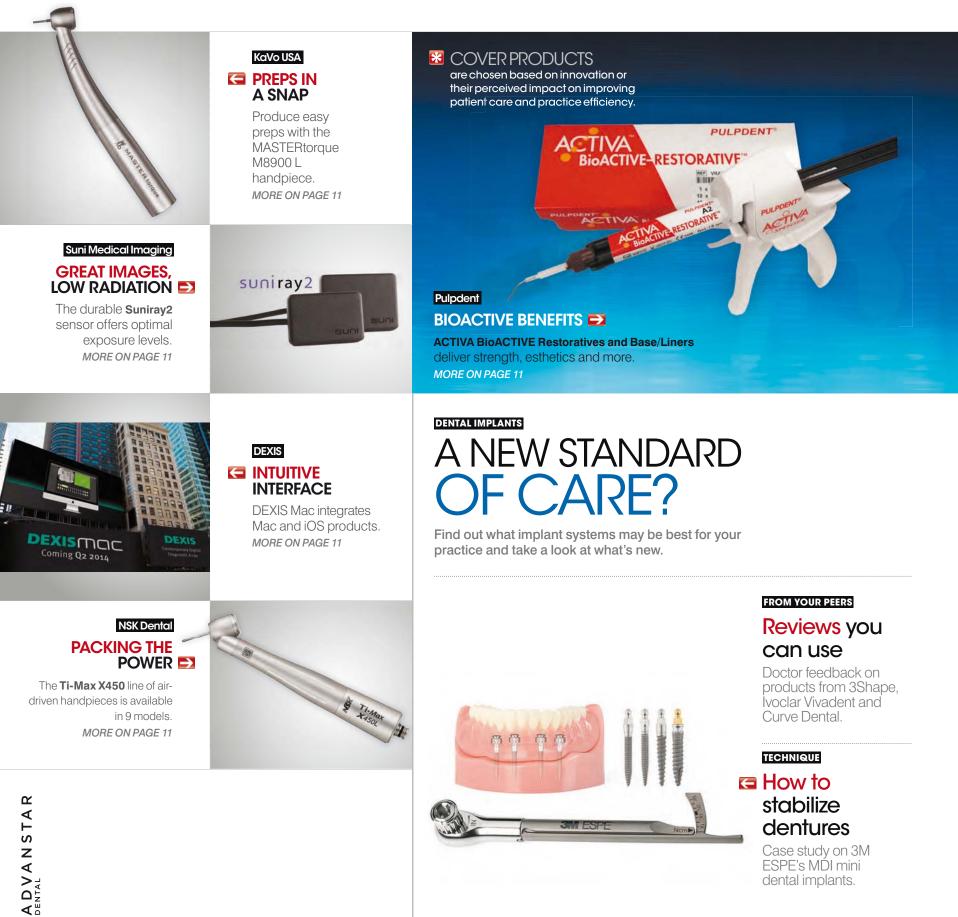
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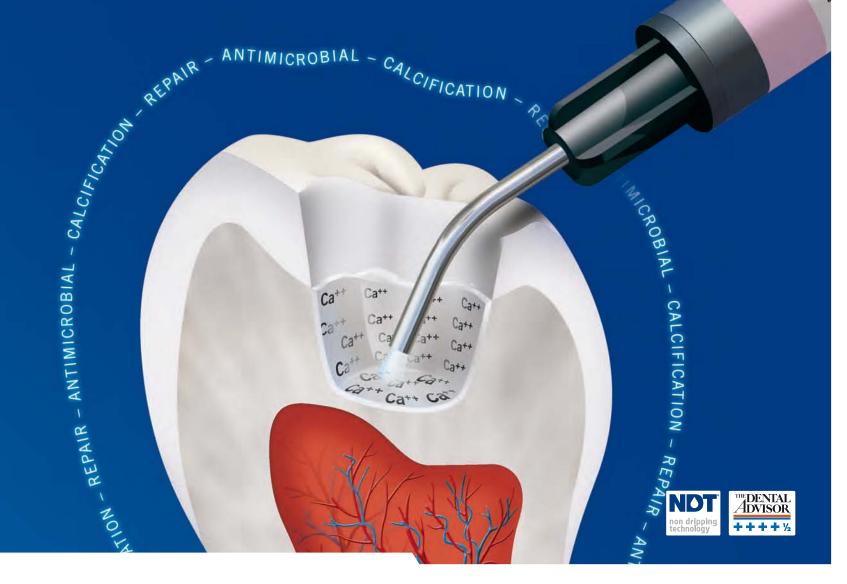
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Endodontic System

Henry Schein is excited to introduce Insight Endo[™] and the brand new Channels[™] product line, a comprehensive endodontic portfolio that features nickel-titanium rotary files, advanced carrier-based obturators, stainless steel hand instruments, and accessory products.

Channels™ Progressively Tapered NiTi Rotary Files

Feature an innovative and performance-tested variable taper design that takes the flexibility of nickel titanium to a whole new level.

Channels NiTi Rotary Files use a flexibile and safe-ended round tip on its finishing files to stay better centered in the root canal, despite curvatures and tight spaces. The variable taper also helps prevent taper lock by carving in increments along the canal walls, improving both efficiency and safety. Each instrument is laser marked to easily set working length and save time.

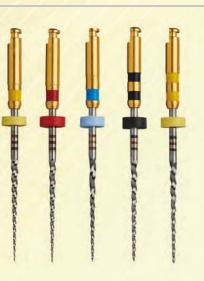
Comprised of 8 instruments—three G-Series "gates replacements" for optimally shaping the coronal two-thirds of the canal and five C-Series "completion files" for final apical preparation—the Channels NiTi System provides an efficient way to complete root canal therapy.





The G-Series

Straight-line access and preparation of the coronal third are critical to navigating complex root systems. The G1, G2, and GX files prepare the coronal two-thirds of the root and allow a clinician to refine their straight-line access by using the instruments in a brushing motion.



The C-Series

Proper apical preparation is needed to allow irrigants to properly disinfect the canal prior to obturation. The C1–C5 files give clinicians the versatility to achieve final apical preparation equivalent to ISO sizes 20–50.

Channels[™] NiTi Progressively Tapered Rotary File G-Series

6 Per Box				
Tip	19MM	21MM	25MM	31MM
GX	202-0046			
G1		202-0047	202-0048	202-0049
G2		202-0050	202-0051	202-0052

*ProTaper is a registered tradmark of Dentsply International Inc.

$\textbf{Channels}^{\scriptscriptstyle \mathsf{M}} \, \textbf{NiTi Progressively Tapered Rotary File} \,\, \textbf{C-Series}$

6 P	Per Box				
	Tip	ISO	21MM	25MM	31MM
	C1	20	202-0053	202-0054	202-0055
	C2	25	202-0056	202-0057	202-0058
	C3	30	202-0059	202-0060	202-0061
	C4	40	202-0062	202-0063	202-0064
	C5	50	202-0065	202-0066	202-0067
Ass	sorted		202-0069	202-0070	

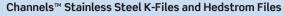
Channels™ **Stainless Steel Hand Files**

- High-quality stainless steel blades designed for superior cutting efficiency
- Unsurpassed durability
- Easy-to-identify ISO-colored handles precisely shaped to minimize stress
- Laser-etched calibration rings for easy working-length identification
- Preinserted silicone stop saves time
- Available in K-type and Hedstrom styles
- 6 per box



Channels[™] Gutta Percha Points

- Offer the perfect complement to Channels[™] NiTi Rotary Files
- Hand rolled to the highest standards and exact specifications
- Color-coded tips for easy identification
- 50 per box



6 Per Box						
		K-FIL	ES	HEDSTR	OM FILES	
	Size	21MM	25MM	21MM	25MM	
	06	202-0071	202-0090			
	08	202-0072	202-0091			
	10	202-0073	202-0092	202-0111	202-0126	
	15	202-0074	202-0093	202-0112	202-0127	
	20	202-0075	202-0094	202-0113	202-0129	
	25	202-0076	202-0095	202-0114	202-0130	
	30	202-0077	202-0096	202-0115	202-0131	
	35	202-0078	202-0097	202-0116	202-0134	
	40	202-0079	202-0098	202-0117	202-0135	
	15-40	202-0080	202-0099	202-0118	202-0136	

6 P	Per Box				
		K-FII	ES	HEDSTR	OM FILES
	Size	21MM	25MM	21MM	25MM
	45	202-0081	202-0100	202-0119	202-0137
	50	202-0082	202-0101	202-0121	202-0138
	55	202-0083	202-0102	202-0122	202-0139
	60	202-0084	202-0103	202-0123	202-0140
	70	202-0085	202-0104	202-0124	202-0141
	45-80			202-0125	202-0145

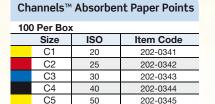
Channels[™] Gutta Percha Points

50	Per Box		
	Size	ISO	Item Code
	C1	20	202-0336
	C2	25	202-0337
	C3	30	202-0338
	C4	40	202-0339
	C5	50	202-0340



Channels[™] Absorbent Paper Points

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Channels[™] Obturation System

Challenging and unpredictable root canal networks call for versatile obturation solutions. After cleaning and shaping, obtaining a threedimensional fill to prevent microleakage prior to tooth restoration is critical to case success. The Channels[™] Obturation System, with its advanced core obturators, matches each C-Series file to provide the clinician with the perfect fit.

Each Channels obturator is precisely coated with just the right amount of gutta percha, not requiring any pretrimming. They are extremely radiopaque and compatible with most heating ovens. Calibration rings make working length determination easy.

Advanced Snap-Off Obturators

- Vulcanized carrier allows for easy creation of post space and retreatment
- Proprietary material allows for handle to easily "snap off"
- Precisely coated with alpha-phase gutta percha, which requires no trimming
- Calibration rings for easy working-length determination

Traditional Obturators

- Heated alpha-phase gutta percha provide excellent 3-D fill
- Precisely coated for improved results without the messy cleanup
- Calibration rings for easy working-length determination

Channels[™] Advanced Snap-Off Obturators

			•			
6 P	er Box			20 Per	Box	
	Size	ISO	Item Code	Size	ISO	Item Code
	C1	20	202-0322	C1	20	202-0329
	C2	25	202-0323	C2	25	202-0330
	C3	30	202-0324	C3	30	202-0331
	C4	40	202-0326	C4	40	202-0333
	C5	50	202-0328	C5	50	202-0335

Channels[™] Traditional Obturators

6	Per Box			20 Per	Box	
	Size	ISO	Item Code	Size	ISO	Item Code
	C1	20	202-0307	C1	20	202-0315
	C2	25	202-0308	C2	25	202-0316
	C3	30	202-0309	C3	30	202-0317
	C4	40	202-0311	C4	40	202-0319
	C5	50	202-0314	C5	50	202-0321

Channels™ Size Verifiers

6 F	Per Box		
	Size	ISO	Item Code
	C1	20	202-0346
	C2	25	202-0347
	C3	30	202-0348
	C4	40	202-0349
	C5	50	202-0350
			•

Insight Endo[™]

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Check out this handy guide of **19 "mustsee" products** if you're hitting the showroom floor at McCormick Place West.

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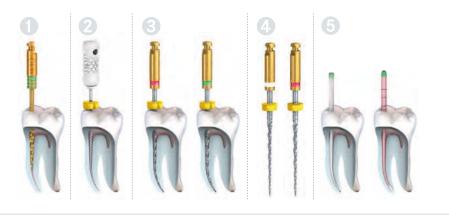
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- 2 Establish a glide path
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ON THE COVER

Digital sensor

PRODUCTS

The next generation of Suni sensors, the durable Suniray2 is said to offer optimal exposure levels and high-quality images with minimal radiation exposure. The comprehensive and feature-rich Prof. Suni Software supplements SuniRay2's imaging with a wide array of customization and image-enhancement tools, making for a complete digital radiography system that seamlessly integrates with your entire practice.

Suni Medical Imaging Inc. 800-GET-SUNI suni.com CIRCLE RS #3



Handpiece line

Available in nine models, the **Ti-Max X450** line of 45-degree air-driven handpieces is said to provide an industry-leading 21 watts of power, with seven optic versions and two non-optic versions. The optic versions feature

Smar

iOS and OS X

integration

DEXIS Mac's intuitive

interface and functionality

combines with existing

DEXIS image manage-

gration across Mac and

ment tools to provide inte-

iOS products, plus it works

with the DEXIS go® app for

patient communication as

well as the newly released

DEXIS photo[™] app. In

addition, the native OS X

software reportedly offers

clinicians a more efficient

digital imaging workflow

and integration with Mac-

based practice manage-

ment programs like Viive™

and MacPractice®. Catch

a preview of the product

at booth 1221 during

the Chicago Midwinter

Meeting.

DEXIS™ 888-883-3947 dexis.com

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TI-Max

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FROM THE **EDITOR**

We want to know what you think about **DPR**. Your comments, good and bad, are always welcome! SGoff@Advanstar.com | StanGoffDPR



Make sure to check out our comprehensive Affordable Care Act coverage online."

New look in print, new offerings online

t seems as if time continues to fly, so I guess we're having fun.

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While it feels like we just did a major redesign with the look of DPR yesterday, it actually took place in January 2009! And while it seems as if I just survived another hectic holiday rush, here we are already with the February 2014 issue of DPR.

Last month I talked about one of the new features we debuted—I Use That—a series of articles in which we bring a team approach to product adaptation. This is just one of many new features we will deliver in 2014 as we constantly revamp our content to help you stay informed and ahead of the game.

What you also see beginning with this issue are some new design tweaks as our very talented DPR design team is taking steps to freshen the look of the magazine and to improve the overall experience our readers have when flipping through the pages of DPR. We've had requests to increase the type face and adjust the fonts to make articles easier to read, so these enhancements have been implemented here and now. We're also excited about a number of new designs we will roll out over the next few months that will elevate the look and feel of these pages. Check out these new looks designed to improve your experience with the magazine—and feel free to let me know what you like most and also what other changes you think we should consider.

After all, we're here to help bring you the best, most user-friendly content ... both in print and online.

Speaking of online, make sure to sign up for DPR enewsletters if you are not already receiving these exclusive newsletters in your inbox. Additionally, be sure to check out the Dental Practice Management (DPM) website at practicemanagement.dentalproductsreport.com where you'll see plenty of articles and advice to help you better run your practices. Also, we will polybag new DPM supplements with your copies of DPR in April and November of 2014 as we continue to strive to meet your needs and wish you continued success.

Stan Seff

[Stan Goff] Editor in Chief sgoff@advanstar.com

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Register at: curvedental.com/OrangeChucks

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DENTAL PRODUCTS REPORT

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THE LIST

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TOP 7 WAYS YOUR WEBSITE IS HURTING YOU

GEFRUIT / GETTY IMAGES

It's out of date

Current and potential patients visit your website to learn more about your practice. If you have information about promotions that are over or an old phone number, patients will leave frustrated and confused. An out-of-date, unattractive design will also send them to the next practice's website.

2 You don't have a blog

Regularly adding fresh content will not only keep your website interesting, but will also make it more likely to show up when patients are searching for a practice in your area. If it's static, you'll probably be left off the results page. Create a blog and update it with information about your practice.

03 There's no contact information

Your phone number, email, street address, and links to social media should be easy to find. Consider adding a map. Make it easy for patients to contact and find you.

You're not showcasing your work

Your website can be a great marketing tool. Post before-and-after photos. Ask patients for testimonials and post them on your site. You do great work, and your website is a great place to show that off.



It's not easy to navigate

Many of your patients are Web-savvy. If your website is too cluttered or too confusing, they won't stay very long and they likely won't come back.

or your patients any good if the links don't work.



Creating links to articles about your practice or your social media pages is great, but won't do you

07

You don't have enough information

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- Thin contact at the marginal ridge
- Large food trap below
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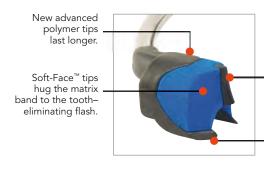
Composi-Tight. 3D XR ******

- Operator-friendly retaining system
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- Anatomically correct contacts
- Contacts at the height of contour
- Rings produce optimal tooth separation for excellent, tight contacts

Perfect contacts with zero flash.

The new 3D XR Extra Retention ring delivers outstanding performance even on difficult dentition and **eliminates ring "Spring-Off."**





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> Soft-Face[™] tines hug matrix bands to the tooth for flash-free convenience!

New tip geometry **eliminates ring "Spring-Off"** on difficult dentition. Restore short or malpositioned teeth and between the canine/bicuspid with confidence. It even grips on top of rubber dam clamps!

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- 1 3D XR Extra Retentive Soft-Face[™] Ring (blue)
- 2 Soft-Face[™] 3D-Rings (orange)
- 100 Slick Bands[™] XR matrices
- 100 Wedge Wands®
 - 1 Ring Placement Forceps



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\$99 value

Soft-Face 3D XR Ring

Composi-Tight. 3D XR ******

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Garrison has you covered from Class II's to V's

Expansion Kits

Sectional Matrix System

The Expansion Kits were developed for use in connection with a Garrison Introductory Kit to provide additional support for more difficult cases.

