Program provided by Eye Care for Animals | The CVC receives excellent insights from Eye Care for Animals to bring you the latest on ophthalmology. Check TheCVC.com for details. |
| Pain Management Program coordinated by the International Veterinary Academy of Pain Management Parasitology | LAUNCH PAD LEARNING 1 1:30 - 4:00 PM Dr. M. Petty — Myofascial pain therapy and massage for successful |
| | |
| Social Media and Digital Marketing | B. Schroeder — Sharing your message: Storytelling in your practice |
| Soft Tissue Surgery | Dr. H. Boothe — Thoracic surgery with focus on surgical approaches and thoracic wall lesions |
| Special Topics: Senior Care Controlled Substances | Dr. H. Lobprise — Senior care: Defining aging and how to support your patients |
| Toxicology | Dr. T. Wismer — Decontamination techniques: The old and the new |
| Veterinary Informatics in General Practice Program coordinated by the Association for Veterinary Informatics | Dr. J. Lustgarten — Putting information into practice: Better management and operations decisions |
| Veterinary Leadership Programming provided by the Veterinary Leadership Institute | Presented by Dr. Betsy Charles. See TheCVC.com for updates! |
| Bovine Production Medicine | Dr. B. White — Cow-calf reproductive profiling for success (Part 1) |
| Equine Medicine | Dr. E. Groover — Weight loss: Diagnostic evaluation and challenging cases |
| CVC Conventional | See page 20 for more information. |

TONS of learning (Veterinary Informatics especially).



| 3:00 - 4:00 PM | | 5:00 - 6:00 PM | |
|---|----------------------|---|---|
| Learn the latest about diagnosis and treatment of cardiac disease, at the heart of every practice. See updates at TheCVC.com. | | Learn the latest about diagnosis and treatment of cardiac disease, at the heart of every practice. See updates at TheCVC.com. | |
| Dr. A. Schick — Common skin tumors and treatments | | Dr. A. Schick — Fun with fungus: New ideas on managing ringworm | Boehringer Ingelheim |
| Dr. D. McVety — Pain and death: Why 'the end' is only the beginning | | TBD | |
| Dr. K. St. Denis — Feline diabetes mellitus: Is remission a reasonable, achievable goal? | | Dr. K. St. Denis — Feline chronic kidney disease: A practical approach to the IRIS Staging | nformatic ion. |
| Dr. J. Lidbury — Canine chronic pancreatitis: A diagnostic and therapeutic challenge | | Dr. J. Lidbury — Protein-losing enteropathy: Improving outcomes | . 20 for ir nformati |
| Dr. M. Gardner — Caregiver's dilemma: Evaluating quality of life and saying goodbye | | Dr. D. McVety — Compassion fatigue vs. ethical fatigue | ad on p. more ir |
| The CVC receives excellent insights from Eye Care for Animals to bring you the latest on ophthalmology. Check TheCVC.com for details. | Break 4:00 - 5:00 PM | The CVC receives excellent insights from Eye Care for Animals to bring you the latest on ophthalmology. Check TheCVC.com for details. | CVC Block Party — 6:30 - 11:00 PM at KC Power & Light District. See ad on p. 20 for information. Evening Sessions 7:00 - 9:00 PM • See below for more information. |
| surgical and pain treatment outcomes | | Dr. M. Petty — The business of pain management | Light Dis |
| Dr. M. Dryden — Parasite diagnostics, an ever-changing world | | Dr. M. Dryden — Wolbachia and heartworm | C Power & I 9:00 PM |
| B. Schroeder — SEO basics: How to convert "prospects" into "clients" | | Break | B. Schroeder — Monitoring digital marketing: How to check your ROI |
| Dr. H. Boothe — External and middle ear surgery in the dog | | Dr. H. Boothe — Brachycephalic airway surgery | - 11:00 Pl |
| M. Berg, BS, RVT, RLATG, VTS (Dentistry) — Controlled substances: What you really need to know | | M. Berg, BS, RVT, RLATG, VTS (Dentistry) — Controlled substances: What you really need to know (con't) | arty — 6:30 - 11:00 Evening Sessions |
| Dr. T. Wismer — Intoxications of marijuana and new cannabinoid products | | Dr. T. Wismer — ABCs of rodenticides | ck Party Even |
| Dr. K. Marshall — Plays well with others: How sharing data impacts workflow and quality of care | | Dr. D. Steward — Why the SOAP needs to change for veterinary clinical practice to move forward | CVC Bloc |
| Presented by Dr. Betsy Charles. See TheCVC.com for updates! | | Presented by Dr. Betsy Charles. See TheCVC.com for updates! | H |
| Dr. B. White — Cow-calf reproductive profiling for success (Part 2) | | Dr. B. White — Pre-weaning calf health | |
| Dr. E. Groover — Coronavirus: An outbreak discussion | | Dr. E. Groover — Recurrent colic: Developing a diagnostic plan | |
| | e and f | | |

 7 PM to 9 PM
 DR. F. WININGER — Neurolocalization basics and "The Gait Game"

 0 R. H. DOGAN — Share in your colleagues' secrets: The Veterinary Confessionals Project



Turn to page 21 for additional educational sessions!

ClinicalProgramMonday Morning



| Monday, August 28 | 8:00 - 9:00 AM | | | | |
|--|----------------|--|--|--|--|
| Anesthesia | | The CVC delivers deep (and lighthearted!) perspectives on anesthesia and analgesia. Visit TheCVC.com for session updates. | | | |
| Behavior | | Dr. B. Strickler — How to efficiently create and implement behavior treatment plans | | | |
| Dermatology | | Dr. A. Schick — Primary secretory otitis media | | | |
| Feline Medicine Program coordinated by the American Association of Feline Practitioners | | Dr. A. Schick — Primary secretory otitis media Dr. K. St. Denis — Feline chronic kidney disease: Sound therapeutic goals Dr. J. Lidbury — Increased liver enzymes in dogs: When do I biopsy? Dr. D. Linder — Should we still give a dog a bone? Nutritional management of doubt disease | | | |
| Gastrointestinal Medicine | | Dr. J. Lidbury — Increased liver enzymes in dogs: When do I biopsy? | | | |
| Nutrition | | Dr. D. Linder — Should we still give a dog a bone? Nutritional management of dental disease | | | |
| Ophthalmology Program provided by Eye Care for Animals | | The CVC is pleased to partner with Eye Care for Animals to offer you the latest on ophthalmology. Check TheCVC.com for details. | | | |
| Public Health | | Dr. J. Chatfield — Didn't we get rid of rabies? | | | |
| Тохісоlogy | | Dr. T. Wismer — Treating tough toxins | | | |
| Bovine Production Medicine | | Dr. B. White — Decision support for the rural practitioner | | | |
| Equine Medicine | | Dr. E. Groover — Field diagnosis of lower respiratory tract disease | | | |

Turn to page 21 for additional educational sessions!





DR. D. LINDER — What's the best pet food? Case-based answers to how a nutritionist approaches this question

DR. T. WISMER — Toxicology cases: What's the toxin?

| 9:30 - 10:30 AM | | 11:15 AM - 12:15 PM | | | | |
|---|------------------|---|---|----------|---|---------------------|
| The CVC delivers deep (and lighthearted!) perspectives on anesthesia and analgesia. Visit TheCVC.com for session updates. | | The CVC delivers deep (and lighthearted!) perspectives on anesthesia and analgesia. Visit TheCVC.com for session updates. | | | | |
| Dr. B. Strickler — Changing the world pharmacologically: Which drug do I use? | | Dr. B. Strickler — How do animals learn: What's all the psychobabble? | | | | |
| Dr. A. Schick — Feline otitis | | Dr. A. Schick — When to refer: Tricks on managing difficult cases and where dermatologists can help | | | | |
| Dr. K. St. Denis — Think like a cat: How to be feline friendly at home and in the practice | | Dr. K. St. Denis — Inter-cat aggression: I love you, you love me | MA 00 | | | |
| Dr. J. Lidbury — Getting the most out of liver biopsies | 10:30 - 11:15 AM | Dr. J. Lidbury — Hepatic copper accumulation: When to chelate | Lunch Break 12:15 - 2:00 PM Exhibit Hall Closes at 2:00 PM | | | |
| Dr. D. Linder — To cook or not to cook? When to choose home- cooked diets for pets | 0:30 - 1 | 0:30 - 1 | 0:30 - 1 | 0:30 - 1 | Dr. D. Linder — Parenteral or enteral feeding? Nutrition for hospitalized patients | reak 1 Hall Clos |
| The CVC is pleased to partner with Eye Care for Animals to offer you the latest on ophthalmology. Check TheCVC.com for details. | Break 1 | The CVC is pleased to partner with Eye Care for Animals to offer you the latest on ophthalmology. Check TheCVC.com for details. | Lunch B Exhibit | | | |
| Dr. J. Chatfield — Zoonotic influenza — should we be afraid? | | Dr. J. Chatfield — Welfare implications of breeding endangered species | | | | |
| Dr. T. Wismer — Toxicity of veterinary medications | | Dr. T. Wismer — Toxicity of human medications | | | | |
| Dr. B. White — Clinical diagnosis: New tools and perspectives | | Dr. B. White — Suite of reproductive tools for cow-calf clients | | | | |
| Dr. E. Groover — Equine asthma syndrome: Past, present, future | | Dr. E. Groover — Field management of bacterial pneumonia | | | | |

As a speaker, I could not have asked for a more supportive, innovative, fun group with whom to work. CVC fosters a creative environment that encourages speakers to think outside the PowerPoint box.