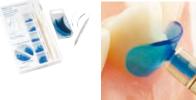
Bicuspid Expansion Kit



The smaller matrix bands prevent interference during ring placement and the Composi-Tight Gold rings provide the tooth gripping separation needed on the bicuspids.

Kit	Description	
XP-100	Bicuspid Expansion Kit	\$95
Contents:		Qty
AU400 G-F	Rings™ w/Standard Length Tines	1
AU500 G-F	Rings™ w/Long Length Tines	1
B100 Prem	iolar Matrix Bands	25
B150 Prem	iolar w/Ext Matrix Bands	25

Anteriors & Cervical Expansion Kit



The Anteriors & Cervical Expansion Kit provides you with the materials necessary to simplify Class III, IV and V procedures. Advanced matrices save you chair time and help you produce your most beautiful restorations ever.

Kit	Description	
XP-200	Anteriors Expansion Kit	\$139
Contents:		Qty
VariStrip™		20
Mini Cervica	1	
TN004 Extra Thin Blades 1		

Pedodontic Expansion Kit



The smaller matrix bands prevent interference during ring placement and the Composi-Tight Gold rings provide tooth gripping separation on these smaller teeth. Additionally, the Pinch Matrices provide a fast and easy option for cases where ideal contact is not a concern.

Kit	Description	
XP-300	Pedodontic Expansion Kit	\$99
Contents:		Qty
AU400 G-R	ings™ w/Standard Length Tines	1
AU500 G-R	ings™ w/Long Length Tines	1
B050 Pedia	tric Matrix Bands	10
B100 Prem	olar Matrix Bands	20
KMM100 N	letal Pinch™ Matrices	15
GWYL X-Sn	nall Yellow G-Wedge™	20

Wide Embrasure Expansion Kit



The wider matrix bands wrap further around the tooth and the Composi-Tight Gold rings provide tooth gripping separation. When used with this modified technique, you will achieve excellent contacts without collapsing the matrix into the preparation. Additionally, the Pinch Matrices provide a fast and easy option for cases with severe tooth breakdown.

Kit	Description
XP-400	Wide Embrasure Kit
Contents:	
AU400 G-R	ings™ w/Standard Length Tines
AU500 G-R	ings™ w/Long Length Tines
SXR200 Tal	Molar Matrix Bands
SXR300 Tal	l Molar w/Ext Matrix Bands
KMM175 N	letal Pinch™ Matrices
CF200-1 2	mm PerForm™ Instrument

\$129
Qty
1
1
20
10
10
4

Missing Adjacent Tooth Expansion Kit



The Missing Adjacent Tooth Expansion Kit was developed for use in connection with the Garrison Introductory Kit to provide additional support on restorations where interproximal contact is not a concern.

Kit	Description	
XP-500	Missing Adjacent Tooth	\$59
	Expansion Kit	
Contents:		Qty
SMT400H10	Right-Curve™ Matrices	30
KMM175	Metal Pinch™ Molar Matrices	20
KMM200	Metal Pinch™ Tall Molar	10
AU500	G-Rings™ w/Long Length Tines	1

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[IN THIS SECTION]



20 EVENT EXCLUSIVE

MUST-SEE CMW PRODUCTS

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34 INSIDE LOOK

DENTSPLY CAULK'S TPH SPECTRA

Chemist Dr. Qizhou Dai gives us a behind-the-scenes look at how this universal composite was developed.



33 ROUNDUP SEE WHAT'S NEW WITH IMPLANTS

A close look at dental implant product offerings and industry insight on what makes this growing field worth a close look for every dentist

[WEB EXCLUSIVES]





Electric Handpiece Video



In this episode of DPR Product Review, Drs. John Flucke and Lou Graham discuss the pros and cons between electric and air-driven handpieces. Compiled by Greta Lieske

http://bit.ly/1mCdUDG



ADDITIONAL CONTENT ONLINE

5 products changing the way patients see dentistry



Compiled by DPR Editorial Team http://bit.ly/1hJN61j

Dr. John Flucke's 10 practice predictions for 2014



A look at what you can expect in the dental industry in the year ahead. by Dr. John Flucke, DPR Technology Editor

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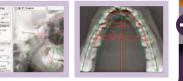


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This apex locator is said to improve file tracking and features a compact design.

[APEX LOCATOR]

Reproducible, accurate results

The **Detect[™] apex locator** features a full-color screen, sound control and multifrequency technology that's said to improve visualization of the file progression. The Detect's screen displays an image of the tooth along with a numerical value that indicates file progression, plus the device's progressive sound control emits audible information as it approaches and reaches the apex. Fully automated and calibration-free, Detect is powered by a low-volt, rechargeable nickel-metal hydride battery with a nonstop operating time of approximately 6.5 hours, eliminating the need for frequent battery replacement. Plus, Detect is compact, allowing for easy storage and comfortable grip during root canal procedures.

DENTSPLY Maillefer 800-924-7393 | maillefer.com CIRCLE RS #22



[MEDIA MOUNT]

Sleek, modern-looking media mount

Designed for the iPad mini or similarly sized devices, the **Molar Media Mount** attaches directly to a dental light, reportedly eliminating the need for bulky and expensive television mounts. Also, a ball-and-socket joint offers easy adjustment for viewing at all angles, and can be very simply removed for use as a patient education tool. The Molar Media Mount comes ready to install with a 3-piece arm, universal mounting bracket, adhesive mounting plate, mounting screws, and extra silicone inserts and tube section for various mounting options.

Common Sense Dental Products 888-853-5773 | commonsensedental.com CIRCLE RS #23



[CONTRA-ANGLE SCALER]

Versatile and lightweight

The **Jack B. Nimble** contra-angle scaler is designed with a continuous curved blade surface that is always in direct contact with the tooth surface, allowing for positive lateral pressure in anterior and premolar regions. The scaler is said to be well suited for pedo, ortho, crowded, rotated, and lingual version teeth, plus it is lightweight, well balanced and very sharp.

PDT Inc. 800-240-9895 | pdtdental.com CIRCLE RS #24



[3D DENTAL SCANNER]

Optimal data quality with improved object measurement

The **Identica Blue** scanner's open platform reportedly provides user convenience without interference from surrounding lighting, plus offers the use of articulators that are incompatible with closed scanners. The scanner's Intelligent Multi View technology is said to guarantee high quality scan data and added accessibility, plus pencil markings on stone models can be easily visualized on the 3D model to identify margin lines and other features.

Medit Dental 215-589-5128 | meditdental.com CIRCLE RS #25



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Plans are in the works to expand to more languages for all products, including videos and animations. Ó

Practice Marketing Tools

[PATIENT EDUCATION SOFTWARE]

Compartmentalized resources for individual practice needs

The modularization of this patient education software is said to let dentists subscribe to particular software modules that are specific to the individual needs of their practice. The software—which now contains modules like Case Genius, Show & Tell, Easy Consult, and more—is available through a monthly or yearly subscription with unlimited users, online access, training, upgrades, and support.

My Dental Hub 877-789-4448 | mydentalhub.com CIRCLE RS #27



[INSTRUMENT MANAGEMENT SYSTEM]

Preserve the integrity of your instruments

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CPAC Equipment 800-828-6011 | coxrapidheat.com CIRCLE RS #28



[DENTAL MIRROR]

Durable, eco-friendly stainless steel suction mirror

The **Hammer Head** suction mirror combines two pieces of equipment, mouth mirror and suction, into one reportedly easy-to-use device. Front holes are in direct contact with the reflective surface, keeping water and debris off the mirror for clear viewing. Also, the mirror fully adapts to high and low suction delivery systems, while the hammerhead design deflects oral tissue away from suction ports.

EMS Dental Designs

425-584-7206 | emsdentaldesigns.com CIRCLE RS #29



[MOUTH RINSE]

Adds fun to children's oral hygiene routine

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Dr. Fresh 866-373-7371 | fireflytoothbrush.com CIRCLE RS #30





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MUST-SEE PRODUCTS

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Lose the blues in Chicago

From February 20-22, the entire DPR editorial team will descend upon the Windy City to provide our most in-depth coverage yet of any event we've covered in these pages or on the DPR website. And with a host of new product launches, industry events and much more, the 2014 Chicago Midwinter Meeting promises to keep us on our toes. To help you sort it all out, we've put together this handy guide of 19 "must-see" products to check out if you're hitting the showroom floor at McCormick Place West. If you can't be there, be sure to watch DentalProductsReport.com during the event for real-time updates and news from the show!



Pentamix™ Lite Automatic Mixing Unit

The portable unit's swiveling design requires minimal space in the upright standby position, plus its lightweight design and ergonomic handgrip allows it to be easily carried from one operatory to another. Also, the unit is designed to dispense the exact amount of material needed, providing practices with an economical tool for homogeneous and void-free mixing.

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3320

3M ESPE 800-634-2249 | 3mespe.com CIRCLE RS #32

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W119



Clear aligners

ClearCorrect clear aligners—including the Phase Zero initial aligners—are said to provide treatment options that offer a combination of affordability, flexibility and predictability. Also, the aligners require little to no training for experienced doctors, and there is a host of online training resources and a wide range of packages and treatment options.

ClearCorrect 888-331-3323 | clearcorrect.com CIRCLE RS #33



BioSonic® SUVI®

This piezoelectric ultrasonic scaler and air polisher offers distinguished ergonomics and long-lasting tips for a wide range of procedures. Available in SUVI Premier and Elite models, the scaler also provides an autoclavable handpiece with an embedded water regulator for water flow control and adjustment.

Coltene 330-916-8800 | coltene.com CIRCLE RS #34

Composi-Tight® 3D XR

Garriso

The system's tenacious grip, along with the enhanced Soft Face™ technology and Dynamic Tip Angle™ reportedly makes it well suited for all Class II restorative procedures. Additionally, it eliminates ring "spring-off" on short, irregularly positioned or pedodontic teeth, plus it significantly improves retention between the canine and first bicuspid.

Garrison Dental Solutions 888-437-0032 | garrisondental.com CIRCLE RS #35

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PRODUCT WATCH



G-CEM LinkAce™

This self-adhesive resin cement's chemical initiator system reportedly provides high polymerization in self-cure mode, while proprietary phosphate monomers offer high bond durability to zirconia restorations that increases over time. The resin cement shows very low water sorption and is HEMA-free, which is said to offer exceptional color stability.

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GC America 800-323-3386 | gcamerica.com CIRCLE RS #36



GXS-700[™] digital sensors

These digital sensors are designed to make migrating from film, or upgrading to a digital system, easy and hassle-free. Two ergonomically shaped sensors with rounded casings are designed to comfortably fit adult and pediatric patients, while custom-designed positioning devices ensure patient comfort with fast and repeatable sensor positioning.

Booth

#3730

Gendex Dental Systems 800-323-8029 | gendex.com CIRCLE RS #37



CRITERION[®] COATS™

These protective gloves are enriched with colloidal oatmeal USP, an FDA-recognized therapeutic drug that is said to soothe, moisturize and protect the skin. Through this drug delivery system, the gloves are said to help users maintain the health and integrity of the skin's natural barriers.

Henry Schein 800-372-4346 | henryscheindental.com CIRCLE RS #38

#4829

Endo Introductory Kit

This Endo Introductory Kit contains 12 F360[™] files in size 025, 12 in size 035, the Komet[®] AK10 file for canal pre-enlargement, one pack of paper points, and a pack of gutta-percha points. The F360 endodontic file system reportedly permits preparation of most root canals with only the two file sizes provided.

Komet USA 888-566-3887 | komet-usa.com CIRCLE RS #39



CLEARFIL Universal Bond

This is a single component, light-cure bonding agent indicated for all direct and indirect restorations in combination with every etching technique, as well as surface treatment of zirconia and silica-based glass ceramics. And because the bond contains "ORIGINAL MDP" adhesive monomer, chairside time is faster due to its short application time.

Kuraray 800-879-1676 | kuraraydental.com CIRCLE RS #40



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#4316

Lighthouse 360

Certified as Dentrix G5 Connected, Lighthouse 360 can automatically confirm patient appointments stored in the practice management system, as well as update appointment confirmation status with patient responses to those reminders. The result is increased office efficiency, fewer broken appointments and greater patient satisfaction.

Lighthouse PMG 888-283-8510 | Ih360.com CIRCLE RS #41

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Neogard®

Neogard[®] powder-free exam gloves are made from a non-latex chloroprene formulation that delivers grip in wet and dry environments, plus offers tactile sensitivity and lots of comfort. Also, the gloves are polymer coated for easy donning, especially on damp hands.

MICROFLEX 800-876-6866 | microflex.com

CIRCLE RS #42



Officite

This system is designed to allow dental practitioners to manage their entire Web presence through an iOS smart device, putting them in direct control over online marketing, social media and more. Officite's Search Engine Optimization tools let dentists check their performance, while practice management features let them manage appointments and more.

Officite

888-817-4010 | officite.com CIRCLE RS #43



Implant Scalers

Premier Implant Scalers are made from fiber-reinforced graphite that will not scratch implant surfaces. The tips of the 137 (Anterior) and 204 (Posterior) style scalers are thin and sharp with well-defined edges, while the graphite is strong and flexible, allowing for safe and effective access to tight areas.

Booth

#3400

Premier Dental Products Company 888-670-6100 | premusa.com CIRCLE RS #44





Riva Self Cure shades

Three new highly esthetic shades for Riva Self Cure are formulated to offer greater translucency and enhanced optical properties that blend well with tooth surroundings. The shades, which are available in T-A2, T-A3 and T-A3 5, offer the strength and longevity of Riva Self Cure as well as improved esthetics and better resemblance of the natural dentition.

SDI Limited 800-228-5166 | sdi.com.au CIRCLE RS #45

Sesame Communications + Healthgrades

This partnership provides Healthgrades Enhanced Profile Services to providers using Dental Sesame or Ortho Sesame, allowing them to take advantage of online appointment requests and preferred profile placement on local searches, as well as the publication of verified, quantitative patient reviews.

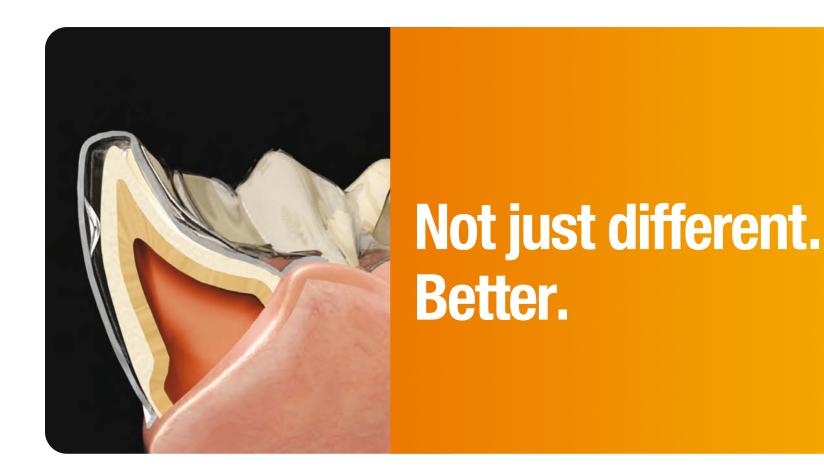
Sesame Communications 864-641-3369 sesamecommunications.com CIRCLE RS #46

The Simple One®

This chairside amalgam separator keeps dental practices compliant with new EPA rules and most state legislation. By eliminating the buildup of hazardous mercury in the suction lines from chairs to the central suction system, it helps avoid costly cleaning of the same lines.

The Simple One®

847-609-1458 | chairsidefilter.com CIRCLE RS #47



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Not all anterior misalignment cases are alike. That's why DENTSPLY developed MTM[®] Clear•Aligner Service Center, a turn-key lab-based solution for treating the "Social Six". With flat-fee pricing and an unlimited number of aligners, MTM Clear•Aligner is the easy and affordable way to treat your adult patients. Using "force points" and a unique "open pathway" architecture, MTM Clear•Aligner moves teeth more easily into their desired positions, without the use of unsightly attachments. Whether you're making cosmetic improvements, treating relapse or finishing/refining other orthodontic treatments, MTM Clear•Aligner can help you reach your goals in as little as three to six months. Call (888) 898-4686 to learn more about MTM Clear•Aligner.



Visit mtmClearAligner.com or call 1.888.898.4mtm(4686) to learn more.

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Vista Dental 877-418-4782 | vista-dental.com CIRCLE RS #48



Vera by Young™

This disposable prophy angle has a compact head and slim neck design to improve maneuverability in the mouth during polishing. The prophy angle enhances reach and access in a variety of clinical situations, plus its design makes polishing the distal regions of posterior molars easy.