CVC Educator Sarah Wooten, DVM

ClinicalProgramMonday Afternoon

| Monday, August 28 | 2:00 - 3:00 PM |
|--|--|
| Anesthesia | The CVC delivers deep (and lighthearted!) perspectives on anesthesia and analgesia. Visit TheCVC.com for session updates. |
| Behavior | Dr. B. Strickler — Why won't my clients do what I ask? Motivating the behavior client |
| Dermatology | Dr. A. Schick — Otitis diagnostics: Unlocking the mysteries of the ear |
| Feline Medicine Program coordinated by the American Association of Feline Practitioners | Dr. K. St. Denis — Feline aggression towards humans: Prevention and management |
| | Dr. J. Lidbury — Idiopathic chronic hepatitis: Therapeutic choices |
| Nutrition | Dr. J. Lidbury — Idiopathic chronic hepatitis: Therapeutic choices Dr. D. Linder — Do I need a therapeutic food? A nutritionist's approach to selecting diets in disease |
| Ophthalmology Program provided by Eye Care for Animals | The CVC is pleased to partner with Eye Care for Animals to offer you the latest on ophthalmology. Check TheCVC.com for details. |
| Public Health | Dr. J. Chatfield — Tuberculosis in captive wildlife |
| Toxicology | Dr. T. Wismer — Why no pee? Kidney toxicants |
| Bovine Production Medicine | Dr. B. White — Bovine respiratory disease: Prevention and risk profiling |
| Equine Medicine | Dr. E. Groover — Lower respiratory tract dieases: Cool clinical cases |



Every speaker will send you home with current, thoughtful, problem-piercing solutions to your hiring, firing, communication, marketing, practice finance, and personal wellbeing problems. And that's just the start.

Business Channel Director and CVC Practice Management Program Director Brendan Howard

| 3:10 - 4:10 PM | 4:20 - 5:20 PM |
|---|--|
| The CVC delivers deep (and lighthearted!) perspectives on anesthesia and analgesia. Visit TheCVC.com for session updates. | The CVC delivers deep (and lighthearted!) perspectives on anesthesia and analgesia. Visit TheCVC.com for session updates. |
| Dr. B. Strickler — Jumping and mouthing and digging, oh my! Managing unruly behavior. | Dr. B. Strickler — Case-based approach to canine aggression |
| Dr. A. Schick — Another ear infection? Dealing with chronic otitis | Dr. A. Schick — Managing atopic dermatitis |
| Dr. K. St. Denis — Feline housesoiling: Medical, behavioral, or both? | Dr. K. St. Denis — Understanding the aging feline |
| Dr. J. Lidbury — Approach to gastrointestinal bleeding | Dr. J. Lidbury — Feline diarrhea strategies for success Dr. D. Linder — Making client communication appetizing: Talking with owners about nutrition |
| Dr. D. Linder — Why isn't the weight coming off? Psychological strategies for successful weight loss | Dr. D. Linder — Making client communication appetizing: Talking with owners about nutrition |
| The CVC is pleased to partner with Eye Care for Animals to offer you the latest on ophthalmology. Check TheCVC.com for details. | The CVC is pleased to partner with Eye Care for Animals to offer you the latest on ophthalmology. Check TheCVC.com for details. |
| Dr. J. Chatfield — If you cage creatures often enoughhow to handle escapes | Dr. J. Chatfield — Leptospirosis in small animal practice |
| Dr. T. Wismer — Why so yellow? Liver toxicants | Dr. T. Wismer — Common household hazards |
| Dr. B. White — Managing and treating bovine respiratory disease in beef calves | |



Fun, educational, and affordable!



Technician Program

CVC Technician programming is open to all CVC attendees and may qualify for continuing education credits toward Veterinary Technician Specialist (VTS) certification. Please check with the specific Academy for approval.

| Saturday, August 26 | | 8:00 - 9:00 AM | | 9:10 - 10:10 AM | | 11:00 AM - 12:00 PM | | |
|---|---|--|--|---|--|--|--|--|
| Clinical Program | Continental Breakfast 7:00 - 9:00 AM | | S. Gilliam, RVT, CCRP, VTS (Neurology) — Neurologic examination for the veterinary technician | | S. Gilliam, RVT, CCRP, VTS (Neurology) — Degenerative myelopathy | AM | S. Gilliam, RVT, CCRP, VTS (Neurology) — Intervertebral disc disease | |
| Fear Free SM Practice Program provided in part by Fear Free SM | | Dr. M. Becker — Top 10 things to do to provide true Fear Free SM veterinary visits |) - 9:10 AM | Dr. S. Ettinger — The best medicine: Why Fear Free sM is a practice imperative! | 11:00 AM at 10:15 | Dr. S. Ettinger — Physical exam techniques that are state-of-the-art and state- of-the-heart | :30 PM | |
| Dentistry Dos and Don'ts | | C. Hoerner, CVT, VTS (Dentistry) — Say ahhh! Oral examination and charting | Break 9:00 | C. Hoerner, CVT, VTS (Dentistry) — The tooth fairy's magic wand: A guide to hand instrumentation | Break 10:10 - 7 Exhibit Hall Opens | C. Hoerner, CVT, VTS (Dentistry) — Dirty mouth? Clean it up! A complete periodontal cleaning | Break 12:00 - 1 | |
| Clinical Program | | TBD | | Dr. N. Peterson — Fun with fluid therapy | Ш | Dr. D. Boothe — The high points of medical marijuana and cannabinoids | Lunch Br | |

Turn to page 21 for additional educational sessions!

| | | | | | | | | - |
|--|---|---|--|--|--------------------|---|-----------------|--------------------------------|
| Sunday, August 27 | | 8:00 - 9:00 AM | | 9:30 - 10:30 AM | | 11:00 AM - 12:00 PM | | |
| Clinical Program | ast | P. Plummer, LVT, VTS (ECC, SAIM) — ICU boot camp: What you should know on day 1 | | P. Plummer, LVT, VTS (ECC, SAIM) — How to manage multiple emergencies | | P. Plummer, LVT, VTS (ECC, SAIM) — In the trenches of transfusion medicine | | |
| Clinical Program | | S. Gilliam, RVT, CCRP, VTS (Neurology) — Wobblers disease: A pain in the neck |) AM 9:00 AM | S. Gilliam, RVT, CCRP, VTS (Neurology) — Neuromuscular disease | D AM | S. Gilliam, RVT, CCRP, VTS (Neurology) — Rehabilitation of the neurologic patient | - 1:30 PM | |
| Clinical Program | Continental Breakfast 7:00 - 9:00 AM | Dr. H. Boothe — Tips for technicians from a soft tissue surgeon | Break 9:00 - 9:30 AM Exhibit Hall Opens at 9:00 AM | Dr. M. Gardner — The little things to make euthanasia better in clinics | (10:30 - 11:00 AM | Dr. A. Schick — Allergies explained: How to help your clients understand why their pet is itchy and how we can help | 12:00 | |
| dvm360 Full Circle 🔱 | Cont 7 | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/ Analgesia) — Top traps that vets set for techs | Break Exhibit Ha | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/Analgesia) — Epic fails in team harmony | Break | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/Analgesia) — What Hall and Oates taught us about veterinary medicine | Lunch Break | |
| Fear Free SM Practice Program coordinated by Fear Free SM | | M. Becker, CPDT — Gentle control: Fear Free SM tactics for getting a handle on difficult dogs and cats without extra restraint | | M. Becker, CPDT — Help the owner, help the pet! How to set a Fear Free SM foundation at home | | D. Martin, LVT, VTS (Behavior) — Fear Free ^{s™} : Creating the veterinary hospital "spaw" | | |
| Monday, August 28 | | 8:00 - 9:00 AM | | 9:30 - 10:30 AM | | 11:15 AM - 12:15 PM | | |
| Clinical Program | Continental Breakfast 7:00 - 9:00 AM | D. Martin, LVT, VTS (Behavior) — The secrets behind proper canine socialization |) - 9:30 AM All Opens D AM | D. Martin, LVT, VTS (Behavior) — Puppy socialization classes |) - 11:15 AM | D. Martin, LVT, VTS (Behavior) — Elimination happens! | 12:15 - 2:00 PM | Exhibit Hall Closes at 2:00 PM |
| Practice Management | Continenta 7:00 - 9 | D. Russ, LVT, BS, BA, AS — Constructive criticism: Fact or fiction? | Break 9:00 - 9:30 AM Exhibit Hall Opens at 9:00 AM | D. Russ, LVT, BS, BA, AS — Being fearless in management | Break 10:30 | D. Russ, LVT, BS, BA, AS — Needs care, no \$\$\$ what now? | Lunch Break 1 | Exhibit Hall Clo |

Register TheCVC.com

We are excited to bring sessions led by renowned clinicians who truly appreciate technicians' expertise, and by Veterinary Technician Specialists who understand the kind of education most needed and requested. *CVC Clinical Program Specialist Jennifer Vossman, RVT, CMP*



Technician Program

| | 1:30 - 2:30 PM | | 3:00 - 4:00 PM | | 4:30 - 5:30 PM | | | 7:30 - 9:30 PM |
|-------------------------|--|------------|--|------------------------|--|---|--------------------------------|---|
| | Dr. M. Brunke — Conditioning althetes and obese patients with underwater treadmill | | Dr. P. Bloom — Technicians' role in managing ear disease | | Dr. N. Buote — Anesthesia for surgical emergencies | t Hall | | EVENING SESSION DR. N. BUOTE AND DR. N. PETERSON — |
| | Dr. M. Becker — Top 10 things to avoid in Fear Free sM practice | PM | Dr. M. Becker — A look inside a wildly successful practice that's been Fear Free SM for over 5 years | PM | D. Martin, LVT, VTS (Behavior) — Fear Free sM : Learning to listen to our patients | 5 PM 1 the Exhibit | s at 6:45 PM | Optimal surgical timing for traumatized patients DR. D. NICOL AND |
| | C. Hoerner, CVT, VTS (Dentistry) — X-ray vision for the superhero technician! Dental radiography | ~ | C. Hoerner, CVT, VTS (Dentistry) — Save a tooth! Advanced periodontal treatments | k 4:00 - 4:30 PM | C. Hoerner, CVT, VTS (Dentistry) — Pain, pain, go away! Pain management and nerve blocks | 5:30 - 6:45 PM Welcome Reception in the Exhibit Hall | Exhibit Hall Closes at 6:45 PM | DR. A. ROARK — Management happy hour RSVP on p. 59 |
| | M. Goldberg, BA, LVT, CVT, SRA, CCRA — Pain management and livestock patients | Break | M. Goldberg, BA, LVT, CVT, SRA, CCRA — How can I be a patient advocate in pain management for exotics and zoo animals? | Break | M. Goldberg, BA, LVT, CVT, SRA, CCRA — Feline physical rehabilitation and the veterinary technician | Welcome F | Exhib | ASKthe EXPERT |
| dvm360 Full Circle | Dr. A. Roark and M. Pierson — Customer service crash course | | Dr. A. Roark and M. Pierson — Technician gold in the exam room | | Dr. A. Roark and M. Pierson — Wowing clients who aren't in the building | | | LUNCHEONS Cost: \$50 See page 44. |
| | 1:30 - 2:30 PM | | 3:00 - 4:00 PM | | 5:00 - 6:00 PM | Boehringer Ingelheim | | 7:00 - 9:00 PM |
| | P. Plummer, LVT, VTS (ECC, SAIM) — What every technician should know about feline hyperthyroidism | | P. Plummer, LVT, VTS (ECC, SAIM) — Canine and feline diabetes | Break 4:00 - 5:00 PM | P. Plummer, LVT, VTS (ECC, SAIM) — The unstable feline diabetic patient Dr. I. Chattfield — Fera | - 11:00 PM 🕼 ^{Boe} | E\ DR Ne | VENING SESSIONS R. F. WININGER — urolocalization basics and |
| | Dr. R. Gerhold — Sample collection and diagnosis of <i>Tritrichomonas</i> in cats and cattle | - 3:00 PM | Dr. C. Otto — The technician's role in minimizing patient stress | Break 4:00 | Dr. J. Chatfield — Fera cats and animal welfare | — 6:30 - 11: | DR col | he Gait Game" R. H. DOGAN — Share in your Ileagues' secrets: The Veterinary Magnetic Direct |
| Clinical Program | Dr. K. Pope-Robinson — Teams in the trenches — what 12-mile mud runs teach us about working in a veterinary hospital | Break 2:30 | LAUNCH PAD LEARNING T. McNerney, BS, CVT, CVPP, V basics and beyond: Things you le | TS (A earned | nesthesia/Analgesia) — Anesthe: in school but have forgotten | arty | | nfessionals Project SVP on p. 59 |
| Leadership Challenge | 0. Scislowicz, BS, LVT — Toxic team: A crash course in the antidote | | Dr. D. McVety — Pain and death: Why 'the end' is only the beginning | Break | TBD | CVC | 2 | |

| 2:00 - 3:00 PM | | 3:10 - 4:10 PM | | 4:20 - 5:20 PM |
|--|------------|---|-------------|--|
| D. Martin, LVT, VTS (Behavior) — Prevention is easier than treatment! The importance of preventive behavioral services | - 3:10 | D. Martin, LVT, VTS (Behavior) — Puppy start right: Preventing problems in puppies |) - 4:20 PM | D. Martin, LVT, VTS (Behavior) — Kitten start right: Preventing problems in kittens |
| O. Scislowicz, BS, LVT Project you: Care and feeding for a long-lasting team | Break 3:00 | Scislowicz, BS, LVT Solve the Bermuda triangle of triangulated conversations | Break 4:10 | O. Scislowicz, BS, LVT — Beat back bullies in your practice |

dvm360

party

2017

conventiona

See page 20 for

more information.

| Practice Managemen | ŧ | Friday Assess OF | | 10-00 1-00 DM | | 1.45 0.45 DM | | |
|---|---|---|---|--|--|---|-----------------------------|-----------------------------------|
| Program | L | Friday, August 25 Future Thinking and | | 12:30 - 1:30 PM LAUNCH PAD LEARNING B. Halow, LVT, CVPM - 1 | W | 1:45 - 2:45 PM B. Halow, LVT, CVPM — Trends shaping veterinary | W | |
| Open to practice manager, veterinarian, | | Team Morale | | Client compliance-builder workshop: Inspiring ideas to drive medical services | 30 - 1:45 F | practice and careers by 2020 and beyond | 2:45 - 3:00 PM | |
| and technician attended Turn to page 21 for additional education sessions! | | Money Matters and Masterful Managing | | B. Conrad, CVPM — Girls just wanna have fun: Creating an enjoyable workplace | Break 1:30 - 1:45 PM | LAUNCH PAD LEARNING B. Conrad, CVPM Forget the P&L: Sharing real numbers with your team | Break 2:4 | |
| Saturday, August 26 | | 8:00 - 9:00 AM | | 9:10 - 10:10 AM | | 11:00 AM - 12:00 PM | | |
| Fear Free SM Practice Program provided in part by Fear Free SM | AM | Dr. M. Becker — Top 10 things to do to provide true Fear Free SM veterinary visits | | Dr. S. Ettinger — The best medicine: Why Fear Free SM is a practice imperative! | | Dr. S. Ettinger — Physical exam techniques that are state-of-the-art and state-of-the-heart | | |
| Veterinary Leadership Program coordinated by the Women's Veterinary Leadership Development Initiative and provided in part by Banfield Pet Hospital | Continental Breakfast 7:00 - 9:00 AM | Dr. C. DeWilde, Dr. K. Therrien, and Dr. S. Wooten — Squeezing out of the gender #wagegap | 9:00 - 9:10 AM | Dr. C. DeWilde, Dr. K. Therrien, and Dr. S. Wooten — Veterinarians against for humanity: A career adventure game for (un) conventional professionals | Break 10:10 - 11:00 AM Exhibit Hall Opens at 10:15 AM | Dr. C. DeWilde, Dr. K. Therrien, and Dr. S. Wooten — Girlfriends' guide to surviving a veterinary career: Best advice you NEVER GOT | Lunch Break 12:00 - 1:30 PM | |
| Starting Up, Buying, and Selling a Practice | tinental Break | Dr. K. Felsted — What you don't know about starting a practice can kill you | Break 9:0 | Dr. K. Felsted — Should I buy this practice? | Break 10:1 Exhibit Hall Op | Dr. K. Felsted — I don't know where to sell my practice | Lunch Break | |
| Client Relations | Con | B. Conrad, CVPM — The new client treasure chest: Where can I find THAT? | | B. Conrad, CVPM — Phone calls gone bad: Coaching receptionists (kindly) with recordings | | B. Conrad, CVPM — What <i>happens</i> in the treatment area doesn't <i>stay</i> there: How to communicate value for clients and their pets | | |
| Sunday, August 27 | | 8:00 - 9:00 AM | | 9:30 - 10:30 AM | | 11:00 AM - 12:00 PM | | |
| Fear Free SM Practice Program coordinated by Fear Free SM | AM | M. Becker, CPDT — Gentle control: Fear Free SM tactics for getting a handle on difficult dogs and cats without extra restraint | | M. Becker, CPDT — Help the owner, help the pet! How to set a Fear Free SM foundation at home | | D. Martin, LVT, VTS (Behavior) — Fear Free SM : Creating the veterinary hospital "spaw" | | |
| dvm360 Full Circle | - 9:00 | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/Analgesia) — Top traps that vets set for techs | 9:00 - 9:30 AM I Opens at 9:00 AM | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/ Analgesia) — Epic fails in team harmony | Break 10:30 - 11:00 AM | Dr. A. Roark and T. McNerney, CVT, CVPP, VTS (Anesthesia/Analgesia) — What Hall and Oates taught us about veterinary medicine | 2:00 - 1:30 PM | |
| The Essentials of HR (Parts 1 to 6) | Continental Breakfast 7:00 | M. Opperman, CVPM, and S. Grosdidier, BS, RVT, PHR — Hiring | Break 9:00 - 9:30 AM Exhibit Hall Opens at 9:00 | M. Opperman, CVPM, and S. Grosdidier, BS, RVT, PHR — Training and the first 90 days | Break 10:30 | M. Opperman, CVPM, and S. Grosdidier, BS, RVT, PHR — Compensation | Lunch Break 12:00 - 1:30 P | |
| How I Keep Myself Sane | Con | Dr. D. Nicol — 3 years, 3 continents, \$1M earned: Lessons learned from an extraordinary journey | | Dr. D. Nicol — Kill your ego before it kills you | | Dr. D. Nicol — Tips to unplug from the Matrix and take back your life | | |
| Monday, August 28 | | 8:00 - 9:00 AM | | 9:30 - 10:30 AM | | 11:15 AM - 12:15 PM | | |
| <i>Veterinary Economics</i> Practice Owner Wisdom | l Breakfast t00 AM | Dr. J. Keen — From veterinarian to betterinarian: How I improved my production | 9:00 - 9:30 AM Opens at 9:00 AM | Dr. J. Keen — How to rock 'n' roll with your staff: Getting it done | 10:30 - 11:15 AM | Dr. J. Keen — Oh, those clinic smells! What your clients' senses are telling them | 2:15 - 2:00 PM | l Closes at PM |
| How to Help Clients Pay | Continental Breakfast 7:00 - 9:00 AM | J. Volk — How pet owners are changing and what it means to your practice | Break 9:00 - 9:30 AM Exhibit Hall Opens at 9:00 AM | J. Volk — How to make pet insurance your practice's new best friend | Break 10:30 | J. Volk — Financial tools that can get clients to say "yes" | Lunch Break 12:15 - 2:00 PM | Exhibit Hall Closes at 2:00 PM |