Young Dental

800-325-1881 | youngdental.com CIRCLE RS #49



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TECHNOLOGY EVANGELIST



Easy, Effective Patient Communication

How Patterson Dental's RevenueWell Patient Communications Suite can make your practice more efficient and improve patient relationships.



DR. JOHN FLUCKE

AS TECHNOLOGY EVOLVES, we are continually offered more and more options to improve our efficiency and simplify procedures. However, as doctors, we are sometimes limited in our thinking of efficiency, and focus on the clinical aspect of what we do. Yet, technology and efficiency are certainly not limited to clinical treatment. In fact, when it comes to using technology, I'm a huge advocate of providing as much tech to the front desk and administrative staff as possible.

Don't get me wrong, as I'm sure you know, I'm a huge fan of technology in all aspects of the office. However, the administrative area of the office is sometimes a bit overlooked when reviewing and budgeting for technology.

Why it's important

If you are one of those doctors who has been known to pay a tad more attention to the clinical over the administrative, let me throw one thought out to you...every patient that you see clinically has had multiple interactions with your administrative team. As a matter of fact, patients routinely have many more contacts with your administrative staff than they do with the clinical staff. Because of that fact, I feel it is important to provide as much support as possible to the admin team. In my office, we have a standard policy of meeting with the admin team once a month to discuss multiple points on a standardized agenda. This helps in keeping lines of communication open between myself and the admin team as well as letting the front office team bring things to my attention.

As a doctor, but also a business owner, it's important for me to run a successful business so I can provide the best treatment for my patients and provide employment for my staff. The right software provides much of this admin efficiency. As a completely digital office, we have many ways to digitally enhance our efficiency, but I'm always looking for the next big thing. I've been an Eaglesoft Practice Management Software user since the early 1990s (wow that's a long time!) so I was intrigued when Patterson Dental announced a product called RevenueWell that would interface directly with Eaglesoft.

Enhanced patient communication

The idea of RevenueWell is fairly straightforward. It is a practice marketing and communications suite that helps attract new patients, engage existing patients, and cuts the costs of doing so.

Now there are lots of companies in this space of the dental industry. However, RevenueWell was built from the ground up purely with dentistry in mind.

What I really like about it is what it provides as far as automation to my administrative team. By that I mean it gleans info from your dental software and then automates 20 day-today practice marketing and patient communication activities. This is all done behind the scenes and requires no intervention from staff.

We live in an online connected world (checked Facebook lately?) and most patients prefer electronic communications over the traditional types. Realizing that, RevenueWell can communicate and send targeted

TECHNOLOGY EVANGELIST

marketing campaigns via email, text messages, direct mail, or videos.

In addition, the service also can:

- Request and collect online patient reviews
- Request referrals on behalf of practices
- Send automatic appointment reminders and confirmations
- Provide automatic post-operative instructions
- Conduct post-treatment follow-ups
- Send email and direct mail birthday and holiday cards

As you can see, these are services that could tie up a serious amount of time for your front desk folks, but instead this is all taken care of 24/7 by an automated system that functions without staff intervention. It truly is the automated component that makes this such an important part of our practice.

It helps improve patient relationships

What my admin team really loves is how much RevenueWell accomplishes for us with so little intervention on their part. The automation allows my front desk folks to concentrate on the phones and the patients in the office. And that's what I want them to do.



▲ Using information from a practice's existing PM software, RevenueWell helps grow revenues, reduce overhead and deliver a great patient experience.

CWhat my admin team really loves is how much RevenueWell accomplishes for us with so little intervention on their part."

Our profession is all about the relationships we develop with our patients and those relationships are best built in one-on-one interactions. Having an automated system that can keep in contact with patients outside the office allows us to focus our attention on the people in the office and provide them the best possible personal service. I wouldn't have it any other way!

My staff has been very impressed and grateful for RevenueWell and I'm impressed and grateful for what it has done for my practice.

ABOUT THE AUTHOR

John Flucke, DDS, is Technology Editor for Dental Products Report and dentistry's "Technology Evangelist." He practices in Lee's Summit, Mo., and has followed his passions for both dentistry and technology to become a respected speaker and clinical tester of the latest in dental technology, with a focus on things that provide better care and better experiences for patients. He blogs about technology and life at blog.denticle.com.

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Dentsply Caulk's TPH Spectra

Dentsply Caulk's chemist Dr. Qizhou Dai gives us a behind-the-scenes look at how TPH Spectra Universal Composite was developed. [By Rence Knight]

or 20 years, Dentsply Caulk's TPH brand has been a name dentists know and trust.

In 2004, Dentsply Caulk released TPH 3 and even though it was a clinically proven, high-quality product, they knew they'd need to update the formula if they wanted to continue to meet their customers' changing needs. That update is the new TPH Spectra Universal Composite.

An update on a trusted favorite

TPH Spectra was released in 2013 and provides both high and low viscosity handling, along with a new shading system that offers seven VITA-based shades to cover the entire VITA shade system. These upgrades to the TPH line were based on clinician feedback. Dentsply Caulk conducted several surveys to find out what dentists wanted most out of their composite that they weren't already getting, and most said they wanted a composite that met their handling preference, easy handling and a simplified shading system.

Chemist Dr. Qizhou Dai was part of the team that developed TPH Spectra, and said once they knew what the updated composite needed to deliver, it took a year to develop. Dr. Dai was involved in formulating TPH Spectra and then testing its properties and verifying it does exactly what it claims. He also wrote the technical manual.

Dr. Dai was part of a cross functional team that included marketing, quality control, clinical experts and manufacturing. He is proud of his role in developing TPH Spectra, and evolving a traditional high-quality product to a composite that's the first of its kind.

"This is the first dual handling composite on the market," he said. "This system satisfies different needs, and that's one thing I'm proud of. I'm also proud that we extended the TPH product line. TPH has been on the market for 20 years. Some might think of TPH as an old product, but we can continue to improve this tried and true, reliable product."

What dentists think

Many dentists are satisfied with their composite systems, but that often changes after they try TPH Spectra, Dr. Dai said. Once they have TPH Spectra in their hands, they realize they could do better, and that maybe it's time for a change.

Dentsply Caulk encourages dentists to take the "TPH Spectra Truth or Dare Challenge" and compare

Part of the team

TPH Spectra is part of Dentsply Caulk's Class II Solution, which includes The Palodent® Plus Sectional Matrix System, Prime&Bond Elect® Universal Dental Adhesive, Enhance® Finishers, and SureFil® SDR® flow Bulk Fill Flowable Base.

TPH Spectra

TPH Spectra[®] Universal Composite provides the handling preference of choice with TPH Spectra LV (Low Viscosity) and TPH Spectra HV (High Viscosity) that is spreadable or packable. The new shading system for the composite offers seven VITA-based shades that cover the entire VITA shade system. This reduction in shades allows for carrying fewer inventories in the office and is said to provide confidence that the chameleon shading ability of the composite will blend it in to the surrounding tooth structure making the restoration indistinguishable.

Dentsply Caulk 800-532-2855 tphspectra.com CIRCLE RS #65

their current composite to TPH Spectra. Two out of three dentists who take this challenge choose TPH Spectra and are ready to make the switch, Dr. Dai said.

A trusted company

Dentsply Caulk is a well-known, trusted company in the dental industry and TPH is among Caulk's trusted brands. Many dentists are already familiar with the TPH name, and know it's a long-standing, reliable, high-quality brand in the industry. TPH Spectra offers dentists both high and low viscosity options, easy handling and simplified shading exactly what dentists told the team at Dentsply Caulk they wanted in a composite. Dr. Dai is proud to have formulated TPH Spectra and enjoys hearing how much dentists love it.

"TPH is a classic product. It has been on the market for many years, is clinically proven and gives assurance of quality and performance," he said. "Basically, in their office, dentists have to accumulate multiple different brands of products for shading and handling. With TPH Spectra, we simplify it. Dentists only need limited shades to cover the whole shade spectrum, and you choose the handling you like. You can use low or high viscosity with TPH Spectra. It gives you options." •

Truth:

2 out of 3 dentists* choose TPH Spectra® Universal Composite.

Dare:

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Products for an efficient practice and enhanced patient experience

The team at River Bluff Dental is committed to providing a comfortable, efficient practice for their patients, as well as the best cosmetic dentistry possible. Here's how Patterson Dental and products like Eaglesoft, CAESY, RevenueWell and CEREC have helped them make that goal a reality for the last 17 years. *by* RENEE KNIGHT



DR. WALTER PALMER graduated with honors from the University of Minnesota in 1982 and completed its School of Dentistry in 1987. He also attended a two-year program at the Waldomar Brehm Institute of Orthodontics. He works with 12 team members at his Bloomington, Minnesota practice, River Bluff Dental.

Patients know exactly what to expect when they make an appointment at River Bluff Dental.

Dr. Walter Palmer and the team at this Bloomington, Minnesota-based practice are known for the high level of personalized patient care they offer, and for their comfortable, high-tech office—an office that was designed to improve the patient experience.

Dr. Palmer worked with a home builder to design the cosmetics-focused practice 17 years ago, and made sure it didn't have the clinical feel so



A high-tech team The team members at River Bluff Dental are cross-trained on all the technologies the practice offers, making them more efficient and effective.

many patients associate with a dental practice. Large windows let in natural light, and cherry wood gives the practice a homey feel. Patients truly can relax, whether it's with a bottle of water while they wait for their appointment or under a warm



The right technology Dr. Walter Palmer knows he wouldn't be able to provide such a high level of patient care if he didn't invest in the best technology available. From same-day crowns to top-notch patient education and communication systems, his practice features the technologies that make patients want to go to the dentist.

blanket as they watch a movie in one of the exam rooms.

Patients know they'll be comfortable while visiting River Bluff Dental, and they also know they'll receive the best possible care. As a cosmetic dentist, Dr. Palmer mostly sees patients who want to turn a smile they're embarrassed about into a beautiful smile they can't wait to show off. When patients walk into his office, they already have a problem they want to discuss and are eager to hear what he can do.

"I present what I think is the best treatment plan to all my patients," he said. "I know not all of my patients can achieve oral health immediately, but we present a plan we think is the best, most comprehensive plan, but it also has a cosmetic emphasis. That's huge in this practice. Usually patient acceptance, over a period of time, is 100 percent. Our plan is to present oral health with cosmetic dentistry. That's the best you can have."

That's why investing in technology is so important to Dr. Palmer. You can't provide the level of care he offers without it. When he built his new office, he knew he'd need a space that could evolve with technology. With the help of Patterson Dental, he recently updated the practice's interior with new cabinets to create a better space for the technology he uses and to improve patient flow.

Dr. Palmer also knows the right technology and products help make a practice more efficient—and that's very important to the River Bluff Dental team. Dr. Palmer and his team strive to make the practice as efficient as possible, and the

high-tech products they use every day, from Eaglesoft Practice Management Software to CAESY Patient Education Systems to RevenueWell Patient Communications Suite, are vital to making that happen.

Efficient practice management

In a high-tech practice like River Bluff Dental, integration is important. Patterson's Eaglesoft works together with technologies like CEREC, Galileos, RevenueWell and CAESY. Eaglesoft also helps improve team communication.

"By using the technology we have available to us, we have evolved into using six-handed dentistry," he said. "I'm able to dictate notes, design CEREC, and find out what's going on in the other treatment areas. I practice out of seven treatment areas. I can be messaged and know what's going on in each one. I can use hygienists and assistants to their full capacity."

A comprehensive scheduling system makes it possible for everyone to know what is happening with every patient, from the time they walk in until they leave, and that helps make this cross-trained team more efficient.

Eaglesoft also has enabled the practice to go paperless. They no longer have paper charts and are able to scan everything they need into Eaglesoft, including 3D scans they take at the office and scans that come from specialists.

Enhanced education

Patient education is important at River Bluff Dental, and the technology Dr. Palmer has available to him makes educating his patients easy and effective.



Don't just read about it-watch! Goto dentalproducts report.com/dental/ He can use digital x-rays and images from intraoral cameras to explain what's going on in their mouth and why he's recommending certain treatment, and he can instantly pull them up via Eaglesoft. He can pull photos stored in Eaglesoft into Patterson Dental's CAESY Patient Education Systems. Everything is integrated and designed to work together, making it easy to give patients the information they need to make the right decisions about

their oral health care. "CAESY is a great educational tool," Dr. Palmer said. "It starts the education process so patients understand what you're presenting. It helps give patients a visual of our goals, and it's something they can take home to further look at. CAESY can help answer questions that a dentist or technician can't always answer."

It also makes treatment presentation easier. After watching CAESY, patients have a basic understanding of the proposed treatment; Dr. Palmer then fills in the details. This helps improve case acceptance-in fact many patients have already decided to go forward with treatment before he's presented the plan.

Better communication

If you're going to have an efficient practice, you have to find a way to efficiently communicate with your patients.

That's what Dr. Palmer and his team get from RevenueWell. RevenueWell makes it easy to communicate with patients the way they want to be reached, via email or text. It has cut down on last-minute cancellations and no shows. It integrates with Eaglesoft and automatically updates the schedule as appointments are confirmed or rescheduled, freeing up team members to tackle other tasks. The system also makes it easy to collect online reviews, request referrals and conduct post-treatment follow-up.

"Dentists who want to run a practice efficiently need help

FEATURED PRODUCTS



Revenue Well







Eaglesoft 17 Practice Management Software eaglesoft.net Eaglesoft 17 has new features to simplify

your daily routine including customized medical history, Eaglesoft News Feed, Patterson Auto Update via the Web instead of using a disc to install updates, CareCredit bridge providing a direct link to process credit applications, and integrated Clinician Lite for Eaglesoft Clinician users.

RevenueWell Patient Communications Suite revenuewell.com

Using information from a dental practice's existing practice management software - such as Eaglesoft - the RevenueWell online practice marketing and patient communications software suite communicates with patients to provide them with 24-7 access to their accounts. Practices can collect online patient reviews, request referrals and establish and maintain their profiles across more than 100 online destinations.



CAESY Cloud Patient Education Systems caesy.com

CAESY Patient Education Systems online via CAESY Cloud offers instant access to more than 350 multimedia presentations and access to patient education resources from multiple locations within the practice. New videos and features are frequently posted. No installation and no network connections between participating computers are required.

It is PC and Mac compatible, including iPads, iPhones and smartphones.

from software to contact patients and remind patients about appointments, because you're seeing quite a number of patients per unit of time," he said. "You have to take advantage of this technology to keep patients running on time and prevent last-minute cancellations."

The technology

Dr. Palmer takes pride in the fact that he was one of the first in his area to use Sirona Dental's CEREC 3 technology in 1999. Hehasused CEREC to complete more than 60,000 restorations.

Dr. Palmer also uses Sirona Dental's Galileos for guided implantplacement, and describes it as a technology that is changing

the way dentists diagnose and treatment plan. He also uses Sirona's Schick sensors for sharp radiographs that offer greater detail. To get the most out of the imaging software, Eaglesoft 17 tells you if you are not using the optimum exposure on your Schick 33 digital images.

Patients know to expect these type of technologies at River Bluff Dental, but are still wowed by what they see. Appointments don't take as long as at other practices, and patients are more comfortable during their appointments.

A true partner

Dr. Palmer has worked with Patterson Dental since 1996, and couldn't be happier with the products and service they provide. They keep him up-todate on the latest developments and even give him samples so he can make sure a product is right for his practice.

"Other companies don't have the service that Patterson does," he said. "I work out of seven treatment areas. I need them all. If ever a problem comes up, they are here to fix it."

Dr. Palmer is a leader in cosmetic dentistry and loves the technology and science behind what he does. He loves creating beautiful, confident smiles. The products he uses from Patterson Dental help him do that efficiently.

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BENCHMARK DOUBLE TAKE

What you need to know about IMPLANTS



[Compiled by Michael Quirk]

"It is so critical for practitioners to read between the layers of hype and know what works best for them and their dental practice."

In this snippet from our interview with Dr. Stephen Wheeler, the president of the Academy of Ossointegration (AO), he not only sums up one of his core beliefs about dental professionals and implants, but also the feelings of the DPR editorial team when we were putting together this roundup of dental implant information.

Make no mistake about it: this is not a definitive, all-inclusive, end-all-be-all guide to every implant from every manufacturer that is available to you to use in your practice. You can work with your local rep or use Google to find that information.

What we wanted to do with this section was to provide you with some of the latest information from the world of dental implants, some of the new or trending products that are available, and provide you with interviews and insights into the state of this product category in 2014.

For us to load you down with mountains of data does you no good. Your time is more valuable than that. We are presenting this section to you in bite-size nuggets of knowledge that will help you in your practice. Read it, think about it, and move on.

For more information on implants and their use in your practice, check out our videos and articles on DentalProductsReport.com. If you don't see what you're looking for there, drop a line to our group editorial director, Kevin Henry, at khenry@advanstar.com. Your suggestions could end up as a future online or print article.





Visit us at booth #4716 during the CDS **Midwinter** Meeting

"The new LODI System offers us a good alternative to o-ball attachments when the use of a narrow diameter implant is desired. I also like the LODI Surgical Kit. It has nifty snap-on Drill Stops and a Torque Wrench that tops out at 70Ncm, which assists in determining the level of primary stability."

Steven H. Pratt, DDS, FAGD, FAAID

" I have placed more than 50 LOCATOR Overdenture Implants and this system is exactly what I have been looking for. It is easy to use with graduating drill diameters and multiple length drill stops, as well as paralleling pins for alignment. My patients are very happy with their treatment and I am pleased to no longer hear them complain that they can lift their lower denture out with their tongue like I consistently heard with o-ball mini

James G. Jenkins, DMD

systems."

"I originally tried the LOCATOR Overdenture Implant System because I didn't have enough vertical room with the system I've been using. This implant from ZEST Anchors is perfect for these situations. I'm sure I'll continue to use this implant system."

Joseph A. DeLapa, DDS

YOUR COLLEAGUES LOVE IT. SO WILL YOU.



included with each Implant

The LOCATOR[®] Overdenture Implant (LODI) System.

You and your overdenture patients have grown to love the unique benefits LOCATOR Attachments offer. Until now, when treatment called for a narrow implant, you were left with no choice other than inferior o-ball attachments and o-rings requiring constant replacement. Not any longer; the LODI System offers the best alternative to o-ball mini implants on the market today. These narrow diameter implants are thoughtfully designed with easy to use surgical instrumentation. LODI offers all of the benefits of LOCATOR that you have become accustomed to such as the patented pivot technology, low vertical height and options for retention levels.

Your colleagues are recognizing the benefits of LODI in their practice, isn't it time that you did? Start by trying LODI today, please visit www.zestanchors.com/lodi/21, or call 855.868.LODI (5634).

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IMPLANTS

FEATURED PRODUCT

Skramstad said.

IPS e.max CAD Abutments



blocks, their wait may be over. "The most frequent question I get is, 'When is it going to be available?' CAD/CAM dentists have been waiting a very long time for this product and are extremely excited for its release," Dr.

Dentists have been anticipating a precise, efficient and reliable way to create durable abutments in the office, said Dr.

Michael Skramstad. And with IPS e.max CAD A 14 and A 16

By allowing dentists to keep the abutment process (cement and screw-retained) completely in-house, IPS e.max abutments reportedly offer greater control over emergence profile, esthetics and contours. Plus, the efficiency and precision of the fabrication process helps hasten the patient's implant restorative procedure.

Yet, despite all of these features, the IPS e.max CAD abutment's primary benefit is the opportunity to expand services it offers dentists. "The e.max CAD abutment block is the first chairside solution for milling precise abutments same day in the office. While a zirconia block exists to do the same thing, most dentists do not have expensive sintering furnaces or have the knowledge to manufacture and process zirconia," Dr. Skramstad said. "The e.max abutment block is something that CAD/CAM dentists are used to processing every day. This will be an exciting and easy transition for all."

Ivoclar Vivadent 800-533-6825 | ivoclarvivadent.com CIRCLE RS #67

FEATURED PRODUCT

HI-TEC IMPLANTS compatible and monoblock implants

HI-TEC IMPLANTS offers a wide range of implant systems plus compatible implant systems that do not require dental clinicians to invest in additional surgical kits. Roy Leshem, CEO of HI-TEC, feels that the company's prod-



ucts answer an issue on every clinician's mind: how long do they last?

"24 years of experience using HI-TEC IMPLANTS has proved [to dentists] that, in the majority of patients, the implants have lasted until today," he said. "HI-TEC is in close contact with dentists and is dedicated to addressing their needs in a short period of time."

In fact, the company was founded by dental professionals with clinical experience who look forward to an ever-expanding market as more and more dentists offer implant services.

"Usage is increasing across all categories of implants," Dr. Leshem said. "Dentists interested in placing implants should start learning about the variety of options and solutions HI-TEC offers, and solve each case with the implant that is ideal for the situation."

HI-TEC IMPLANTS

800-452-0582 | hitec-implants.com CIRCLE RS #68

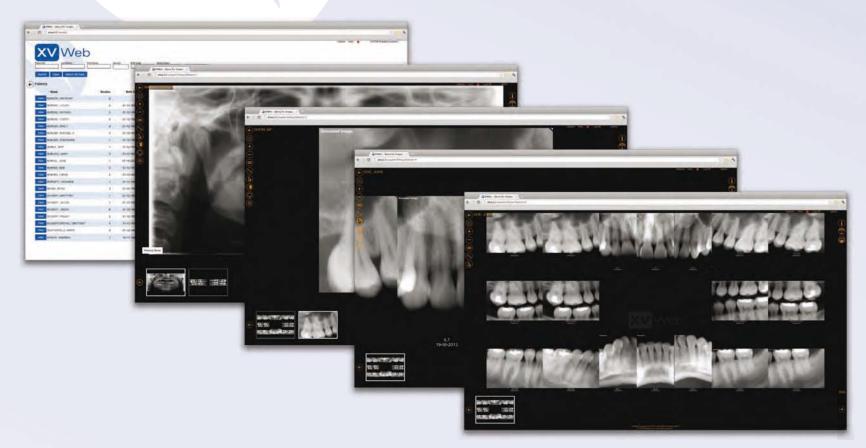


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web-based image management

from the imaging company deployed on over **120,000** workstations



query • view • enhance • email • export • print

- Full DICOM compatibility supports standard DICOM communications such as query, retrieve, and store.
- Full integration with Apteryx Imaging products.
- Keep your existing DICOM-compatible imaging software, even if it isn't an Apteryx product.
- Add centralized web-based viewing to your existing system.
- Cloud-based DICOM image backup.
- Self-hosted or SaaS/cloud hosting options.
- View your images anywhere via the web.
- Compatible with mobile devices and tablets.

Full DICOM

XVWeb is a full DICOM-based solution. Images are not served as lossy JPEGs like other web-based imaging products.

Free Trial

Apteryx's renowned 30-day free trial software gives you a real-world, real-time trial in YOUR office. Contact us for details.



1-877-278-3799 Interested? Circle Product Card No. 84

IMPLANTS

FEATURED PRODUCT

ATLANTIS[™] abutments

For patient-specific, CAD/CAM restorative solutions, DENTSPLY Implants' ATLANTIS[™] abutments are designed from the final tooth shape for reportedly optimal function and esthetics for cement-retained and single-tooth, screwretained restorations. What's more, Dr.



Julian Osorio, DMD, MScD, said ATLANTIS helps dispel common misconceptions about patient-specific, CAD/CAM restorative solutions being more costly than traditional crown and bridge and pre-fabricated implant restorative solutions.

"Since ATLANTIS is a patient-specific solution, it provides the ideal function and esthetics based on a patient's individual needs. Unlike other solutions, it does not require investment in equipment or an inventory of stock components," he said. "In order for restorative clinicians to use ATLANTIS, all they have to do is take an implant-level impression and send it to the laboratory, which allows them to further simplify their workflow."

ATLANTIS abutments are available for single-tooth, screw-retained restorations in titanium, gold-shaded titanium and up to five shades of zirconia, plus ATLANTIS ISUS bars, bridges and hybrids are available for the treatment of partially and fully edentulous patients. But Dr. Osorio said the benefits of ATLANTIS extend well beyond these options.

"ATLANTIS goes beyond CAD/CAM because it utilizes the propriety ATLANTIS VAD (Virtual Abutment Design)—an expert software that designs abutments entirely in a virtual environment," he said. "As a result, each abutment is designed and produced for the specific edentulous spaces they will fit and in relation to the surrounding teeth and soft tissue, taking biology, anatomy and engineering principles into consideration. As more patients begin to see the positive results from implant therapy, and as more clinicians see the benefits that ATLANTIS solutions offer their practices, implants will continue to be a growing segment."

DENTSPLY Implants

800-531-3481 | dentsplyimplants.com CIRCLE RS #69

FEATURED PRODUCT

Inclusive Tapered Implants

Available in three diameters and five lengths, Glidewell Laboratories Inclusive Tapered Implants are machined from high-strength titanium alloy and incorporate design features like RBM surface treatment, a reliable and widely used surface technology with documented success in all bone



types. The implants are also available as part of the Inclusive Tooth Replacement System, an all-in-one treatment option that allows clinicians to predictably restore a missing tooth in a single, simple treatment option.

"The most innovative feature of the system is the custom healing abutment, which approximates the correct emergence profile of the tissue," Dr. Tim Kosinski, DDS, MAGD, said. "This is a step above using a stock round healing abutment. The tissue is allowed to heal around the custom abutment, which begins to establish the correct tissue contours immediately after implant placement. The process continues with a custom impression coping, which mimics the healing created by the custom healing abutment. Finally, after the tissue has healed with the proper contours, the final custom abutment is fabricated from zirconia or titanium along with the final all-zirconia crown. All of this is done for one predetermined, reasonable fee, so the dentist has a precise knowledge of his laboratory costs, including the implant and all of the restorative components."

Not only that, but the system also offers clinicians to determine final esthetics prior to surgical invention because the placement of the implant is prosthetically driven.

"Having control over the final prosthetics prior to implant placement will give better results and save the restoring dentist the stress and strain of improper or compromised implant placement," Dr. Kosinski said. "Glidewell Laboratories has created a program that supports the restoring dentist in making our dentistry that much more predictable."

Glidewell Laboratories

800-854-7256 | glidewelldental.com CIRCLE RS #70

IMPLANT NEWS

HENRY SCHEIN'S STRATEGIC INVESTMENT IN BIOHORIZONS OFFERS CLINICIANS A MORE COMPLETE ROSTER OF IMPLANT SERVICES AND SOLUTIONS

Henry Schein Inc. recently announced the completion of a 60% equity investment in BioHorizons Inc., a U.S.-based manufacturer of advanced dental implant technology and tissue regeneration products sold globally.

Together with the company's investment in CAM-LOG Biotechnologies AG, a leading manufacturer of dental implants in Europe, Henry Schein now has important positions in the U.S. and German implant markets, as well as a growing presence in the rest of the world. The investment in BioHorizons also strengthens Henry Schein's position and product portfolio in the biologics market, which is a critical adjunct to the implant market. "With the completion of this strategic investment in BioHorizons, we have advanced our dental specialties markets business strategy and now have a stronger presence in two of the world's largest markets for dental implants," said Stanley M. Bergman, Chairman of the Board and Chief Executive Officer of Henry Schein. "Implant dentistry is a critical element of the profession's transition to digital dentistry, and customer demand for implants and the associated materials is expected to increase as digital processes are adopted and the patient's dental experience is enhanced."

"On behalf of the shareholders and management of BioHorizons, we are delighted with the closing of the transaction and the partnership with Henry Schein, which combines BioHorizons' impressive growth with Henry Schein's global strengths," said Mortimer Berkowitz III, Chairman of BioHorizons and President of HealthpointCapital LLC. "We look forward to working with Henry Schein and the BioHorizons team to strengthen our presence in the growing implant dentistry market by continuing to develop differentiated products for our customers."

The value of the global implant market is expected to reach approximately \$4.2 billion in 2016, up from approximately \$3 billion in 2012. In the U.S. and Canada, the market is expected to reach \$1.5 billion in 2016, up from approximately \$1 billion in 2012.

IMPLANTS

PRODUCT WATCH

E4D INTERVIEW

Planmeca has made a non-controlling, strategic investment in E4D Technologies LLC, developer of the E4D CAD/CAM Restorative System. Planmeca will co-develop CAD/CAM products with E4D Technologies and offer these products in North America under the brand names Planmeca PlanScan-E4D Technologies (formerly marketed as NEVO) and PlanMill-E4D Technologies. Henry Schein Inc. will continue to be the exclusive distributor in the U.S., Canada, Australia, and New Zealand. In addition, Planmeca will expand distribution of the E4D system to more than 120 additional international markets under the Planmeca PlanScan and PlanMill brands. In certain other markets, the E4D brand will remain in use.

DPR Group Editorial Director Kevin Henry sat down with Dr. Gary Severance, chief marketing officer for E4D Technologies, to ask him about this news and what it means for dental practices.

Bottom line, how will this impact and benefit dentists and dental team members?

This is the best intraoral scanning capture technology coming together with the best imaging. Two independent companies are bringing their sciences together and working together to give their customers the best of the best. This is an



▲ The Planmeca Planscan Scanner is the first intraoral camera to use E4D's blue laser technology, providing excellent quality of data capture and 3D streaming video, fog-free scanning, removable tips and an adjustable field of view. The laptop system includes Planmeca PlanCAD Design software and plug-and-play functionality allow mobility between operatories with wireless connectivity to the Planmeca Plan Mill 40. open source system that allows dentists and team members to pick the best technologies to fit their needs. Planmeca and E4D will now offer dentists an end-to-end solution. Dental practitioners shouldn't have to compromise.

How does this impact the dental practice that is placing implants?

We're the first ones to bring together the intraoral scan and cone beam (CBCT) technology for implant planning and placement. Planmeca has the Romexis interface and that's the first window you see when you begin scanning. It will bring in the scans as DICOM files and will store the images into an image library that can be used to plan your case in front of your patients. These same files can easily be sent to labs if you're not scanning in the office. Just as dental practices are using Dentrix for practice management software, they can now use Planmeca Romexis as their image management software. Further, virtual implant planning using CBCT data allows the clinicians to create and visualize the end result before initiating treatment and improves communication and coordination of the team. Clinicians can then complete the case with a PlanScan digital restoration to achieve an excellent clinical outcome.



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THE POWER TO CHANGE LIVES



SEE HOW PATTERSON DENTAL SUPPORTS HOOD DENTAL CARE BY VISITING OFFTHECUSP.COM/CHANGINGLIVES.

Patterson supports dentistry's ability to positively change lives. If you're ready to lead your patients, staff and practice into a new era of dental care, contact your Patterson representative today!



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With the PlanScan CAD/CAM Restoration System, driven by E4D Technologies, you can perform lab-quality restorations in hours instead of days – with remarkable speed and accuracy, incredibly intuitive design, on-site milling and, of course, no impressions or powders. The result is a vastly improved restorative process that gives you – and your patients – a positive dental experience to brag about.

Contact your Henry Schein representative or call 800.645.6594 + press 1

See how easy it is to take a digital impression with PlanScan. Schedule your FREE in-office restoration at www.E4D.com/request-demo

*Certain restrictions apply. Consult your Henry Schein Representative for details.





PlanScan

PLANMECA

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IMPLANTS

PRODUCT WATCH

AO INTERVIEW

[By Kevin Henry]

I recently had the chance to sit down with Dr. Stephen Wheeler, the president of the Academy of Osseointegration (AO) about what he sees as the current and future trends in implant dentistry. In addition to his duties with the AO, Dr. Wheeler is an oral and maxillofacial surgeon who practices in Encinitas, Calif.

What trends do you see for dental implants in 2014?

I really see three trends. First, and the most encouraging, is the improvement in the technologies and techniques now available to dentists. Not long ago, broken abutments, broken screws, and a lack of integration were a problem. That isn't the case today as implants have a 95% success rate. Look at where we are today with implants ... they are more predictable, have better esthetics, and a shorter treatment time.

Second, over the last five or six years, marketing pressure has led to greater patient demand. More and more patients are seeing advertisements for solutions in an hour or in a day and that puts greater pressure on the dentist. When dentists get pushed outside their comfort zones, that's when we see implant failures. It is so critical for practitioners to read between the layers of hype and know what works best for them and their dental practice.

Third, digital dentistry is here and making a difference. Today, an implant can be placed (if there is adequate bone volume) without laying a flap. There are better restorations available with custom abutments, which can be made without taking impressions or waxing up a case in the lab. We now have the ability to see things in 3D, which has changed my practice dramatically. Two-dimensional x-rays only gave us an idea of what the anatomy was in an area without any accurate measurements to help us avoid critical anatomic structures when placing implants. I used to be very good at "winging it" and drilling down to see what I could find and where I should stop. There's no need for that any more. The information I can now glean from a 3D scan tells me exactly where everything is and what I can do to best help my patients. I am a firm believer in 3D treatment planning.

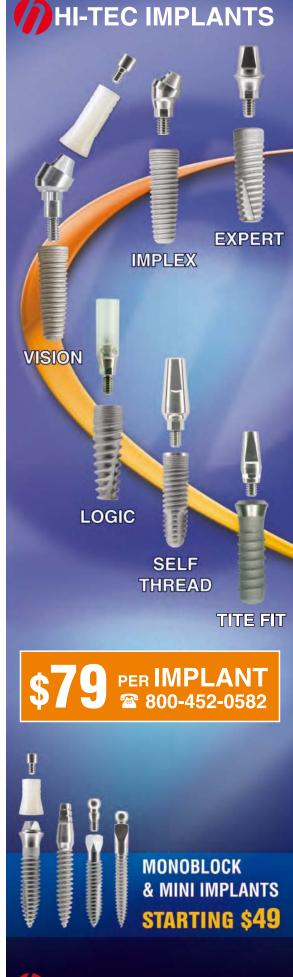
DR. STEPHEN WHEELER

What's your advice to dentists about getting involved with implants?