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| 3:00 - 4:00 PM | | 4:15 - 5:15 PM | | | 5:30 - 6:30 PM | 7 | 7:30 |) - 9; | :30 PM | | - |
|--|---|---|--|---|---|---|--|--|---|---|---|
| B. Halow, LVT, CVPM — How to accomplish goals in practice without losing your cool | 0 - 4:15 PM | B. Halow, LVT, CVPM — Creating better expectations for interpersonal behavior in practice | 5 - 5:30 PM | <i>Cle</i> life | ear! Shock your team to with these energizing | B. As | . CON sk th | IRAD, e pet | , CVPM — owner: | | |
| B. Conrad, CVPM — The world's best managers share their top solutions | Break 4:0 | H. Lewis, AIA, NCARB — Building a pet-friendly Fear Free SM practice | Break 5:1 | thir | nk I'm spending too much | le: se | arnin essio | ig n | RVR | | |
| 1:30 - 2:30 PM | | 3:00 - 4:00 PM | | | 4:30 - 5:30 PM | | | | 7:30 - 9 | :30 PM | |
| Dr. M. Becker — Top 10 things to avoid in Fear Free sM practice | | Dr. M. Becker — A look inside a wildly successful practice that's been Fear Free SM for over 5 years | | (B Le | ehavior) — Fear Free sM : arning to listen to our | | Exhibit Hall | 45 PM | DR. D. NIC DR. A. RO | ol and Ark — | |
| Dr. A. Roark and M. Pierson — Customer service crash course | 0 - 3:00 PM | Dr. A. Roark and M. Pierson — Technician gold in the exam room | 0 - 4:30 PM | - | Wowing clients who |) - 6:45 PM | otion in the E | Closes | hour RSVP on p | .59 | |
| D. Tumblin, CPA — The elusive 20% ROI: Can it be done? | Break 2:3 | D. Tumblin, CPA — The inside skinny on boosting revenue | Break 4:0 | ph | armacies: Take in the | 5:3(| come Recep | Exhibit Hall | EXP | ER1 | Г |
| Dr. D. Nicol — 9 leadership lessons that will change your life (Part 1) | | Dr. D. Nicol — 9 leadership lessons that will change your life (Part 2) | | to | the perfect exam-room | | Wel | | Cost: \$50 | | |
| 1:30 - 2:30 PM | | 3:00 - 4:00 PM | | | 5:00 - 6:00 PM | | hringer | elheim | 7:00 - 9 | :00 PM | |
| 0. Scislowicz, BS, LVT — Toxic team: A crash course in the antidote | | Dr. D. McVety — Pain and death: Why 'the end' is only the beginning | | 00 PM | TBD | | | | DR. H. DO — Share colleagues | GAN in your s' secrets: | |
| B. Schroeder — Sharing your message: Storytelling in your practice |) - 3:00 PM | B. Schroeder — SEO basics: How to convert "prospects" into " clients" |) - 5:00 PM | at | digital marketing | 5 | — 6:30 - 11:0 | | Confessio Project | nals | ; |
| M. Opperman, CVPM, and S. Grosdidier, BS, RVT, PHR — Employee manual | Break 2:30 | M. Opperman, CVPM, and S. Grosdidier, BS, RVT, PHR — Performance and termination | Break 4:00 | Exhibit Hall | M. Opperman, CVPM, and S. Grosdidier, BS, RVT, PHR — Motivation and retention | | Block Party - | it KC Power 8 | | | |
| Dr. S. Wooten — 5 things associates should be doing now | | Dr. S. Wooten — Pimp my brain: A crash course in perspective-taking | | | Dr. S. Wooten — Sharpe your soft skills, change your life | n | | _ | | LO | ļ |
| 2:00 - 3:00 PM | | 3:10 - 4:10 PM | | | 4:20 - 5:20 PM | | | | | UN party | , |
| Dr. K. Primm — Finding new clients isn't match.com, but you still want a good fit | 3:10 PM | Dr. K. Primm — How to grow — not fight — with local competitors | 4:20 PM | | | iust | | info | rmation CVC Pract | 2017 ice Manage | ment |
| B. Schroeder — Paid | Break 3:00 - | B. Schroeder — Protecting your practice | Break 4:10 - | B. S | chroeder — Why should | _ | 101 | Continuing Education | attendees toward the | and are app continuing | olicable |
| | B. Halow, LVT, CVPM — How to accomplish goals in practice B. Conrad, CVPM — The world's best managers share their top solutions I.:30 - 2:30 PM Dr. M. Becker — Top 10 things to avoid in Fear Frees pr. A. Roark and M. Pierson arctice Dr. A. Roark and M. Pierson arctice D. Tumblin, CPA — The elusive 20% ROI: Can it be done? Dr. D. Nicol — 9 leadership lessons that will change your life (Part 1) 1:30 - 2:30 PM D. Scislowicz, BS, LVT — Toxic team: A crash course in the antidote B. Schroeder — Sharing Worp perman, CVPM, and S. Grosdidier, BS, RVT, PHR - Employee manual Dr. S. Wooten — 5 things associates should be doing now clients in the antid be doing now clients in the and of the doing now clients in the and for the doing now clients in the and of the doing new clients in the and the doing new clients in the and the doing new c | B. 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See p. 60 to pre-order.

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CVC Kansas City means exceptional veterinary continuing education in the classroom and in the Exhibit Hall. And because CVC sponsors and exhibitors are an integral part of the experience, you'll find an active, solutions-oriented Exhibit Hall.

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More than 190 companies will be in Kansas City to showcase products and services designed to enhance your practice today...and help you plan for tomorrow.

Here's a current list of exhibitors.*

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*list current as of March 1, 2017.

Exhibit Hall Hours

Saturday August 26 10:15 AM - 6:45 PM

Sunday August 27 9:00 AM - 5:00 PM

Monday

August 28 9:00 AM - 2:00 PM

ASKtheEXPERT

Bring your questions and challenging cases Saturday, August 26 - Monday, August 28

CVC's Ask the Expert Luncheons place you around the table with one of the profession's most notable speakers. Refuel and interact in an informal, small-group setting that is designed for conversation and problem-solving.

> Each Ask the Expert Luncheon provides 1 hour of CE* and includes a special lunch menu. A separate registration fee of \$50 per session is required in advance of attendance.

See registration p. 59 to purchase. *Pending AAVSB RACE approval



SATURDAY, 12:15 - 1:15 PM

DR. P. BLOOM – New drugs in veterinary dermatology – updates and debates

DR. J. CIRIBASSI — Feline elimination disorder: Making litter the letter of the law

SUNDAY, 12:15 - 1:15 PM

BILL SCHROEDER – 25 big digital marketing hacks

DR. R. GERHOLD — Update on EPM: Keeping horses upright

MONDAY, 12:30 - 1:30 PM

DR. D. LINDER — What's the best pet food? Case-based answers to how a nutritionist approaches this question

DR. T. WISMER — Toxicology cases: What's the toxin?



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The learning continues even after the sun goes down! Each night, CVC's Evening Sessions bring you together with your peers as the profession's brightest educators dig into trending topics:



FRIDAY - 7:30 - 9:30 PM

PAUL BLOOM, DVM, DACVD, DABVP – Atopic dermatitis: The new paradigm and how it changes the way we treat it.

BRIAN CONRAD, CVPM — Ask the pet owner: A LIVE panel and learning session.

SATURDAY - 7:30 - 9:30 PM

NICOLE BUOTE, DVM, DACVS, and NATHAN PETERSON, DVM, DACVECC — Optimal surgical timing for traumatized patients

DAVE NICOL, BVMS, MRCVS, and ANDY ROARK, DVM, MS — Management happy hour

SUNDAY - 7:00 - 9:00 PM

HILAL DOGAN, BVSc — Share in colleagues' secrets: The Veterinary Confessionals Project

FRED WININGER, VMD, MS, DACVIM – Neurolocalization basics and "The Gait Game"

Join us for evening education you're sure to appreciate and enjoy. Seating is limited; RSVP when you register!

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Intimate and personal, ours is the profession's original and most **comprehensive** hospital design resource. Over three days, you'll participate in 31 planning, building, and decorating-focused **sessions** and unique **networking** activities that are **exclusive to our conference**, including:

Wednesday, August 23

Special first-time builder breakfast

Is it your first time building a veterinary hospital? You're not alone! Come eat and socialize with other first-timers and join a select educator who will get you ready for the conference.

Plan now for AAHA certification

Expert Heather Lewis, AIA, NCARB guides you through the necessary steps.

Panel: Hot topics in hospital design

We'll close Day One by opening the floor to your questions and asking our faculty what's hot in veterinary hospital design.





been to the Hospital Design CVC Kansas City, made the decision have, now is back.





Thursday, August 24

The Veterinary Economics Hospital Design Competition's "2017 Hospitals of the Year" awards luncheon

Join colleagues, faculty, and Hospital Design Conference sponsors at a special luncheon that recognizes this year's two winners. Hear their stories and take away ideas to inspire your own hospital.

Friday, August 25

Burning Questions breakfast

We're collecting your questions on the brand-new Burning Questions Board. Got a question? Put it on the board. Or ask the speakers at this last-day breakfast!

Your building is finished-now what?

Practice management guru and Veterinary Hospital Managers Association President Brian Conrad, CVPM, will share his top tips about how to manage the staffing, the workflow, and the surprises of a brand-new building. Don't miss this energizing, gotta-take-notes closing to your three days of learning, planning, and collaborating.



from the profession's most-sought-after veterinary hospital design experts

(it's included with your 3-day registration!)

The Veterinary Economics Hospital Design Conference faculty is focused on helping you make smart decisions for your unique project.

Discuss your project with an architect or architectural engineer who specializes in hospital design (it's included with your 3-day registration!). With a 3-day registration, each attending practice receives a 1:1, 30-minute consultation with one of our award-winning architects or architectural engineers — a \$250 value.*

Gather financial advice from a CPA whose business is dedicated to the veterinary profession (a bargain at \$50 when you register by May 10^{**}, and available only to our conference registrants).

The consultation schedule fills quickly, so register early!

Beyond delivering inspiring and actionable session content, and beyond the 1:1 sessions available exclusively to you as part of the Veterinary Economics Hospital Design Conference experience, these highly regarded experts are onsite throughout the conference and

welcome your questions.

*Registered attendees will receive a consultation questionnaire by email, prior to the conference. One architect or architectural engineer consultation per practice is included with a 3-day registration.

**Financial consultations may be purchased for \$75 each when you register by July 12 and for \$100 each after July 12. Once onsite, consultations may be added on a space-available basis at a cost of \$100 each.





The 1:1 sessions were so helpful! What an opportunity to get advice and answers to my questions from the best in the business.





Speakers eat lunch with us, take breaks with us, mingle and really interact with us. It was great to have the chance to learn from them beyond the sessions themselves.







From "the warm welcome" to efficient waste disposal, come learn everything you'll need to consider when planning, building, and decorating your hospital.