My advice is simple: First, commit to education! Most of this education will come when you get out of school and will take much more than the 25 hours of CME required by the dental board each year. Implant dentistry is changing rapidly and, to provide excellence in care, we need to be fully informed. Better yet, look to venues that will give you unbiased information about implants in general, not just one system (such as the AO). Second: Don't get pushed outside your comfort zone. A patient may ask me to make a crown or do periodontal surgery for him or her, but these are not within my area of expertise. I could do it, but it has been a long time since I have made a crown and I only feel comfortable with minor flap revision. I sleep much better at night knowing I can refer out what is not comfortable for me. Remember, there is rarely such a thing as a "simple implant case." Implant placement is at the top of the list when it comes to reasons for dental-related lawsuits. Don't get pushed outside your comfort zone.

As president of the Academy of Osseointegration, what does your group offer in terms of education to help dentists and team members not go outside that comfort zone?

The Academy of Osseointegration has made a name for itself over the past 28 years by delivering cutting-edge information on the most recent advances in techniques and technology related to implant dentistry. The AO is unique in its dedication to consensus conferences and literature research to provide evidence based treatment recommendations. It is also one of the only venues that allows dental specialists and general dentists to come together to share information within the team approach to implant reconstruction for the best possible patient outcomes. At our upcoming annual meeting (March 6-8 in Seattle), we will have more than 1,500 dentists listening to speakers from around the world and sharing time with 130 exhibitors. We are going to tackle real problems and real solutions every dentist is faced with today by looking at what we know, what we have learned, and what we still need to know. We will then share expert advice from around the world and how to best treat our patients in the future. Everyone attending should be able to take home valuable information that will help them provide excellence in patient care in the future.



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HOW TO

PLACE A PROVISIONAL FIXED RESTORATION IN ONE APPOINTMENT

Simplifying the implant process with Hi-Tec Implant's EXPERT 5.00 implants.

[By Dr. Roy Leshem, DDS]

Information provided by Hi-Tec Implants.

A 66 YEAR-OLD MALE PATIENT lost the post and crown on premolar No. 45 because of decay. The treatment plan called for the extraction of the root to immediately place an implant in the socket. The patient insisted on receiving an immediate provisional restoration and it was decided to place an abutment and a provisional crown immediately after surgery, rather than prepare a removable restoration that interferes with the healing of the site.

To achieve the required stability and adaptation to extraction site, the EXPERT 5.00 implant (HI-TEC IMPLANTS) was selected because of its root form that fits the extraction site and wider apical threads that provide initial stability (**Fig. 3**).

In addition, EXPERT's platformswitching feature helps preserve the bone level.

The tooth was extracted (Fig. 4), and a 2 mm round bur was used to

achieve the correct direction of preparation, after which a 2 mm drill was used to reach determined depth.

Preparation continued until the final drill of diameter 4.3 mm (Fig. 5).

EXPERT 5.00 length 11.5 mm (HI-TEC IMPLANTS) was inserted (Fig. 6), and a 2 mm shoulder height abutment was placed on the implant (Fig. 7) before the flap was sutured around the abutment. The acrylic crown was prepared and cemented with temporary cement (Fig. 8).

Two months later the impression was taken and a PFM crown was prepared and cemented.

- **FIG 1.** X-Ray of tooth No. 45.
- FIG 2. Tooth before extraction.
- FIG 3. EXPERT IMPLANT.
- **FIG 4.** Extraction of tooth.
- FIG 5. Final drill.
- FIG 6. Inserting implant.
- **FIG 7.** Abutment with supragingival shoulder.

FIG 9. Cemented provisional crown. **FIG 9.** X-ray of implant with abutment and provisional crown.

FIG 10. Final restoration.





















IMPLANTS

PRODUCT WATCH



3i T3

A contemporary hybrid implant, the 3i T3 implant offers three surface topographies intended to deliver esthetic results through tissue preservation. Coarse micron topography provides 10 micron features by way of a resorbable media blasting process using calcium phosphate particles, allowing for blood clot retention along the implant's threaded body.

BIOMET 3i

800-342-5454 | biomet3i.com CIRCLE RS #71



Ritter Implant Program

Powered by 3Shape CAD/CAM technology, the Ritter Implant Kit and Crown Program is said to be designed to offer specialists and qualified general dentists a seamless, easy-to-use implant solution. Participants in the program will receive a Ritter Implant, Restoration Abutment, Abutment Analogy, and many additional products from Ritter and other manufacturers.

Ritter Dental USA 855-807-8111 | ritterdentalusa.com

CIRCLE RS #75



MaxiMini™

The MaxiMini[™] implant is a one-piece, immediate load implant with a reportedly enhanced thread profile that's available in 3.0 mm diameter and wider 4.0, 5.0 and 6.0 diameters. The added support is said to let practitioners control the surface area of the bone implant interface.

Simpler Implant Solutions

800-565-3559 | simplerimplants.com **CIRCLE RS #73**



Enamelite Titanium Ceramic Bonding System

Enamelite Titanium Ceramic Bonding System reportedly eliminates reflective issues arising from the use of small implant abutments in the mouth's anterior. Products in the system include AEROpaque Spray Opaque and Low-Fusing Nova Ceramic Spray Glaze.

Enamelite

931-647-7171 | enamelitellc.com **CIRCLE RS #74**



Dental System[™] 2014

Dental System[™] 2014 introduces new dental indications, an enhanced user interface and reportedly optimized workflows for TRIOS® digital impressions. The system also comes with the new Implant Studio[™] for implant planning and surgical guides, and is available both as an add-on module and in various stand-alone configurations.

3Shape 908-867-0144 | 3shape.com **CIRCLE RS #72**







New Delivery System



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BENCHMARK DOUBLE TAKE

Garrison Dental Solutions' Composi-Tight 3D XR

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Contemporary Products Solutions reviews this sectional matrix system. [By Shannon Pace Brinker]

CONTEMPORARY PRODUCT SOLUTIONS 2014 SELECT

ABOUT THE REVIEW

With the combination of the world's leaders in their field. Contemporary Product Solutions' dexterous, knowledgeable and experienced leadership team maintains a sharp eye for emerging products in the field of general and restorative dentistry by providing a "Total Office" perspective of clinical information and application, incorporating photographs and videos to assist chairside procedures for better patient results. CPS (cpsmagazine.com) will continue to evaluate one product at a time with professionalism, integrity and a commitment to excellence.

he newly introduced Composi-Tight 3D XR[™] Sectional Matrix System from Garrison Dental Solutions provides the benefits of the original 3D system with advancements for optimal and increased contact. Ideal for Class II restorative procedures, Composi-Tight 3D XR[™] improves retention between the canine and first bicuspid. It reduces flash and, therefore, the finishing time required for direct composite restorations, and simultaneously ensures true matrix band adaptation.

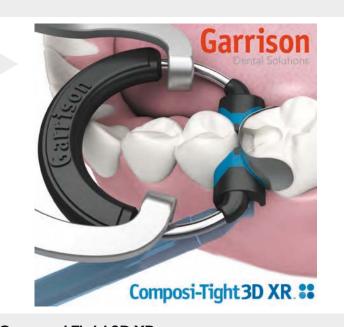
A recent evaluation was conducted by Contemporary Product Solutions involving nine clinicians from different practices around the United States. Their opinions were solicited after using the Composi-Tight 3D XRTM system. The clinicians performed an average of 18.5 restorative procedures using the system before completing the evaluation survey. After using the system, 77% of clinicians reported that they would either replace their current system with Composi-Tight 3D XRTM or add it to the current system in their practice.

Evaluation results Ease of use

The majority of clinicians who evaluated the product determined the Composi-Tight 3D XR[™] system was easy to use. Overall, the clinicians surveyed rated the ease of use similar to their current system. However, 55% of clinicians said they already used a Composi-Tight 3D[™] system. In comparison to the original system, 89% of the clinicians who evaluated the new system reported that the Composi-Tight 3D XRTM system offered greater benefits.

Several clinicians remarked on the ability to easily use this advanced system. One clinician observed that the handles provided with the Composi-Tight 3D XR[™] system increased stability, making it easier to place the wedges. Another clinician surveyed said the new matrix proved easy to use and ensured more predictable proximal contacts. Ease of placement

In addition to the easy-to-use properties, Composi-Tight 3D XRTM also makes it easier for clinicians to place the matrix system. In response to whether this system was easier to place than their current system, 77% of the clinicians who evaluated it said it was either the same or easier to place. The shape of the Composi-Tight 3D XRTM matrix ensures ideal contact, as the contoured band easily conforms to the interproximal areas. Compared with the evaluating clinicians' current matrices brands, 89% reported it was either the same or easier to achieve the desired



Composi-Tight 3D XR

The Composi-Tight[©] 3D XR[™] Sectional Matrix System features the 3D XR Sectional Matrix Ring. The ring is described as ultra-retentive and designed for use with short or malpositioned teeth, including areas between the canine and first bicuspid. The enhanced Soft Face[™] silicone ensures true matrix band adaptation, which reduces both flash and finishing time while improving contacts. The dynamic tip angle allows for proper tip alignment with the buccal and lingual surfaces for precise adaptation.

Garrison Dental Solutions 888-437-0032 | garrisondental.com CIRCLE RS #89

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BENCHMARK

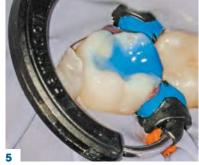
PRODUCT WATCH





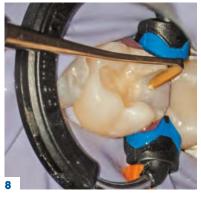




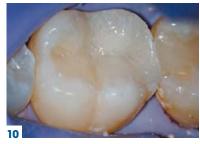


















[Figs. 1-12] Pre-operative view (Fig. 1). Isolation with rubber dam helps prevent contamination from blood and saliva. Old composite and decay is removed (Fig. 2). Place contoured sectional matrix band. The band should be oriented with the convex edge toward the gingival margin of the tooth. Insert Garrison's wedge wands for optimal contour, gingival seal and tooth separation. Keep a finger on the matrix band to prevent the wedge from dislodging the band during inserting (Fig. 3). Apply the soft face 3D/3d XR-ring retainer by spreading it with the Composi-Tight ring placement forceps and placing it over the wedge. Push the matrix band firmly into contact with the adjacent tooth in the desired contact area (Fig. 4). Etch the tooth preparation and rinse (Fig. 5). Place iBond (Heraeus) self-etching dry and cure. Place Venus Flow (Heraeus) into the interproximal box. Light cure for 10 seconds (Fig. 6). Place Venus Pearl (Heraeus) into the contact area (Fig. 7). Hold band with instrument before light curing (Fig. 8). Add more composite with IPC instrument and cure (Fig. 9). Last increment of composite added. Remove the ring, wedge and band (Fig. 10). Final photos after contour and polishing the restoration (Fig. 11). Polish (Fig. 12). Last increment of composite added. Remove the ring, wedge and band (Fig. 13).

interproximal contact. Several of the clinicians surveyed concluded that the soft silicone material molds to the shape of the tooth, providing a steady, sturdy, and tight fit. This aspect of the Composi-Tight 3D XRTM design demonstrates the material's ability to virtually eliminate buccal and lingual flash as well.

Indications

The Composi-Tight 3D XR[™] system can be used for a variety of clinical indications. The orange Soft-Face 3D ring adapts well to several types of tooth anatomies, ensuring its usability in most direct composite restorative cases.

The new Composi-Tight 3D XR[™] Soft-Face Matrix Ring, however, provides ideal contact and design for Class II composite restorations. The ultra-retentive ring design helps clinicians produce the ideal restoration for short or malpositioned teeth. In fact, all clinicians surveyed used this system for Class II composite restorations. The clinicians who said they would retain their old systems specified that they would use the Composi-Tight 3D XR[™] system for all Class II restorations.

On the diamond scale, 89% of the clinicians who evaluated this matrix system rated Composi-Tight 3D XRTM as a 4 or higher, with an average rating of 4.4.

Conclusion

Composi-Tight 3D XR[™] from Garrison Dental Solutions demonstrates its specificity and aptitude for Class II composite restorations. As the clinicians surveyed concluded, it provides increased contact and a tighter fit than other matrix systems. The naturally contoured band and operator-friendly retaining system ensure ease of placement, and the reduction of flash makes it ideal for these restorations.

Based on the evaluations performed by Contemporary Product Solutions, Composi-Tight 3D XRTM represents an important addition to the armamentarium for both patient satisfaction and restorative success. It proves easy to use and place by creating the required tooth separation and band adaptation for tight and natural contacts. With the increase in demands from patients for restorations that satisfy esthetic, functional, and health concerns, clinicians now have a viable option to use when creating tight contact composite restorations. One of the clinicians surveyed summarized it best by saying, "With the Composi-Tight 3D XR[™] system, Garrison has set the gold standard for Class II restorations."

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C...evaluated immediately and in great detail."

One clinician's take on the 3Shape TRIOS digital scanning system [Compiled by Stan Goff]



JOSEPH S. LOPARO, DMD Charlotte, N.C. *Practicing since 1979*

MY EXPERIENCE WITH dental technology has been very positive over the years so like practice management software, digital radiography and all-tissue lasers, incorporating digital impression scanning technology was a reasonable progression for me.

When did you first learn of the TRIOS?

I saw promo adds from 3Shape about their upcoming launch of the TRIOS

digital scanner and I was aware that 3Shape dental lab scanners have been very popular with many dental labs. It seemed reasonable that there would be better compatibility and familiarity with the lab by using a device based on similar technology.

At the 2012 Hinman Dental Meeting in Atlanta, I had the opportunity to get hands-on exposure with several of the competitive brands of scanners and finally committed to the 3Shape TRIOS for its clean line design, most intuitive software, speed of data capture and no need for powdering of the teeth.

What results have you experienced with this technology?

I have been using the TRIOS for 11 full months and we have all but eliminated traditional crown and bridge impressions. Once through the learning curve, we have gained very high confidence in this scanner because of the reliable fit and shorter seat times of the restorations we get back.

What do you like best about using the TRIOS scanner?

For most all single and double units, we do not request printed models and going from a digital image on the screen to the finished crowns in a

3Shape TRIOS

Featuring Ultrafast Optical Sectioning technology, TRIOS uses up to 1,000 3D pictures to create geometries based on real data. The scanner captures more than 3,000 2D images per second and does not require dentists to apply spray to coat the patient's teeth, making scanning fast, accurate and comfortable for patients. Dentists can preview 3D lab designs on the TRIOS screen, evaluate and agree on margin lines, access virtual diagnostic wax-ups and generally discuss cases with labs and patients when convenient. With TRIOS Color, scans are created in natural colors to help distinguish between teeth, gingiva, restorative materials, and users can easily identify true preparation margins while also enhancing the scanning experience.

3Shape

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box that fit so well without models is really amazing!

The staff response has been very good because they are directly involved with taking the preliminary scans. They tell me that this makes them feel like they are working in a modern office providing highquality care. And they think it can be quite fun to scan and see the patient reaction to the images.

Why would you recommend this to a colleague?

I would recommend scanning technology as the obvious next generation to traditional crown and bridge impression materials. The cost savings are real and are found in such things as lab bill discounts and elimination of expensive PVS materials and required paraphernalia. Another benefit is the reduced stress associated with waiting 4 minutes or so to see if your PVS impression has come out good for the first, second or third time. The image on the scanner screen can be evaluated immediately and in great detail with the zoom features.

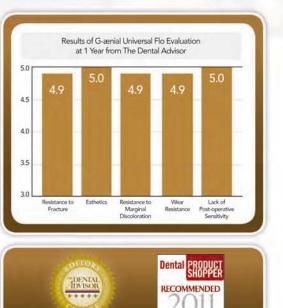


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CIvoclar Vivadent has answered that dilemma..."

One clinician's take on using lvoclar Vivadent's Multilink Automix System. [Compiled by Stan Goff]



DR. MICHAEL J. KOCZARSKI Woodinville, WA *Practicing since 1992*

SINCE THE ADVENT OF all-ceramic restorations, Dr. Michael Koczarski has been searching for a luting agent that he can use that will impart strength to the restorative materials (i.e. Ivoclar Vivadent's IPS Empress, IPS e.max, etc), provide an esthetic link between tooth structure and final esthetic result (i.e. the cement shows through the all-ceramic restoration and is an integral part of the final esthetic result), that is highly radiopaque for quality control on clean up and marginal seal, and is easy to clean up. This is in high demand for such a routinely overlooked simple procedure such as crown and bridge cements.