Your 3-Day Hospital Design Conference Registration Includes:

3 full days and 31 sessions led by the most respected thought leaders in veterinary hospital design

Up to 21 hours* of continuing education credit

A Hospital Design Conference proceedings and resource book - a \$75 value

Veterinary Economics Portfolio of Award-Winning Floor Plans - a \$129 value

Insight and advice on veterinary design trends, materials selection, and more

Stress-free hospital design benefits and recommendations

Continental breakfast daily, 2 special-topic learning and networking breakfasts, plated networking lunches, and 2 refreshment breaks each day

Additional networking at our first-night welcome reception and the "Hospitals of the Year" awards luncheon

A resource-filled Hospital Design Exhibit Hall (plus Saturday access to the CVC Kansas City Exhibit Hall)

30-minute, onsite, 1:1 consultation with an award-winning architect or architectural engineer (one per clinic) – a \$250 value (one representative per practice, please)

From **inspiration to reality**, the Hospital Design Conference at CVC Kansas City will help **make your dreams come true**.





* Submitted for RACE approval, but not yet approved.



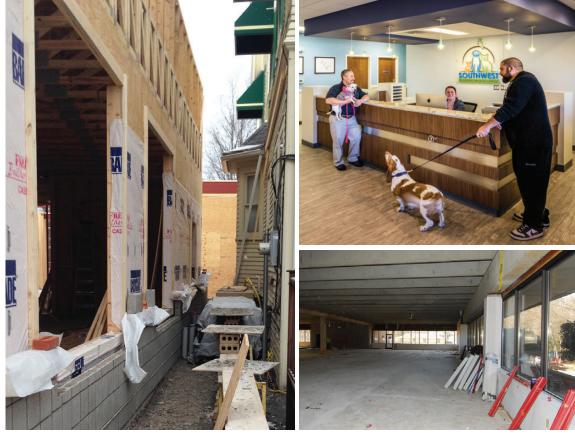
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| 8:30-10:00 | Special first-time builder breakfast panel NEW! | | |
|-------------|---|-------------------------|--|
| 10:30-11:00 | Who's on your HD dream team? | W. Usiak, AIA, NCARB | |
| 11:00-11:30 | How to be a good client | D. Chapel, AIA, NCARB | |
| 11:30-12:00 | Build a better project timeline | H. Lewis, AIA, NCARB | |
| | Lunch provided by | | |
| 1:30-2:00 | Plan now for AAHA certification NEW! | H. Lewis, AIA, NCARB | |
| 2:00-2:30 | Creative solutions to a tight budget | W. Usiak, AIA, NCARB | |
| | Break | | |
| 2:40-3:10 | How much financing you really need? | G. Glassman, CPA | |
| 3:10-3:40 | Securing the right loan for you | G. Glassman, CPA | |
| | Break | | |
| 3:50-4:20 | Great ways to work with your contractor | H. Lewis, AIA, NCARB | |
| 4:20-4:50 | 5 ways to save money | D. Chapel, AIA, NCARB | |
| | Break | | |
| 5:00-6:00 | Panel: Hot topics in hospital design NEW! | All Faculty Members | |
| 6:00-7:30 | Welcome Reception | Exhibit Hall | |

Build



I was debating between a remodel and building new. This conference helped me decide! **J** 2016 attendee

| Continental breakfast | |
|--|---|
| Capitalizing on your existing building | D. Chapel, AIA, NCARB |
| Best buildings for conversion | D. Chapel, AIA, NCARB |
| Break | |
| Fundamentals of floor plans | W. Usiak, AIA, NCARB |
| Fear Free sm animal housing for hospitals | H. Lewis, AIA, NCARB |
| Break | |
| Light impact: How to design for efficient lighting | D. Gasser, AIA, NCARB, S. Learned, MS, MBA, PE, LEED AP |
| Hospitals of the Year Lunch | eon |
| Design for better air | S. Learned, MS, MBA, PE, LEED AP |
| Treatment: A holistic approach | V. Pollard, AIA, CVT |
| Break | |
| Design for noise control | S. Learned, MS, MBA, PE, LEED AP |
| Small is the new big: Best practices for leasehold | ds W. Usiak, AIA, NCARB |
| Break | |
| Panel: The great materials debate | All Faculty Members |
| | Capitalizing on your existing building Best buildings for conversion Break Fundamentals of floor plans Fear Free SM animal housing for hospitals Break Light impact: How to design for efficient lighting Posign for better air Treatment: A holistic approach Break Design for noise control Small is the new big: Best practices for leasehold Break |





I saw the design session as I planned my
 CVC KC registration. Since I am thinking about building, it seemed like a perfect way to begin gathering information.

| 7:00-8:00 | Burning Questions breakfast panel NEW! V. Pollard, AIA, G | CVT, W. Usiak, AIA, NCARB | |
|-------------|---|--|--|
| 8:15-8:45 | Interior design: Style that suits your practice personality | D. Gasser, AIA, NCARB, B. Valentine | |
| 8:45-9:15 | Exam rooms that shine | D. Chapel, AIA, NCARB | |
| | Break | | |
| 9:45-11:00 | Workshop: Make your practice Fear Free sm | H. Lewis, AIA, NCARB, V. Pollard, AIA, CVT | |
| | Break | | |
| 11:30-12:00 | Reception areas that relax | W. Usiak, AIA, NCARB, B. Valentine | |
| | Lunch | | |
| 2:00-2:30 | The clean clinic: Systems that work | H. Lewis, AIA, NCARB | |
| | Break | | |
| 2:40-3:10 | Evidence-based hospital design: Are you ready? | W. Usiak, AIA, NCARB | |
| 3:10-3:40 | Finding a new frontier: Up-and-coming ideas in design | V. Pollard, AIA, CVT | |
| | Break | | |
| 3:50-4:20 | What your sign and landscaping say about your practice | D. Gasser, AIA, NCARB, B. Valentine | |
| 4:20-4:50 | Your building is finished — now what? NEW! | B. Conrad, CVPM | |
| | | | |

live events build relationships







The generous support of our exhibitors and sponsors helps make the Veterinary Economics Hospital Design Conference at CVC Kansas City possible. Come ready with floor plans, estimates, ideas, and questions, and plan to meet with these knowledgeable experts while at the conference:

BBVA Compass CapitalSource FMD Architects Inc. Health Technology Professional Products Inc. K9 Grass by ForeverLawn LaBella Associates, PC Live Oak Bank Mason Company Morton Buildings Inc. - designBUILD PermaTek Coatings Project 64 LLC Shor-Line Manufacturing Snyder Mfg. Co. Spray Master Technologies State Bank & Trust TriStar Vet TWC Architecture and Construction Inc. United Community Bank Vetworks

You'll find a current list on our website, TheCVC.com/HD.

Dates and Location:

August 23 – 25, 2017 Kansas City Marriott Downtown 200 West 12th Street Kansas City, Missouri 64105

Full conference: August 23 - 25, 2017 Design lab only: August 25, 2017 Exhibit Hall & Lunch: August 25, 2017

Interested, but not sure the 3-day conference is right for you?



Join us on Friday, August 25 for our Hospital Design Lab + CVC registration option, or choose the Hospital Design Exhibit Hall & Lunch option.

Friday-only registrations require a 1-, 2-, or 3-day CVC registration. See p. 57 for registration options.

*This list is current as of March 1, 2017.

Needto Know

Continuing Education Credits

The 2017 CVC Kansas City program has been submitted (but not yet approved) for a maximum of 36 hours of credit for veterinarians in full attendance and 29 hours of credit for technicians over four days in jurisdictions that recognize AAVSB's RACE approval. General fourday attendance earns veterinarians 29 hours of CE and technicians 29 hours of CE without purchasing any Clinical Techniques Courses or Ask the Expert Luncheons. Each state's licensing board will consider the program; check with your state's board for the number of hours it approves. Some boards have limitations on the number of hours accepted in certain categories and/or restrictions on certain methods of delivery of continuing education. To record your CE hours, a certificate of attendance will be included in your registration packet.

The practice management courses on p. 38 and 39 are applicable toward the continuing education requirement for the Certified Veterinary Practice Manager program offered by the Veterinary Hospital Managers Association.

CVC is an approved sponsor to provide continuing education to New York State licensees.

Approved as a New York State sponsor of continuing education for veterinarians and veterinary technicians

Texas Veterinarians: Track Your CE!

Veterinarians licensed in Texas must track each seminar hour attended with a Texas CE Form. When you arrive, pick up the form at the Information Desk and sign in on the sheet provided. Before you leave CVC Kansas City, return your completed form to the Registration Desk and sign out on the sheet provided. A CVC staff member will verify your hours and give you a signed CE Certificate of Attendance. Don't leave without your certificate — we can't mail it to you! For more information, call us at (800) 255-6864, ext. 6.

Attendee and Guest Badges

All registered attendees and guests must wear their CVC badge at all times and will not be admitted to educational sessions or the Exhibit Hall without one. Educational session attendance is reserved for convention registrants only; guests are not allowed in sessions but are invited to visit the Exhibit Hall. Guest badges will not be issued to veterinary professionals who work for a veterinary practice or industry organization or company. These individuals may purchase an Exhibit Hall badge in advance or on site. All badges are available for pick up at the onsite Registration Desk and will not be mailed in advance.

Audio Recordings

Receive special savings when you pre-order CVC Kansas City audio recordings with your registration! Details are on p. 41, and also on the registration form, p. 60.

SUPER SAVINGS

Register by May 10, 2017 for Super Savings!

Convention Proceedings

A CVC Kansas City downloadable proceedings or CD are included with your paid veterinarian, technician, practice manager, or student registration. Please indicate your preferred format on your registration form. Downloadable proceedings will be delivered via email approximately one week in advance of the convention. CDs will be available on site. A print proceedings book is available for the advance purchase price of \$60 prior toJuly 12, 2017. A limited number of CD and extra print proceedings will be available for purchase onsite for \$75 each.

Guests

Guests (e.g., spouses, significant others, children) are defined as people not working in the veterinary industry. All veterinarians, technicians, practice managers, and team members must register and pay registration fees. Guests receive complimentary Exhibit Hall-only badges when included on the registration form in advance. **Guests, including children, do not receive access to the seminar rooms.** Onsite guest badges are \$5. Children ages 10 to 18 receive free badges (list their names on the registration form); those under 10 do not require badges.

Lunch Vouchers

All registered attendees* will receive CVC lunch bucks for each day of registration. Lunch bucks are to be used like cash to purchase lunch and snacks at the concession stands in the Exhibit Hall. *Guests do not receive lunch bucks.

Room Moderators

We are recruiting professional and reliable volunteers to serve as room moderators during CVC Kansas City. For more information, please contact The CVC Group at (800) 255-6864, ext. 6. Spaces are limited and fill up quickly.

Special Needs

Please indicate any special needs on your registration form. CVC management will contact you for additional information and make every effort to meet your needs.

Student Program

CVC Kansas City offers significant special savings for students and new graduates. Pricing is on the registration form; learn more at **TheCVC.com/kc-student-program**. Students receive a downloadable proceedings.

Kansas City Weather: What to Wear

When you visit Kansas City in August, expect mostly sunny skies, up to 86% relative humidity, and moderately high temperatures. The average high temperature is 89°F, and the average low temperature is 70°F. Room temperatures inside the Kansas City Convention Center may be cool, so consider dressing in layers.



Register by May 10, 2017 for Super Savings!

Register Now and Save.

Online

Credit card payments only.

Visit **TheCVC.com** and complete the online registration form.

We accept:



By Mail

Complete the registration form on p. 56-60; mail all five pages plus your check (U.S. dollars only), money order, or credit card information to:

> CVC Kansas City UBM Advanstar ATTN: Cash Department 131 W. First Street Duluth, MN 55802

By Fax

Credit card payments only. Complete the registration form on p. 56-60 and fax all five pages to (913) 871-3899

NOTE: If you fax, do not also mail your registration.

By Phone

Credit card payments only. Call (800) 255-6864, ext. 6 or (913) 871-3900

Questions

Call CVC at (800) 255-6864, ext. 6 or (913) 871-3900

Email: cvc@ubm.com

Available Monday – Friday, 8:30 AM to 4:30 PM CT **Besides saving you money, early registration may also secure your seat** in popular Clinical Techniques Courses, and other programs. Registrations postmarked after July 12, 2017 (midnight CT) will be processed at the higher, onsite rates.

Build Your Own Program by attending the days that work best for you.

Please remember the following when filling out your registration form:

- All essential information must be provided for a registration form to be processed. *Note: Write your name as you wish it to appear on your badge and in the registration roster.*
- Everyone attending CVC and requesting hotel accommodations must be registered.
- The registration form is for one attendee and their guests. Please use a separate registration form for each attendee, making copies as needed.
- Guests receive access to the Exhibit Hall-only.
- All veterinarians, veterinary technicians, practice managers, and team members must register and pay registration fees (hospital team members cannot attend as guests). Exhibit Hall-only badges for team members may be purchased (\$45 each) onsite.

Cancellations

All Clinical Techniques Course, Ask The Expert luncheon, child care, or registration cancellations must be submitted by the registrant, in writing, for a credit or refund (minus a \$50 processing fee). Requests for refunds or changes will not be accepted after July 19, 2017. A \$50 processing fee may apply for changes.

Clinical Techniques Course Registration

Clinical Techniques Courses require an additional (nontransferable) registration fee. CVC reserves the right to cancel any Clinical Techniques Course that does not meet minimum registrations by July 19, 2017. If a Clinical Techniques Course is cancelled by CVC, registrants will be notified and the Clinical Techniques Course paid fee will be credited or refunded. Register by July 12, 2017 to receive early bird prices.

Childcare Registration

Licensed, onsite childcare for children aged six months to 12 years is available on a first-come, first-served basis at CVC Kansas City.

Sign up for childcare using the registration form, indicating the age of each child. You will receive paperwork and information for each registered child via email (or standard mail if no email is provided). Information will include drop-off and pick-up locations, etc. Space is limited so reserve your spot early.

Learn more! TheCVC.com/cvc-kc-childcare

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🗆 CD

Downloadable (Available one week before the convention)

NOTE: A printed proceedings is available by advance purchase only. To order see p. 60.

Proceedings:

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|-------|---|----------------------|-------------------|---------------|---------|------------|------------|--------------|
| | | VETERINA | RIANS | | | SAVINGS! | | |
| CVC F | Programs and Packages for Veterinarians / Please | e circle day or days | s you will attend | 1 CVC: | | By 5/10/17 | By 7/12/17 | After 7/12/1 |
| v01 | 🖵 Veterinarian (four-day) | | | | | \$549 | \$579 | \$679 |
| v02 | 🖵 Veterinarian (two-day) | Friday | Saturday | Sunday | Monday | \$469 | \$489 | \$589 |
| 80v | 🖵 Veterinarian (one-day) | Friday | Saturday | Sunday | Monday | \$349 | \$379 | \$479 |
| vsg | □ Veterinary Graduate (in 2017) — Proof is required. | | | | | \$259 | \$279 | \$379 |
| VS | Uveterinary Student (within calendar year) — Proof is requi | ired. | | | | \$55 | \$60 | \$70 |
| Hospi | ital Design Conference Packages / Please circle day of | or days you will att | end CVC: | | | | | |
| h3 | Ualue Package: Hospital Design Conference + CVC Veteri | narian (three-day | /) - First Persor | n | | \$1,039 | \$1,069 | \$1,169 |
| h1 | Hospital Design Conference Only - First Person | | | | | \$839 | \$869 | \$969 |
| h2 | Hospital Design Conference Only - Additional Person | | | | | \$579 | \$609 | \$709 |
| h4 | Hospital Design Conference + CVC Veterinarian (three-da | ıy) - Additional Pe | rson | | | \$769 | \$799 | \$899 |
| h15 | Hospital Design Lab + CVC Veterinarian (three-day) | | | | | \$639 | \$669 | \$769 |
| h9 | Hospital Design Lab + CVC Veterinarian (two-day) | | Saturday | Sunday | Monday | \$579 | \$609 | \$709 |
| h5 | Hospital Design Lab + CVC Veterinary (one-day) | | Saturday | Sunday | Monday | \$499 | \$529 | \$629 |
| CHD | Financial Consultation (Hospital Design Conference regist the title of attendee: DVM Practice Manager Arch | | mited enrollm | ent) Please i | ndicate | \$50 | \$75 | \$100 |
| HDE | Hospital Design Exhibit Hall + Lunch on Friday (CVC regis | tration required) | | | | \$75 | \$85 | \$100 |
| | | TECHNIC | IANS | | | | | |
| CVC F | Programs and Packages for Technicians / Please of | | | CVC: | | | | |
| t20 | Ueterinary Technician (four-day) | | | | | \$329 | \$359 | \$459 |
| t01 | Uvererinary Technician (three-day) | Friday | Saturday | Sunday | Monday | \$299 | \$329 | \$429 |
| t02 | Uvereinary Technician (two-day) | Friday | Saturday | Sunday | Monday | \$269 | \$299 | \$399 |
| t05 | Uterinary Technician (one-day) | Friday | Saturday | Sunday | Monday | \$219 | \$249 | \$349 |
| ts1 | Uterinary Technician Student (within calendar year) — Pr | roof is required. | | | | \$55 | \$60 | \$70 |
| | PR | ACTICE M | ANAGER | S | | | | |
| CVC F | Programs and Packages for Practice Managers | | | | | | | |
| p01 | CVC Practice Manager Registration only (non-veterinarian) | | | | | \$329 | \$359 | \$459 |
| Hospi | ital Design Conference for Practice Managers | | | | | | | |
| hp01 | Hospital Design Conference Only - First Person (non-veter | inarian) | | | | \$839 | \$869 | \$969 |
| hp02 | Hospital Design Conference Only - Additional Person (non- | -veterinarian) | | | | \$569 | \$599 | \$699 |
| hp05 | Hospital Design Conference + CVC Practice Manager (non | 1-veterinarian) - F | First Person | | | \$939 | \$969 | \$1,069 |
| hp20 | Hospital Design Conference + CVC Practice Manager (non | 1-veterinarian) - A | dditional Persc | n | | \$749 | \$779 | \$879 |
| hp21 | Hospital Design Lab + CVC Practice Manager (non-veterin | , | | | | \$529 | \$559 | \$659 |
| | Hospital Design Exhibit Hall + Lunch on Friday (CVC regist) | , | | | | \$75 | \$85 | \$100 |
| HDE | | allori oqui ou) | | | | | | |

To learn more visit TheCVC.com

Registration Form

First Name:

Last Name:

| | | SPOUSES | SUPER SAVINGS! | | |
|--------|----------|--|-------------------|------------|---------------|
| CVC Pr | rogram | s and Packages for Spouses | By 5/10/17 | By 7/12/17 | After 7/12/17 |
| s01 | 🗆 Spou | se Attending Seminars (non-veterinarian) | \$329 | \$359 | \$459 |
| Hospit | tal Desi | gn Conference for Spouses | | • | |
| hdc02 | 🗖 Hosp | ital Design Conference Only - Additional Person (non-veterinarian) | \$569 | \$599 | \$699 |
| hdc04 | 🗆 Hosp | ital Design Conference + CVC Spouse (non-veterinarian) | \$749 | \$779 | \$879 |
| HDE | 🗆 Hosp | ital Design Exhibit Hall + Lunch on Friday (CVC registration required) | \$75 | \$85 | \$100 |
| | | ADDITIONAL PROGRAMMING — CLINICAL TECHNIQUES (| COURSES | | |
| Friday | L1 | Special Procedures in Feline Soft Tissue Surgery | \$495 | \$495 | \$520 |
| SATURD | AY L2 | Dental Extractions in Cats | \$495 | \$495 | \$520 |
| | L3 | Extracapsular Stifle Stabilization Techniques | \$495 | \$495 | \$520 |
| | L4 | Basic Abdominal Ultrasonography – Offsite event | \$450 | \$450 | \$475 |
| | L5 | Dental Extractions in Dogs | \$495 | \$495 | \$520 |
| | L6 | Stabilization Techniques for Luxating Patellas | \$495 | \$495 | \$520 |
| | L7 | Intermediate Abdominal Ultrasonography – Offsite event | \$450 | \$450 | \$475 |
| SUNDAY | / L8 | Digital Dental Radiography | \$235 | \$235 | \$260 |
| | L9 | Special GI Procedures in Canine Soft Tissue Surgery | \$495 | \$495 | \$520 |
| | L10 | Optimal Ophthalmic Surgeries in Primary Care Practice | \$375 | \$375 | \$400 |
| | L11 | Advanced Periodontal Therapy Techniques | \$185 | \$185 | \$210 |
| | L12 | □ Insights Seminar: Less-Stress and Fear Free ^{ss} Patient-Caregiver Interactions – Offsite event | \$235 | \$235 | \$260 |