Why did you implement Multilink Automix into your practice?

Most commonly used crown and bridge cements (resin modified glass ionomer) primarily rely on mechanical retention to hold a restoration in place, and impart little strength to the material and are opaque white as well and not esthetically pleasing. They are useless in cementing partial coverage restorations like IPS Empress CAD milled inlays and onlays that require high strength adhesion. Although acceptable to cement lithium disilicate (IPS e.max) and zirconium crown and bridge restorations, they detract from the final esthetic result by not

allowing the natural beauty of the underlying dentin to show through the restoration imparting a natural and realistic result.

By using Multilink Automix in my practice, these concerns have all been addressed.

What are the product's best benefits?

With the Multilink Automix System, you can dual cure without compromise. Even though most resin cements are 'dual' cured, and most ceramic restorations seem to transmit adequate curing light energy, what you see IS NOT what you always get! Ceramics limit light transmission due to thickness, shade and opacity, preventing the cement

Multilink[®] Automix System

Designed for adhesive cementation techniques, Multilink Automix System offers an enhanced adhesive formula that allows for simpler clean-up of excess material using a quarter lightcuring technique. Additional features include a new shade, try-in pastes and room temperature storage. The cement is recommended for all types of restorative materials, especially IPS e.max[®].

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from getting enough light energy to cure to entirety. You might be thinking, so what? My cement's dual cured. But not all cements are created equal and no cement sets as well chemically as Multilink Automix. Classified as a true self-cure cement with an optional light, Multilink Automix will completely set in a self-cure mode. However you can expedite the setting time by using a curing light.

Why would you recommend Multilink Automix to a colleague?

There are multiple choices for resin bonded luting agents on the market that help solve some of the problems clinicians may face. But clean up, reliability and final strength play key factors in the decision process, and that's why I would recommend Multilink Automix. There is a fine balance between ease of use and strength, and the easiest to use is not always the strongest to use. Ivoclar Vivadent has answered that dilemma for the clinician and maximized both, so you can have your cake and eat it, too!

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CPatients are very impressed with the interface..."

One clinician's take on Curve Hero practice management software. [Compiled by Rence Knight]



DR. JOSH BERD

San Francisco *Practicing since 2010*

DR. JOSH BERD OPENED his first San Francisco-based practice in 2010, followed by a second in August 2012. He began using Curve Hero a few months after opening his first practice, and couldn't be happier with the cloud-based practice management system. It's easy to use, affordable and his patients love it. Here, he tells us the benefits Curve Hero brings to his patients and his practice.

How did you first find out about Curve Hero?

I began using Curve several months after starting the first practice by transitioning from Dentrix and paper charts to an all-digital, cloudbased system. I researched many different dental software companies by doing online searches and speaking with reps and users. Curve was one of the companies I had my eye on for about 6 months prior to signing up with them. They are continually updating and improving their software and offer a very robust solution.

What are the main benefits?

As a dental start-up without much capital, it is easier to budget for monthly licensing payments to Curve rather than paying the thousands of dollars other companies charge to install software. I can use any computer (as simple and cheap as a \$250 Google Chrome webbook), and there's no need for on-site servers, data storage or costly IT support.

Integration is another very important and cost-saving aspect of Curve Hero. It integrates with most digital x-ray systems. I use the XDR sensor, and saved more than \$2,000 when I bought it because I didn't have to purchase XDR software. All you have to do is plug the sensor into the USB and the images are captured directly to the cloud.

Curve Hero is also easy to use. Getting started is just as simple as it is to register for a new Facebook page.

Curve Hero

Curve Dental provides a bright, innovative solution to managing your practice. The cloud-based software sports a clean look and a refreshing amount of lifestyle flexibility. Curve has eight years of cloud developing experience and delivers a comprehensive solution that includes native digital imaging features, charting capabilities, powerful scheduling tools, tight billing controls and more. It also features continuous, no-hassle upgrades, worry-free and secure data backup and allows you access from anywhere.

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Curve's experts guide you through a simple online registration process and follow up with training and support via the Internet or by phone.

And accessibility is really easy. I can access my patient records, including digital images, insurance claims and administrative documents from any location via an Internet connection. I was on vacation in the Dominican Republic and could still manage my practice from my laptop.

How is the user experience?

The user experience is awesome! Because cloud-based dental software companies are newer to the market, they have been designed with the user in mind. This means they are more 'Mac-like,' more user-friendly, and more intuitive. Consider that when you purchase an iPhone or iPad, it does not come with a 100-page manual, although these devices do have hundreds of functions. Cloud dental software such as Curve uses intuitive design and a simple interface, allowing the user to learn quickly and with ease.

What do patients like about it?

This is one of the biggest highlights. Patients are very impressed with the interface, that it is digital and they're able to complete all their 'paperwork' on an iPad. ●



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IS YOUR

CLINICAL & TECHNIQUES

PRACTICE It may be, but according to our Office Design survey results, many of our readers aren't ready. Even though one out of three dentists said they weren't happy with their office design, most have no plans for a remodel. Is that the right decision, and what factors should you consider

[IN THIS SECTION]



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PROVIDE AFFORDABLE DENTURE STABILIZATION A step-by-step using 3M ESPE's Mini Dental Implants



74 CLINICAL: RESTORATIVE

GET THE MOST FROM YOUR HANDPIECES How the TwinPower Ultra Series from J. Morita can benefit your

patients and your practice.



78 TECH BRIEF

KERR'S DEMI ULTRA A closer look at this LED ultracapacitor curing light system featuring U-40 Ultracapacitor technology.

[WEB EXCLUSIVES]





Technique: How to simplify composite decisions



DENTSPLY Caulk's TPH Spectra offers simplified shading, two viscosity choices and can simplify your composite decisions.

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ADDITIONAL CONTENT ONLINE

Technique: How to cut procedure time in half with Tetric EvoCeram Bulk Fill

when you are ready? Find out in this

month's cover story. More on page 60.



Using Ivoclar Vivadent's Tetric EvoCeram Bulk Fill posterior composite. by Dr. Ed Lowe

http://bit.ly/1bH1xTP

How to create esthetic, durable long-term provisionals with DenMat's Snap-On Smile

DenMat's Snap-On Smile provides an esthetic, durable alternative to flipper partials for cases requiring long-term provisional restorations. by Dr. Robert A. Lowe

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CLINICAL & TECHNIQUES

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DESIGNING

One out of every three dentists surveyed by Dental Products Report wasn't happy with the current setup of his or her practice. What else did you tell us about your office? Plenty. [By Kevin Henry]

COVER STORY

CLINICAL & TECHNIQUES

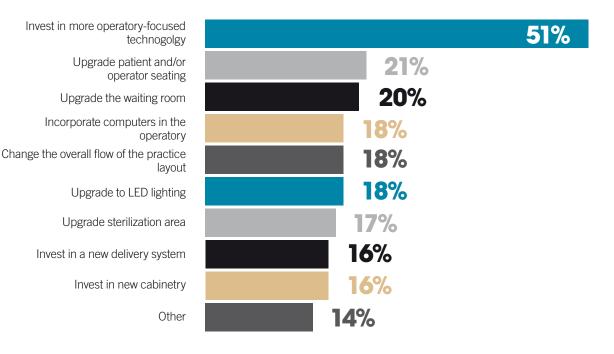
WE'VE ALL HEARD THE SAYING, "IF IT'S NOT BROKE, DON'T FIX IT." WELL, WHAT YOU TOLD US, AMONG OTHER THINGS, IN THIS YEAR'S DENTAL OFFICE DESIGN SURVEY IS THAT EVEN IF YOU THINK IT IS BROKE, YOU'RE STILL NOT GOING TO FIX IT ANY TIME IN THE NEAR FUTURE.

During the latter stages of 2013, we asked *Dental Products Report* readers to let us know what they thought about their practices and 756 of you took the time to respond (for that, we thank you). Of those respondents, 67 percent were satisfied with the current design of the front office and waiting room and 68 percent were satisfied with the current design of the operatories and back office.

Here's where we could take the glass is half-empty or half-full viewpoint. While we're very happy to hear that two out of three dentists who took our survey are happy with their current setup, it also means one out of three is not.

We tried to dive in a little deeper with the group who was unhappy with their setup and we asked a simple question: Do you plan to remodel within the next 12 months? The majority said no, with 68 percent of the unhappy dentists saying they'll stick with their current setup in the operatories and 72 percent saying the same for the front office and waiting room.

Even more interesting is the fact that 69 percent of survey respondents believe that patients see office design as a reflection of their competence in the dentist and the practice as a whole. If money were no object, what are the top three things you would do to improve the physical space of your practice?



So, knowing this, if money were no object, would our respondents do a complete remodel of their practice? Only 18 percent said they would.

"When you're talking about a complete remodel of the practice, you must focus on improving efficiency, productivity, and projected return on investment, not perseverate on the costs associated with investing in the achievement of those goals," said Garrett Ludwig, who runs Diversified Design Technologies in Connecticut. "It's not something that you enter into lightly. Like anything worthwhile, it takes time and effort on the part of the designer and the dentist, but the ultimate financial yield is predictable and gratifying."

Note: See the interview on page 67 for more thoughts on office design from Ludwig.

But when we talk "office design," we're not just talking about matching colors and a brand new building. Office design also takes into consideration the flow of the office and how the layout of the practice makes it more or less efficient.

With that in mind, we asked you, on a scale of 1-5, what was important to you about the "design" of your practice. Given that 5-point scale, respondents ranked efficiency at the top (4.7), followed by ergonomics (4.6) and esthetics (4.5).

"Absolutely, everyone wants to work in a beautiful, state-of-theart dental practice, but that's not possible," said Michigan-based Mary Govoni, a practice management consultant who specializes in efficiency and ergonomics. "What's more important is that the dentist and team members look at how smoothly their current practice is

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For more survey results...

More findings will be published in next month's issue of DPR — with a focus on dental imaging and computers. Additionally, more survey results can be found at **dentalproductsreport.com**.

CLINICAL & TECHNIQUES

COVER STORY

Even more interesting is the fact that 69 percent of survey respondents believe that patients see office design as a reflection of their competence in the dentist and practice as a whole"



running and see what can be done to

The importance of ergonomics in

the practice has been greatly empha-

sized over the last few years and the

message seems to be striking a chord

with dental practitioners. In our July

improve efficiency."

▲ Sure it's nice to have a beautiful dental practice, but you told us that's not the most important thing. Efficiency came in ahead of ergonomics and esthetics.

2007 ergonomic survey, 86% were satisfied or very satisfied with their operatory setup. In this year's survey, 91% were satisfied or very satisfied. "That's great to hear because you could work in the most beautiful practice in the world, but if you're going home every day with aches and pains and your career is shortened because of how you're working, it

doesn't matter," Govoni said.

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OFFICE DESIGN

Of those who are currently dissatisfied with their front office, only **27%** said they'd actually take action to remodel.

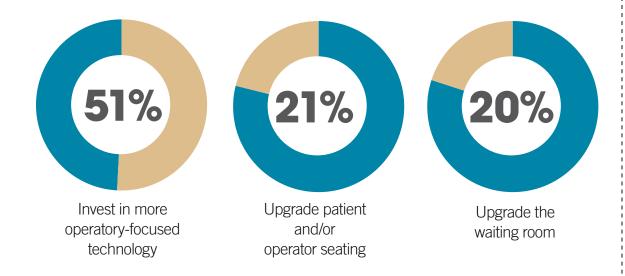
Dec. 2013 DPR Office Design/Equipment Survey

69% of survey respondents believe patients see office design as a reflection of your competence as a dentist.

Dec. 2013 DPR Office Design/Equipment Survey

IF MONEY WERE NO OBJECT...

What things would you do to improve the physical space of your practice?



THE GREEN LIGHT

While major remodels may seem overwhelming, simple changes can yield real results. For example, in addition to reduction in greenhouse gases, making the switch to energy-efficient light bulbs and motion sensors can save a practice **\$600 per year.**



Dec. 2013 DPR Office Design/Equipment Survey

Want to know even more information about what you told us in this year's office design survey? Awesome, because we have plenty to tell you. First, log on to www.DentalProductsReport.com to check out all of the office design exclusive articles and tidbits from this year's survey and years past. Second, "like us" on Facebook and follow us on Twitter (@DPRlive) because we love to send out exclusive articles and factoids through social media. Third, watch your mailbox for the March issue of DPR where we will be looking at what you told us about the current technology in your practice and what you're planning to change or upgrade in the near future.

61% of respondents practice in a 3-to-5 operatory practice

Dec. 2013 DPR Office Design/Equipment Survey

6

Top 3 Rules for Patients & Operatory Design:

- Be able to walk freely to the delivery system
 Face away from the corridor
- **3** Make sure sink is out of patient view

STERILIZATION

Sterilization units, often hidden away in the practice, can become a star of your practice tour. If you've invested in a good system, showcase it! Allow patients to see that their safety is a top priority.

17% of survey respondents would upgrade their sterilization area

Dec. 2013 DPR Office Design/Equipment Survey



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Meet a Chicago dentist who believes an eco-friendly, tranquil environment is a difference-maker for him and his patients. *by* KEVIN HENRY, GROUP EDITORIAL DIRECTOR



DR. STEVEN KOOS is director of Chicago's ORA Oral Surgery and Implant Studio (orasurgery.com) and an oral and maxillofacial surgeon who holds both dental and medical degrees.

r. Steven Koos looks out of the window of his Chicago oral and maxillofacial surgery practice he opened in 2008 and sees change on the horizon.

"As both a physician and dentist, I want to bridge the gap in the dental industry," said Dr. Koos, director of ORA Oral Surgery and Implant Studio (orasurgery.com) and an oral and maxillofacial surgeon who holds both dental and medical degrees. "We are at the forefront of a major paradigm shift in health care, and I hope to help transform the dental industry." Part of that paradigm shift

comes from not only Dr. Koos' views on medical-dental collaboration, but also on the importance of practicing eco-friendly dentistry[™] and showing off the sterilization area to his patients. He explains his views in our interview.



Showing off the sterilization area

"Every office that I have ever seen essentially hides their sterilization area behind doors and in an area that is not a common walkway. I wanted to turn that concept completely around when designing my facility."

1 When you were planning your office design, what were the things that were important to you?

Creating a distinctly unique experience to change the perception and stereotype of the typical dental and medical visit. We successfully accomplished this by infusing sustainability, incorporating evidence-based design (EBD), and laying down the foundation for eco-friendly dentistryTM. We wanted to ensure a comfortable, non-toxic environment for patients and our team to deliver the safest and most effective health care possible. While planning the office design, the sterilization area and use of our instrument management system (IMS) in the practice was very important to us.

2 What is the main feeling you want your patients to get when they walk through your doors?

An atmosphere that is modern, tranquil and inviting. I wanted a feeling of relaxation and warmth despite being surrounded by state-of-the-art medical and surgical equipment and areas of sterility. Again, by having our sterilization area in a prime, visible location, we are letting our patients know up front that their safety is important to us and we are happy to answer any questions they might have. We recognize the importance of safety to our patients and didn't want to hide the sterilization center in the background where it would never be seen by anyone other than our staff.

3 Your sterilization area is in a prime location. Why did you feel it was important to have it so visible?

Infection control, sterility and cleanliness are top priorities to patients. Every office that I have ever seen essentially hides their sterilization area behind doors and in an area that is not a common walkway. I wanted to turn that concept completely around when designing my facility. We prominently feature our central sterilization area within our main patient hallway in a chic and stylish way, so that patients immediately recognize this. Utilization of Hu-Friedy's infection control products and instrument management system not only ensures that my patients and team members are safe, but also helps our practice stay organized and save money because we aren't replacing instruments as often.

4 You are very proud to have the world's first and only "green" oral surgery practice. Why is that important to you?

The concept of green health care has been adopted for some time now within medicine and hospitals throughout the country. As a physician and dentist, I felt that it was important to champion these principals and carry them into the private practice sector. In the dental community, sustainable practices were essentially non-existent.

5 What are some "green" tips you could pass along to your colleagues?

There needs to be a paradigm shift within the standard practice of your office with design, purchasing, processing, sterilization, bio-hazardous waste elimination, and patient care. For instance, Hu-Friedy has a number of eco-friendly products and also established the Environdent program, which is an instrument recycling program that has made a huge impact. A "culture change" and commitment from the doctor and management are necessary to truly implement sustainability. The journey toward significant carbon footprint reduction does not need to be daunting - create a green team, set incremental goals, and enjoy the process!

6 How do you feel the look of an office plays a role in the patient's acceptance of the dentist and his or her treatment? Or does it?

It is absolutely crucial in a patient's decision-making process nowadays. First impressions are critical and the quality of a facility and its equipment are an integral factor in new patient acquisition and acceptance of treatment planning. Representation of this online is paramount as well, because this is where most patients develop their first impressions and make initial choices. Your practice has to shine and stand out. A good analogy would be to take an ordinary watercolor painting and professionally mat it and frame it. Suddenly this piece has become more impactful, presentational, attractive, and of "museum quality."