TOTAL FROM THIS PAGE \$

FREE COMPELLING EDUCATION – RSVP REQUESTED

| FRIDA | 1 |
|-------|---|
| S1 | NEW Lunch & Learn — Parasitology. Sponsored by Elanco RSVP REQUIRED |
| S2 | NEW Lunch & Learn — Sponsored by Merck RSVP REQUIRED |
| SATUR | DAY |
| S3 | Breakfast Symposium — Puzzling & Perplexing: Addison's Disease in Dogs. Sponsored by Elanco |
| S4 | Lunch & Learn — Your Legal Tool Box to Manage Lawsuits and Taxes. Sponsored by Legally Mine |
| SUNDA | Y |
| S5 | 🖵 Breakfast Symposium — Systemic Flea Control: A Revolutionary Change in the Management of Fleas, Pruritus & Flea Allergy Dermatitis. Sponsored by Zoetis |
| S6 | Breakfast Symposium — Convenience Improves Compliance: How to Support Your Pharmacy and Your Clients. Sponsored by VetSource |
| S7 | Symposium — Urology Symposium. Sponsored by PRN Pharmcal |
| S8 | Lunch & Learn — Successful Laser Implementation Workshop. Sponsored by K Laser |
| S9 | Lunch & Learn — Simplify Your Life! Panel discussion. Sponsored by Vets First Choice |
| S10 | Symposium — Laser Therapy Simplified: A Complete Review of What You Really Need to Know. Sponsored by K Laser |
| MOND | AY |
| S11 | Symposium — Management Basics: The Keys to the Future. Sponsored by Veterinary Practice Solutions |

Saturday — Monday breakfast symposiums and lunch & learns seating and meals are limited on a first-come, first-served basis.

First Name:

Last Name:

EVENING SESSIONS

Please RSVP for Evening Sessions you are planning to attend. This will help CVC determine the popularity of each subject and provide the appropriate room size for the session.

| FRIDAY | SATURDAY | SUNDAY |
|--|--|-------------------------------------|
| e01 — FREE | e03 — FREE | e05 — FREE |
| Paul Bloom, DVM, DACVD, DABVP — | Dave Nicol, BVMS, MRCVS, and | Fred Wininger, VMD, MS, DACVIM – |
| Atopic dermatitis: The new paradigm | Andy Roark, DVM, MS – Management | Neurolocalization basics and |
| and how it changes the way we treat it | happy hour | "The Gait Game" |
| e02 — FREE | e04 — FREE | e06 — FREE |
| Brian Conrad, CVPM – Ask the pet | Nicole Buote, DVM, DACVS, and Nathan | Hilal Dogan, BVSc – Share in |
| owner: A LIVE panel and learning | Peterson, DVM, DACVECC – Optimal | colleagues' secrets: The Veterinary |
| session | surgical timing for traumatized patients | Confessionals Project |

LAUNCH PAD LEARNING - RSVP REQUESTED

SUNDAY

LP 🗆 (FREE) Dr. M. Petty and M.E. Goldberg, BS, LVT, CVT, SRA, CCRA — Perioperative anesthesia and pain control starting from home and back again (and everything in between)

LP G(FREE) Dr. K. Pope-Robinson — The violinist and the veterinarian: How to acknowledge beauty and value in your work — when others may not

ASK THE EXPERT LUNCHEONS

| SATURDAY | SUNDAY | MONDAY |
|---|--|--|
| a01 — \$50 Paul Bloom, DVM, DACVD, DABVP – New drugs in veterinary dermatology updates and debates | □ a03 — \$50 Bill Schroeder – 25 big digital marketing hacks | a05 — \$50 Deborah Linder, DVM, DACVN What's the best pet food? Case- based answers to how a nutritionist approaches this question |
| □ a02 — \$50 John Ciribassi, DVM, DACVB – Feline elimination disorder: Making litter the letter of the law | □ a04 — \$50 Richard Gerhold, DVM, MS, PhD – Update on EPM: Keeping horses upright | □ a06 — \$50 Tina Wismer, DVM, DABVT, DABT – Toxicology cases: What's the toxin? |

| | | | TOTAL FROM L | UNCHEONS | \$ | | | | | | |
|---|--------------------|-----------------|--------------|--------------------|----|--|--|--|--|--|--|
| CHILDCARE | | | | | | | | | | | |
| FRIDAY 🗅 cfr | SATURDAY 🗖 csa | SUNDAY 🗅 csu | | MONDAY 🗅 cmo |) | | | | | | |
| Number of children | Number of children | Number of child | ren | Number of children | | | | | | | |
| \$ | \$ | \$ | | \$ | | | | | | | |
| \$60 per child, per day by May 10 • \$75 per child, per day by July 12 • \$100 per child, per day after July 12 | | | | | | | | | | | |
| Child 1 Name: Age: | | | | | | | | | | | |
| Child 2 Name: | Child 2 Name: Age: | | | | | | | | | | |
| TOTAL FROM CHILDCARE \$ | | | | | | | | | | | |
| CVC BLOCK PARTY Hills RSVP REQUIRED – SUNDAY, AUGUST 27, 6:30 - 11:00 PM | | | | | | | | | | | |
| Select one option: Yes! I will attend. N | umber of Tickets: | No. I will not | attend. | | | | | | | | |

A CVC Kansas City attendee badge, block party ticket, or guest badge is required for attendance.

TOTAL FROM THIS PAGE \$

Page 5 of 5 **Registration** Form

First Name:

Last Name:

CHRISTIAN VETERINARY MISSION – RSVP REQUESTED

SUNDAY

cb □ Morning Seminar (FREE) RSVP number of people attending

CS Evening Fellowship (FREE) RSVP number of people attending

CVC PRODUCTS

Your CVC registration includes either a CD or downloadable proceedings. To select, please see p. 56. To order ADDITIONAL CDs or downloadable proceedings, please indicate your selections below. If you would like to buy a PRINT proceedings, please indicate below. A print proceedings book is not included in your registration and is available by advance purchase only.

| Additional Proceedings CD (please indicate quantity) | x \$60 (after 7/12/17 \$75) | = | \$ |
|---|-------------------------------|---|----|
| Additional downloadable proceedings (please indicate quantity) | x \$60 (after 7/12/17 \$75) | = | \$ |
| Proceedings Book (available by advance purchase only) | x \$60 (Not available onsite) | = | \$ |
| Audio Recordings — Pre-order your full set of CVC Kansas City MP3s at 33% savings (Audio recordings by subject will be available to order onsite.) | x \$469 | = | \$ |

TOTAL FOR CVC PRODUCTS

\$

GUEST BADGES

Guests are defined as people not working in the veterinary industry. All veterinarians, technicians, practice managers, and team members must register and pay registration fees. (A \$5 processing fee will be charged onsite for guest badges.)

| First | t Nam | e | | Last Name | | | | | | | | | | | | | | | | |
|----------------------|-------|---|--|-----------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | | |
| First Name Last Name | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | |

SPECIAL NEEDS

□ Please check here if you have special needs.

If you have a disability that may affect your participation in this meeting, please check this box and include a statement regarding your needs (see right). We will contact you (if applicable) to discuss accommodations.

We cannot ensure the availability of appropriate arrangements without early notification, but every effort will be made to meet your needs.

PAYMENT INFORMATION Check Enclosed Credit Card: Please fill in credit information below. DISCOVER VISA (please make check payable to American Express Discover **UBM** Advanstar) MasterCard Visa Card Number **TOTAL FROM P. 57** \$ Expires Security Code \$ **TOTAL FROM P. 58** \$ **TOTAL FROM P. 59** Cardholder Name: **TOTAL FROM P. 60** \$

Credit card expiration must be valid through August 2017. Your credit card statement will reflect a charge from UBM Advanstar. Refunds for cancellation must be requested in writing by mail, fax, or email and received by July 19, 2017. A \$50 processing fee applies.



Housing Information

Hotel Reservations

CVC has worked closely with the Kansas City Convention and Entertainment Centers (KCCEC) and conveniently located hotels to guarantee the best possible convention experience for our attendees. CVC hotels:

- Are convenient to the Convention Center and offer attendees the best available rates
- Include CVC provided shuttles
- Provide extras such as Internet, breakfast, discounted parking, and upgrades (offers vary by hotel)
- Help us keep convention fees as low as possible
 Will fill room blocks on a first-come, first-served
- basis until August 4, 2017.

ONLINE: Book your reservation online at TheCVC.com/cvc-kc-choose-your-hotel/.

PHONE: Call the CVC Kansas City Housing Bureau from 9:00 AM – 7:00 PM (ET), Monday through Friday at (855) 992-3353 or internationally at (312) 527-7300.

Hotel Confirmations

You will receive a confirmation after each reservation booking, modification, or cancellation. Please review the confirmation carefully. If you don't receive a confirmation by email, fax, or mail within five days after any transaction, contact the CVC Kansas City Housing Bureau at (855) 992-3353.

Hotel Room Rates and Taxes

To receive special CVC Kansas City rates, make your reservation by August 4, 2017. After this date, remaining room blocks may be released, and the hotels may charge significantly higher rates.

All rates are per room, per night and are subject to a 16.85% state, city, and occupancy tax plus \$1.75 per night city licensing fee **(all taxes and fees subject to change).**

Hotels may charge additional fees for rooms with two or more occupants. When making a reservation, please note your room type in the Accommodations and Special Requests sections of the Housing Form. The hotels will assign specific room types at check-in, based on availability. Requests are not guaranteed.

Hotel Deposits

Online reservations will be accepted with a credit card guarantee only. Reservations made by mail or phone will be accepted with a credit card guarantee or check deposit for one night room and tax, payable to onPeak. All mailed requests and deposit checks must be received by onPeak by August 4, 2017. After this date, a credit card is required. Reservations and changes are subject to hotel availability.

Hotel Modification or Cancellation

Modify or cancel reservations through the CVC Kansas City Housing Bureau up to three days before your arrival. After this time, please contact your hotel directly.

Please note that convention rates are only guaranteed until August 4, 2017, based upon availability. Reservations may be modified or cancelled without penalty up to three days before arrival. Any cancellations made less than three days before arrival will result in forfeiture of one night's room fee and tax.

Shuttle Bus Service

To make your reservation for round-trip transportation from the Kansas City International Airport to the convention hotels and receive a CVC attendee discounted rate, visit TheCVC.com and select TRAVEL/CVC KANSAS CITY from the drop-down menu. Then select the Ground Transportation link under the CVC Kansas City title for details.

The CVC convention shuttle runs between the Crown Center hotels and the Convention Center Friday through Monday. See the shuttle schedule below, and check your hotel lobby for updates.

Convention Shuttle Schedule

| Friday, August 25: | 6:30 AM - 10:00 PM |
|----------------------|--------------------|
| Saturday, August 26: | 6:30 AM - 9:30 PM |
| Sunday, August 27: | 6:45 AM - 11:00 PM |
| Monday, August 28: | 6:45 AM - 6:00 PM |

Choosing an official convention hotel helps keep registration fees as low as possible and provides you with the best rates and amenities.

The Aladdin Holiday Inn Hotel

1215 Wyandotte St., Kansas City, MO 64105 Phone: (816) 421-8888

Rate includes: complimentary wireless Internet, fitness center, and business center for overnight guests. 10% discount at dining outlets with convention badge (excludes alcoholic beverages) and room service. Guest parking: \$12/night, self-parking; \$18/night, valet.

Listed on the National Register of Historic Places, this boutique hotel boasts a recently restored art-deco ambiance and ultra-desirable location: within walking distance of both the convention center and downtown entertainment district.

Crowne Plaza Kansas City Downtown

1301 Wyandotte St., Kansas City, MO 64105 Phone: (816) 474-6664

Rate includes: complimentary wireless Internet, fitness center, outdoor pool, and discounted self-parking for overnight guests. 10% discount at dining outlets with convention badge (excludes alcoholic beverages). Guest parking: \$12/night, self-parking.

A 28-story high-rise just steps from the convention center, the Crowne Plaza combines bed-andbreakfast allure with the comfort and luxuries of a full-service hotel.



Hotels&Housing

Hilton President Kansas City

1329 Baltimore, Kansas City, MO 64105 Phone: (816) 221-9490

Rate includes: complimentary wireless Internet, fitness center, and business center. 10% discount at hotel dining outlets with convention badge (excludes alcoholic beverages). Guest parking: \$20/night, self-parking, \$24/night, valet.

Within walking distance of the convention center, this historic hotel features 213 rooms and suites with contemporary conveniences and classic 1940s charm. All guest rooms, suites, and lobbies have been completely renovated.

Hotel Phillips Kansas City

106 West 12th St., Kansas City, MO 64105 Phone: (816) 221-7000

Rate includes: complimentary basic wireless Internet, fitness center, and business center. 10% discount at dining outlets with convention badge (excludes alcoholic beverages). Guest parking: \$20/night, valet.

Recently renovated, this is a boutique hotel that's historic and intimate. Your experience starts with our breathtaking Art Deco lobby created by Charles Phillips in 1931. Masterful restorations have retained the glamour while adding every contemporary convenience. The hotel is within walking distance of the convention center and Kansas City Power & Light District.

Kansas City Marriott Downtown

200 West 12th St., Kansas City, MO 64105 Phone: (816) 421-6800

Rate includes: complimentary basic wireless Internet, fitness center, business center, and discounted parking for overnight guests. 10% discount at dining outlets with convention badge (excludes alcoholic beverages). Guest parking: \$11/night, self; \$17/night, valet.

Serving as The CVC's host hotel in Kansas City, this premier property makes a stately impression while providing the utmost in convenience via an underground walkway connecting to the convention center.



Sheraton Kansas City Hotel at Crown Center

2345 McGee St., Kansas City, MO 64108 Phone: (816) 841-1000

Shuttle provided to and from the convention center.

Rate includes: complimentary basic wireless Internet, fitness center, business center, pet friendly, and discounted selfparking for overnight guests. 10% discount at dining outlets with convention badge (excludes alcoholic beverages), complimentary hors d'oeuvres or dessert with any lunch/dinner entree purchase at restaurant, and 50% off breakfast buffet coupon. Guest Parking: \$18/night, self; \$25/night, valet.

Linked by walkway to the shops, restaurants, and family fun of Crown Center, the Sheraton offers a wonderful blend of ambiance, location, and customer service, mere minutes from the convention center by car or CVC shuttle.

Westin Kansas City Hotel at Crown Center

1 East Pershing Rd., Kansas City, MO 64108 Phone: (816) 474-4400

Shuttle provided to and from the convention center.

Rate includes: complimentary basic wireless Internet, fitness center, outdoor pool, indoor whirlpool, sauna, tanning beds, business center, pet friendly, and discounted self-parking for overnight guests. 10% discount at dining outlets with convention badge (excludes alcoholic beverages), complimentary hors d'oeuvres or dessert with any lunch/dinner entree purchase at restaurant, and either (1) continental breakfast coupon per night or \$10 off full breakfast of your choice. Guest Parking: \$18/night, self; \$25/night, valet.

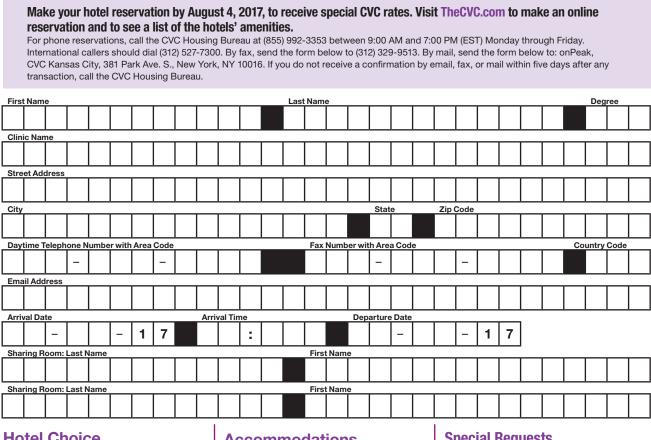
A virtual "city within a city" situated at the heart of Crown Center, the Westin offers full service and complete convenience — just a short car or CVC shuttle ride from

the convention center, and directly connected to Crown Center's 85-acre dining, shopping, and theater complex.



Check online for additional hotel offerings.

2017 Hotel Reservation Form CVC KANSAS CITY • HOSPITAL DESIGN CONFERENCE



Hotel Choice

Number in order of preference (1-7)

___ The Aladdin Holiday Inn Hotel

_____ Crowne Plaza Kansas City Downtown

_____ Hilton President Kansas City

____ Hotel Phillips Kansas City

Kansas City Marriott Downtown

Sheraton Kansas City Hotel at Crown Center

____ Westin Kansas City Hotel at Crown Center

Accommodations

Mark first and second choice ____ 1 Bed _____ 2 Beds

Number of people in room

Special Requests

□ I have a disability, want to be near elevators, need cots or a baby crib (if available)

Security Code: Exp. Date:

Specify: _

| HOTEL ACCOMMODATIONS | SINGLE, DOUBLE, OR DBL/DBL (1 OR 2 PEOPLE) | TRIPLE (3 PEOPLE) | QUAD (4 PEOPLE) | CHECK-IN Time | AMENITIES (SEE BELOW) |
|--|---|----------------------|--------------------|------------------|-----------------------------|
| The Aladdin Holiday Inn Hotel | \$125 | \$125 | \$125 | 4 pm | AG, CI, HC, R, WD |
| Crowne Plaza Kansas City Downtown | \$135 | \$135 | \$135 | 3 рм | AG, CS, CI, HC, OP, R, WD |
| Hilton President Kansas City | \$149 | \$149 | \$149 | 3 рм | AG, CS, CI, HC, R, WD |
| Hotel Phillips Kansas City | \$131 | \$131 | \$131 | 3 рм | AG, CS, CI, HC, R, WD |
| Kansas City Marriott Downtown | \$149 | \$169 | \$169 | 3 рм | AG, CS, CI, HC, IP, R, WD |
| Sheraton Kansas City Hotel at Crown Center | \$132 | \$144 | \$154 | 3 рм | AG, B, CI, HC, OP, R, S |
| Westin Kansas City Hotel at Crown Center | \$132 | \$144 | \$154 | 3 рм | AG, B, CS, CI, HC, OP, R, S |

To receive special CVC Kansas City rates, make your reservation by August 4, 2017.

Key: AG Accessible Guest Rooms B Breakfast Coupon CI Complimentary Internet CS Coffee Shop HC Health Club IP Indoor Pool

OP Outdoor Pool R Restaurant S CVC Shuttle WD Walking Distance to Convention Center

Deposit Requirement: All hotels require a deposit of the first night's room rate and applicable sales tax with each reservation request. Requests received without a deposit will be returned and will not be processed. Please fill out the credit card information entirely or mail a check made payable to onPeak. The hotel holding your reservation will charge credit card deposits on or after August 4, 2017. Credit card must be valid through August 2017 to be considered a proper deposit.

| Credit Card: 🗆 American Express | Discover | MasterCard | 🗅 Visa |
|---------------------------------|----------|------------|--------|
| | | | |

Card Number:

Name on Card (REQUIRED):

Modification/Cancellation: Please refer to the policy online at TheCVC.com. Reservations may be modified and/or cancelled without penalty until three days before arrival. Cancellations made less than three days before arrival will result in forfeiture of one night's room fee and tax.

this is exceptional veterinary continuing education



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