COVER STORY

CLINICAL & TECHNIQUES

TOP 5 MISTAKES DENTISTS MAKE WHEN THINKING ABOUT OFFICE REDESIGN



Dental Products Report asked Garrett Ludwig of Diversified Design Technologies (dentaldesign.pro) to list the main errors he has seen dentists make through the years when planning a new dental office or redesigning their existing space. Here are his top 5 blunders...

1. Don't look at space first. Location, location, location ... right? Sure, location has a huge impact on the development of the office, but there's so much more to it than that.

"Before you ever look at a location, know what your needs are and how many square feet you're really going to need," Ludwig said. "Project where you want your office to be in terms of services and size in three to 10 years. Ask yourself what kind of practice you want and what kind of patients you want to have."

Ludwig also said the value of doing a feasibility study before anything else can save a lot of time and headaches later. Also, if you're leasing, remember there is a difference between leasable space and usable space so work with your designer to know the "usable space" number.

THE PERIO TRAY® BY PERIO PROTECT:

2. Be careful when consulting your colleagues. We all like getting first-hand knowledge from our friends, but we also have to make sure we're getting the entire story.

"People are sometimes embarrassed to talk about what they did wrong. It's human nature," Ludwig said. "Your colleagues won't tell you if they've overspent on something silly or were overcharged because of something they should've caught early."

When asking your colleagues for their advice, Ludwig said one question should always be asked: Do you have any regrets? That will open the door for an honest conversation.

3. Don't hire an "architect" for the title ("architect") or his or her good reputation for designing houses or corporate buildings. Ludwig believes it is essential to interview for and hire someone who has a background in dentistry. They should have an articulable knowledge of the clinical and administrative needs of a dental practice, as well as a working knowledge of regulatory issues like OSHA, HIPAA and ADA.

DELIVER MEDICINE DEEP BELOW THE GUM LINE

"With a general architect, you will get a person who knows the essentials of building code compliance and construction, as well as conceptual design ... but not how a dental office actually functions," Ludwig said. "You have to work with someone who knows the essence of dentistry and everything that goes on within a practice on a daily basis."

4. If it's perfect, commit to it. Sometimes dentists walk away from an opportunity because the cost might be a little higher. Ludwig believes that could lead to regrets down the road.

"If some element of cost will make the project 'perfect,' you shouldn't be afraid to spend that money," Ludwig said. "If the project would function and provide you with things you want and take care of all of the needs you have, you can be assured of a substantial return on investment."

5. Don't rely on statistics. In this feature, you'll see plenty of statistics on what your colleagues across the country said. Ludwig said using statistics to plan your practice is nice, but it's not the entire story.

"If you use statistics as your only guide, ultimately you will end up as a statistic," Ludwig said. "Rise above what everyone else is doing and do what will serve the interests of your patients and staff. You should always be aware of statistics, but you have to do what is best for you personally."

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CLINICAL & TECHNIQUES

COVER STORY

Estimated cost of construction for a four-operatory practice

Total	\$680,000
Contingencies & misc.	\$55,000
Furnishings/decor	\$40,000
Technology	\$100,000
Equipment	\$200,000
Cabinetry*	\$60,000
Leasehold improvements*	\$225,000

*Leasehold improvements are estimated at \$150 per square foot and cabinets at \$40 per square foot

Chat's one reason it's not a good time to pinch pennies when selecting a project team. Dentists can reduce their stress and enhance their results by hiring competent, dental-specific space planners, architects and contractors. They'll probably cost more up front, but professional, specialized expertise will save money in the long run by reducing costly changes, surprises and mistakes."—J. Haden Werhan

▲ In an article titled "Reface, Remodel or Rebuild Your Dental Office," published in the July 2010 issue of the CDA Journal, J. Haden Werhan, CPA/PFS, an advisor with Capital Performance Advisors, Thomas, Wirig, Doll & Co., CPAs, shared these numbers that estimate the costs for building a new office. It can vary, but a 4-operatory practice in approximately 1500 sq. ft. would have similar costs as the ones listed in this chart.



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- DR. CHARLES S. HUDAK

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2HOW TO

USE SMALL IMPLANT, GET BIG RESULTS

The versatile Skinny 2.4mm implant provides a solid solution for even the trickiest cases.

[By Steven B. Lombardi, DMD]

Information provided by American Dental Implant Corp.

SELECTING THE PROPER IMPLANT

for any given site should include anticipating surgical anatomic variations as well as prosthetic cosmetic challenges. Dental implant design has advanced during the past three decades to provide the profession with more choices to suit these challenges.

A true hybrid implant is defined as an implant with a diameter of a mini implant, but with full prosthetic versatility.

The Skinny 2.4 offers an implant design that can be considered the implant of choice for many clinical case types. It offers the standard internal hex, with the lead-in bevel that has the greatest historical success with prosthetic connections.

The Skinny has more component options for esthetics and function than any other implant-to-prosthetic assembly. With the minor diameter of the embedded threaded portion 2.4mm in diameter, the Skinny has the minimum diameter that permits standard restorative components. The cross-sectional blueprint of the implant illustrates that there are no stress or fatigue points of less dimension than the original 3.7mm internal hex design. That translates into a small diameter implant that is as strong as the original internal hex.

The design of the Skinny requires a countersink drill, which ideally places the implant flush with the osseous crest. Because the minor diameter of the Skinny is 2.4mm, the final sizing drill is also 2.4mm. This yields an osteotomy only 0.2mm greater than a 2mm standard pilot drill in radius or cutting dimension, which often negates the need for a pilot drill—an advantage when trying to simplify procedures.

Case presentation

Surgical phase:

STEPO The patient is a petite, 23-year-old female with a congenitally missing lateral incisor (Fig. 1). She opted for implant placement to restore the edentulous space. The Skinny was chosen because of her diminutive bone volume and its hybrid ability to be restored with a variety of options: e.g. zirconia abutment, straight abutment, angled abutment or custom UCLA abutment. Conventional mini implants do not offer these choices.

STEP⁽²⁾ The site was prepared for the osteotomy using a Locator Drill to determine angulation and trajectory (**Fig. 2**). It was followed by the

internally irrigated Final Sizing Drill, which has a built-in countersink achieving a perfectly mated osteotomy for the length of implant chosen. The countersink feature also prevents over drilling (**Fig. 3**).

STEP 03 The Skinny was delivered to the osteotomy employing the "clever" delivery system; the implant/driver assembly is mounted on a vial cap, which is digitally started into the site (Fig. 4). If additional torque is required, the cap is removed and the 4mm square drive system is used to thread the implant to final depth.

STEP 04 The green driver (Fig. 5) is removed using the included 0.050" hex tool. The premounted first stage surgical cover screw is placed (Fig. 6) and the flap is sutured for closure (Fig. 7). A radiograph is taken at this time to confirm placement (Fig. 8).

Prosthetic phase:

STEP 05 After three months of submerged healing, the patient is returned for exposure. A tissue healing abutment was placed and the gingiva was permitted to heal for an additional two weeks (**Fig. 9**).



















Skinny 2.4mm implant features

Combines a small diameter with high strength
 Can be used with a variety of restoration options
 Demonstrates no stress or fatigue points of less dimension than the original 3.7mm internal hex design

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AT A GLANCE

1. Pre-operative presentation. Extremely petite 23-year-old female with diminutive bone volume.

2. Locator Drill determines exact location and trajectory.

3. The Skinny Final Sizing Drill.

4. The Skinny 2.4 is delivered to the osteotomy via the vial cap driver.

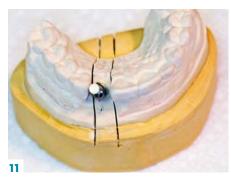
5. Implant threaded into the osteotomy before final threading; the green driver confirms angulation.

6. First stage surgical cover screw. The drilling sequence and insertion defines the Skinny system.

- 7. Flap closed.
- 8. Panoramic radiograph of implant placement.
- 9. Tissue healing abutment.
- **10.** Original green driver used as impression coping.
- **11.** Abutment ready to be custom milled.

12. Custom milled abutment ready for final impression to fabricate crown.

- 13. Routine crown and bridge technique.
- 14. The finished case.









STEP06 The healing abutment was removed and replaced using the original green surgical driver, which is now employed as an impression coping (Fig. 10). An impression was taken and a master model was created using an implant analog (Fig. 11). A 25° angled titanium abutment was chosen for this case and was custom milled by the laboratory.

STEP(7) The milled abutment was torqued onto the implant (Fig. 12) and an impression was taken following routine crown and bridge technique (Fig. 13). The finished crown was inserted (Fig. 14).

Conclusion

The prosthetic replacement of congenitally missing lateral incisors has historically been a dental challenge. This case demonstrates the need for a small diameter implant with full prosthetic versatility. In challenging cases, or routine cases, the Skinny 2.4 can offer the patient and the practitioner the benefits of decades of implant research and innovation. This case could not have been accomplished with a standard diameter implant, nor a mini-implant with single attachment. The Skinny is an excellent hybrid option, bridging the benefits of a standard diameter implant with a mini. It makes a straightforward procedure possible, yielding excellent esthetics with no compromise in strength.



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2HOW TO

PROVIDE AFFORDABLE DENTURE STABILIZATION

As this case shows, Mini Dental Implants can be a great choice for both clinicians and patients. [Information provided by 3M ESPE]



BENJAMIN Oppenheimer, DDS

AS DENTAL PROFESSIONALS KNOW, implant-supported overdentures are the standard of care for edentulous patients. However, treatment with traditional diameter implants is not only costly, but also invasive, and it requires a significant investment in time. For the past several years, many dentists have been moving toward a more realistic alternative treatment, using mini dental implants to improve stability and retention for dentures.

One such system, 3MTM ESPETM MDI Mini Dental Implants, provides an informative example of the benefits that MDIs can offer to both dental practices and patients. General dentists can become certified to perform this procedure in a one-day seminar, and MDIs can typically be placed and immediately loaded in a same-day treatment that can take as little as 90 minutes. Because of the greater simplicity of this treatment as compared to traditional implants, MDIs are significantly more affordable for patients. An additional advantage of MDIs is that because of their small diameter, they can be placed in patients who may not have enough bone to be good candidates for traditional implants. Instead of proposing even more costly bone grafting in addition to traditional implant treatment, dentists now have a tool to offer fast and affordable denture stabilization to patients with less than ideal bone width. Because bone resorption is extremely common in patients who have been longtime denture wearers, the practicality of this solution makes it very appealing to patients.

The case shown here will demonstrate use of MDIs to secure a denture for a patient with a severely resorbed mandible.

Case presentation

The patient was an 85-year-old man who came to the office after seeing advertisements for mini dental implants. He had been wearing dentures for many years and had significant resorption in the mandible. The patient had a relatively clean bill of health, but given the lack of bone, traditional implants were not indicated. The patient also was interested in a more budget-friendly solution. X-rays and an examination confirmed his candidacy for MDI treatment.

STEPO The locations for each of the four implants were marked with pen on the ridge after drawing a midline corresponding with the lingual frenum (Fig. 1). Implant loca-

tions were marked approximately 5 mm apart from one another. Infiltration anesthesia was then injected near each implant site.

STEP⁽²⁾ The tissue was held firmly in place over the ridge with the thumb and forefinger and the first pilot hole was drilled to a depth of about one-half of the threaded length of the implant (**Fig. 2**). Manual palpation is very helpful in this flapless procedure.

STEP03 The first implant was inserted into the pilot hole and rotated clockwise with downward pressure to begin the self-tapping process (Fig. 3).

STEP04 A 3MTM ESPETM MDI Winged Thumb Wrench was then used to further advance the implant (Fig. 4). This tool is helpful for determining how tightly the implant is turning in the bone. The thumb wrench should be used until it becomes difficult to turn.

STEPO5 A 3MTM ESPETM Graduated Torque Wrench was then used to make final ratchet turns until the implant reached 35 Ncm (Fig. 5). The final position for the implant should allow the abutment head to protrude

















AT A GLANCE

1. Locations for the implants were marked on the mandibular ridge.

2. Pilot holes were drilled.

3. The implant was placed and advanced with a finger driver.

4. A thumb wrench was used to turn the implant further.

5. A graduated torque wrench was used for final turns.

6. The four implants immediately following insertion.

7. Bite registration material was used to guide the denture relief.

8. Blockout shims and metal housings were placed on the heads of the implants.

9. The denture was tried in to confirm a passive fit over the implants and housings.

10. Reline material was applied to the denture.

11. Reline material was also syringed over the tops of the implant housings.

12. The denture was seated in place for the reline material to cure.





MDI Mini Dental Implants

 Versatile enough to work for a variety of patients, even those with limited bone structure.
 General dentists can become certified to place MDIs with only a one-day seminar.
 Simplicity of placement means cost savings for both the dentist and the patient.

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with no neck or thread portion of the implant visible above the soft tissue.

STEP00 The process was then repeated for the remaining three implants (Fig. 6).

STEPOT Bite registration material was applied to the denture, which was then gently fit over the implants. The denture was then removed, with the locations of the implants reflected in the bite registration material (Fig. 7). These marks were used as guides to conservatively relieve the denture to remove as little denture material as possible.

STEP 03 Blockout shims were trimmed and placed over each implant, and metal housings were then placed over the shims (Fig. 8). The relieved denture was tried in to confirm a passive fit over the implants and housings (Fig. 9).

STEPO9 Reline material was applied to the base of the denture as well as the implant housings and the denture was then seated in place (Figs. 10 and 11). (If a full reline is not needed, the pick-up material can be applied only over the implant housings.) The patient was instructed to bite down with normal pressure while the material was setting (Fig. 12).

STEP 10 The denture and blockout shims were then removed and the denture was trimmed and polished. After final seating, a post-operative x-ray was taken and the patient was sent home with post-op instructions. Patients are instructed to leave the denture in place for 24 hours, after which it can be briefly removed for cleaning. Patients are informed that the denture should be removed for only brief periods for two to three weeks, and a maximum of an hour per day following that.

STEP The patient was recalled at the three-month mark to confirm osseointegration and proper hygiene. Patients are instructed that they should return at regular intervals for changing of the o-rings.

Conclusion

Without the availability of MDIs, the patient in this case likely would have required significant bone grafting to be a candidate for implant treatment. Grafting would have added not only cost but many months to the procedure. However, treatment with MDIs allowed this patient to immediately experience the benefits of greater denture stability, at a cost that was only a fraction of traditional implants. As shown here, MDIs give dentists a valuable tool that helps them be responsive to the needs of their patients and to provide realistic, affordable and even minimally invasive solutions to their ill-fitting or painful dentures.

ABOUT THE AUTHOR

Benjamin D. Oppenheimer, DDS is a graduate of the State University of New York at Buffalo School of Dental Medicine where he was acknowledged for Academic Excellence and won the International Congress of Oral Implantologists Award. He is currently a Fellow of the ICOI and general member of the AAID. Dr. Ben is a lead industry speaker for companies such as 3M ESPE, Dynamic Dental Instruction and Global Dental Sciences. He has previously lectured for IMTEC Corporation and Evolution Dental, an industry leading small diameter implant restorative lab. He also has helped thousands of dental implant patients in his private practice near Buffalo, N.Y. where he focuses on implant dentistry.



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TECH BRIEF

OCLINICAL: RESTORATIVE

GET THE MOST FROM YOUR HANDPIECES

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The TwinPower Ultra Series from J. Morita USA is small, comfortable and powerful.

[By George Freedman, DDS, FAACD, FACD, FIADFE] Information provided by J. Morita USA.

The dental practitioner requires handpieces that are effective and comfortable for use all day, every day. They must be ergonomic in the dentist's hand and practical in tooth preparation, particularly in patients with limited opening (both children and adults) and for endodontic access.

The highspeed dental handpiece has been the dentist's principal preparation instrument since first introduced in the early 1960s. This technology has extended the practitioner's ability to efficiently prepare teeth in far less time, extending the benefits of dental treatment to a larger segment of the population. Together, highspeed tooth preparation and dental anesthesia have increased the physical and emotional acceptance of dental procedures to a large segment of the population, contributing to the extended maintenance of the natural dentition over the patient's entire lifetime.

Handpiece requirements

Throughout the process of tooth preparation, the dentist's primary objectives are uninterrupted cutting, moving the bur effectively, at a constant speed, through all natural or restorative materials regardless of their hardness (continuous speed under load). The critical factors are torque, power and speed. The bur's cutting power is dependent on consistent, balanced torque at any bur rotational speed.

Using air-driven handpieces

The power of air-driven handpieces, particularly those with smaller heads, has been problematic until recently. Traditional highspeed rotors have eight impeller blades driven by one drive air nozzle. As the blades rotate through their cycle, they are not always positioned at the optimal angle to capture all of the forced air from the nozzle, weakening torque (Fig. 1).

The TwinPower Ultra Series turbine rotor from J. Morita USA has a doubleimpeller design that features 36 impeller blades powered by three drive air nozzles. Much like a series of sails, multiple blades offer more surface area to capture more drive air. As the blade angles rotate, some are always optimally positioned to be impelled by one of the three nozzles (Fig. 2). The balanced doubleimpeller assembly is powerful (up to 22 W), generating a constant torque and superior cutting power while virtually eliminating vibration. The advanced fluid dynamics engineering also reduces the high-pitched (6-7 kHz) whine generated by highspeed handpieces, quieting treatment for both patients and the dental team.

The tight confines of the mouth present a limited access to the dental practitioner. For children and patients with TMJ limitations, the use of traditional handpieces can be rather uncomfortable, making the dentist's task even more difficult. A standard sized head may contact opposing teeth, creating a stressful and uncomfortable sensation. The J. Morita TwinPower Turbine Ultra Series (UltraM and UltraE) offers a compact head design that provides excellent and reliable cutting ability with smooth, vibration-free operation. The bur can be held upright during molar preparation with the mirror placed at an angle to the

handpiece head, minimizing water and debris accumulation. The TwinPower UltraM head offers better access on the occlusal and buccal surfaces in the posterior region, making dental procedures far more comfortable for patients (**Figs. 3 and 4**). These "mini" handpieces are twice as strong as others in the category, powerful enough for everyday tooth preparation.

The small head size of the Twin-Power Ultra handpieces offers outstanding posterior access and excellent mirror and microscope viewability. This feature is extremely important when preparing endodontic access (Fig. 5). A standard handpiece head must be slanted to provide occlusal visibility. As a result, the angulation of the bur removes more tooth structure than necessary. The shape of the TwinPower UltraE head allows it to be positioned vertically into the access preparation, preserving precious tooth structure. It also provides an enhanced direct or

.

microscope view of the access area; the small head permits improved mirror positioning and better vision.

Comfort, access critical

Because the handpiece is used for up to 20 minutes in every operative hour, it must be very comfortable in the practitioner's hands. The compact TwinPower weighs as little as 48 grams, minimizing hand, wrist, and finger fatigue over extended use (Fig. 6). The weighting of the handpiece balances the functional load to reduce repetitive stresses on the hands. Its ergonomically developed grip encourages a relaxed grasp of the handpiece while the proprietary ceramic coating treatment increases friction, improving tactile control and durability throughout multiple sterilization cycles.

The handpiece angulation determines the ease with which it can be maneuvered around the various areas of the oral cavity. The TwinPower's standard handpiece has a 15° head angulation that aligns the bur shaft with the tooth's axis, facilitating preparation. Its 21.5° visual access slope permits greater visibility of the operative area.

The problem of "suck back" was first recognized in the early 1990s. It was demonstrated that air driven highspeed handpieces were potentially at risk for transferring microbes from one patient to the next. The mechanism was initiated when the air flow was interrupted to brake the rotation of the bur; as the turbine stopped, there was a small volume inside the handpiece head that

TwinPower Turbine Basic features

Double-impeller rotor design produces high power and torque

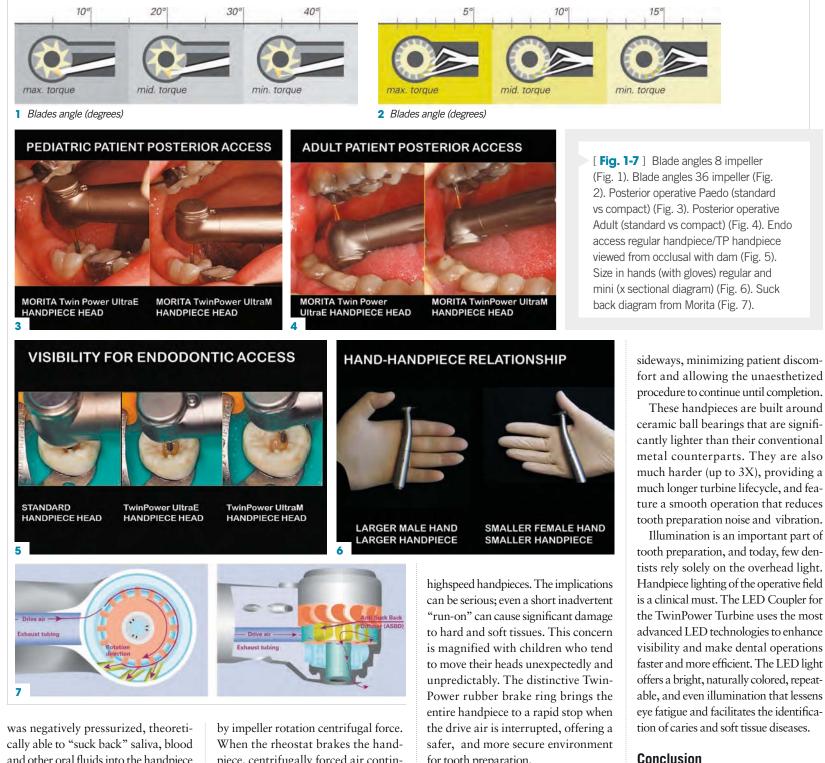
Pressurized air system prevents suction back

Ceramic bearings, push-button chuck and a lightweight chrome body

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CLINICAL:RESTORATIVE

CLINICAL & TECHNIQUES



and other oral fluids into the handpiece channels. When the handpiece was next activated, these contained fluids would be expelled into another patient's mouth! For this reason, extensive and comprehensive sterilization (usually steam autoclave) was made mandatory for highspeed handpieces.

The J. Morita TwinPower Series handpieces solve this problem through an ingenious fluid dynamics innovation. The drive air flows into the Anti Suck Back Diffuser (ASBD) within the head of the handpiece where it is pressurized piece, centrifugally forced air continues to flow into the ASBD, maintaining its pressurization. The pressurized air in the Diffuser releases at the bottom of the head, through the same vent to which the exhaust air is directed. Thus, the pressurized air in the ASBD prevents depressurization in the handpiece head, producing a truly zero "suck back" and facilitating infection control (Fig. 7).

It is essential that the bur stop rotating immediately when the operator's foot is removed from the rheostat. This can be problematic for ball bearing for tooth preparation.

Increasingly, many proactive intervention and minimally invasive procedures are accomplished without the need for local anesthetic. Caries are identified earlier and treated more conservatively. Most handpieces dispense the drive air that has impelled the blades directly on to the preparation site. This vertical stream of cold air can generate discomfort that necessitates injected anesthetic. The TwinPower Series employs a pioneering radial air bypass that disperses this unwanted air

ceramic ball bearings that are significantly lighter than their conventional metal counterparts. They are also much harder (up to 3X), providing a much longer turbine lifecycle, and feature a smooth operation that reduces tooth preparation noise and vibration.

tooth preparation, and today, few dentists rely solely on the overhead light. Handpiece lighting of the operative field is a clinical must. The LED Coupler for the TwinPower Turbine uses the most advanced LED technologies to enhance visibility and make dental operations faster and more efficient. The LED light offers a bright, naturally colored, repeatable, and even illumination that lessens eye fatigue and facilitates the identifica-

The TwinPower Series represents a major advance on several fronts of handpiece technology. The double impeller guarantees high power performance. The various compact and ergonomically-designed heads facilitate posterior and paedodontic treatment. The fluid dynamics reduce the noise and the ball bearings eliminate the vibration. Most important enhancements, however, are the in-hand comfort for the practitioner, and the zero "suck back" that prevents inter-patient bacterial transmission.

Applying Safe 'n' Sure PSP Envelopes in Your Practice

Ó

A closer look at these protective covers from Flow Dental.

[Compiled by Renee Knight] Information provided by Flow Dental

If you use phosphor plates to take x-rays, or if you are thinking of making a move to phosphor plates, your choice of protective covers is an important consideration. Several PSP systems have plates with magnets. The magnet works with their reader to load the plates into the machine for processing. These manufacturers all recommend using a protective cover that includes a cardboard insert.

Flow Dental's Safe'n'Sure OPT is an envelope designed especially for plates with magnets. Safe'n'Sure OPTs enhance office workflow, improve efficiency in loading, and ensure proper plate alignment.

THEY SAVE TIME: Safe'n'Sure OPTs have cardboard inserts that are pre-loaded, so there's no assembly required. This is a great time-saver.

PROPER PLACEMENT: The circular cut out on the cardboard insert prevents the plate from being loaded incorrectly, which means proper plate positioning every time.

EASY LOADING: Safe'n'Sure OPTs also feature Flow's patented EZ-Glide

tab. The EZ-Glide tab acts as a landing strip to help load plates quickly and effortlessly. After loading, the extended size of the EZ-Tab makes it quick and easy to seal the protective cover.

EASY REMOVAL: Safe'n'Sure OPTs feature a butterfly tear-away seal design. Tear along the center seam to expose your plate to the reader. It's quick, easy and helps extend the life of your plates.

ADDED PLUS: OPTs are available in sizes 0, 1, 2 and 3 and work with all plate with magnet systems.





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Interested? Circle Product Card No. 108

Applying Demi Ultra in Your Practice

A closer look at this LED Ultracapacitor Curing Light System from Kerr Corp.

[Compiled by Renee Knight]

Information provided by Kerr Corp.

Featuring U-40 Ultracapacitor technology, The Demi Ultra re-energizes to full power in less than 40 seconds and delivers 25 ten-second cures on a full charge. This means dentists don't have to wait for a battery to charge, enabling use of the curing light whenever they need it, even if they forgot to charge it the night before.

IT'S RELIABLE: Not only does the curing light charge in 40 seconds, the U-40 Ultracapacitor lasts up to 8 times longer than a battery and is able to maintain its energy capacity year after year. For the dentist, this means more reliability, efficiency and convenience.

PREDICTABLE AND CONSISTENT:

The Demi Ultra features proprietary C.U.R.E.[™] Technology (Curing Uniformity and Reduced Energy). With industry-leading low temperatures, this enables the curing light to provide a uniform depth of cure with less heat exposure to the patient. Its enhanced collimation delivers more predictable curing power that is less sensitive to the positioning of the tip, while the more uniform and concentrated beam generates a more consistent depth of cure.

Ó

ENHANCED COMFORT: The Demi Ultra features a durable, yet lightweight, ergonomic design. The 360° rotating tip invites a variety of comfortable hand positions to help minimize hand and arm fatigue.

ADDED PLUS: Its fully-integrated easyto use radiometer features LED indicators that instantly communicate the curing light system's power status.





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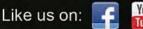
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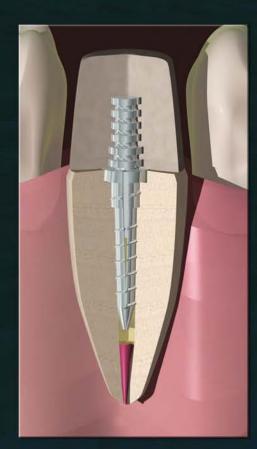
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PRODUCTS IN **PRACTICE**

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Effectively and efficiently communicating with patients is key to any successful dental practice. Not sure how to improve patient communications in your practice? There are products that can help. Learn how OfficeSuite Dental can make communication more effective and your practice more productive. More on page 82.

[IN THIS SECTION]



IS YOUR PRACTICE READY FOR AUTISM? Find out how your office can prepare and what products can help in this article by Shirley Gutkowski



88 MARKETING

5 TECH TOOLS TO IMPROVE PATIENT INTERACTION

Technologies designed to help your practice improve patient communication.



90 IUSE THAT

DENTSPLY CAULK'S AQUASIL ULTRA CORDLESS

A clinician and dental assistant describe how this new tissue management impression system has made their practice more efficient and their patients happier.

[WEB EXCLUSIVES]





5 facts you should know about dental insurance coverage



This Morning Huddle video will help clarify some of the information your patients are receiving. by Cathy Jameson & Dr. Brad Guyton of Jameson Management Inc.

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5 Reasons to buy 3M ESPE's Imprint 4 VPS impression material

new impression material is worth trying out in your practice.



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How to avoid work-related pain and extend your dental career



As a dental professional, you likely experience some type of work-related pain, from numb fingers to a stiff neck. But you don't have to practice in pain. by Rick Williamson

hub.am/KDYe3U

Log on to DentalProductsReport.com for more great Morning Huddle videos and web exclusive content!

Improve the patient experience and optimize efficiency

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EFFICIENCY

See how OfficeSuite Dental[™] can maximize the result of every patient interaction.



EMILIE ERWIN Broadview Networks

DESPITE ALL OF THE sophisticated technology used in modern dental offices, from imaging and analysis to restoration and hygiene technologies, when the phone rings, the dental receptionist has no idea who is calling or the nature of the call. Valuable time is lost identifying the patient, pulling up information from the practice management software, and then figuring out the reason for the call.

To help dentists improve both the patient experience and their practice's efficiency, OfficeSuite Dental[™] delivers everything they need to communicate with patients and other practice locations. The system integrates the industry-leading Dentrix G5 practice management software from Henry Schein and OfficeSuite[®], Broadview Networks' awardwinning cloud-based business phone system, to provide an all-inclusive communications system specifically designed for dental practices.

The moment a patient calls your practice, OfficeSuite uses the Dentrix integration software to trigger an automatic pop-up window on front desk staff PCs. The pop-up window lets practice staff know who is calling, where their account stands, when their next appointments are scheduled, if they are due for treatment (x-rays, cleaning, etc.), and not only for the patients themselves, but for their family members as well—all before the phone is even answered. By having this data at their fingertips, your staff can create, confirm, or reschedule appointments in seconds for the patients and their families. They also can answer questions about their prescriptions and

window (note: all data shown is illustrative only).

treatments, and collect overdue balances during that one phone call (See Chart 1 below).

OfficeSuite Dental enables your employees to not only anticipate patients' needs, but to also address multiple needs in less time without any searching. And by enabling staff to accomplish multiple tasks in less time, you can boost your practice's overall efficiency while lowering your day-to-day costs. "When a patient calls, all their Dentrix patient information pops up on one screen," said David R. Brown, DDS, of Yakima, Wash., a user of OfficeSuite Dental on Dentrix G5. "It helps us book more appointments and get more accomplished."

It's all about the front desk driving business

OfficeSuite Dental is targeted at making front office staff more productive. By doing so, the practice becomes more efficient and resources can be used in the most cost-effective manner. This allows a receptionist to handle patient calls significantly faster, which means more calls in less time, translating into more satisfied patients, and more business for the practice.

If you have more than one person handling incoming calls, this technology even can be configured

OfficeSuite Dental[™] 866-775-7420 OfficeSuiteDental.com CIRCLE RS #112

Patient Details	Incoming Call From		Close
Family File	0'N	eill, Barry	
822 C	A	ge 37	Home Phone (613) 614-4720
	D (2)	oB July 15, 1976	Mobile Phone (613) 123-4567
Ledger	Gend	ler Male	Other Phone (613) 666-7777
Chart	Continuing Care	Next Appointments	Account
TX Planner	O'Neill, Barry CompEx, MxPrtFlxB (04/15/2013)	O'Neill, Barry	Current Balance \$2,662.00
28	PAadd, SrgRmRThR (05/31/2013)	20 min CompEx, MxPrtFlxB	Last Payment Date February 27, 2013
Office Journal	O'Neill, Callan CompEx, FluaridCh (03/15/2013) PAadd, Consult (06/15/2013) PA1st, ProphyCh (10/15/2013)	O'Neill, Callan 10:30 AM March 15, 2013 20 min CompEx, FluoridCh	Last Payment Amount \$250.00
			Guarantor Balance \$2,662.00
Appointment Book	Harrington, Brenna	Harrington, Brenna 10:30 AM July 15, 2013 30 min PA1st, Consult, OseSur1-3	Guarantor Last Payment Date February 27, 2013
Appointment book	PA1st, Consult, OssSur1-3 (07/15/2013)		Guarantor Last Payment Amount \$250.00
Chart 1: OfficeSuite Dental	^M call pop-up	O'Neill, Jenna 👻	

EFFICIENCY



▲ The cloud-based communications solution is designed to allow dental practices to prioritize phone calls, schedule patient appointments and collect outstanding balances.

to identify and route calls from new patients to a designated staff member.

What's under the hood?

OfficeSuite[®] is Broadview's easy-to-use, cloud-based phone solution that provides dental offices of any size with an IP-based phone system, unlimited nationwide calling and an intuitive website for quick and easy updates. It delivers a complete communication solution with state-of-the-art features and applications that require no capital investment, maintenance contracts, or additional IT resources.

Efficiency in more ways than one

OfficeSuite Dental is an innovation in the dental industry and has been recognized by the American Business Awards, INTERNET TELEPHONY Magazine and InformationWeek 500. For the first time, dental professionals have a state-of-the-art cloud-based telephone system integrated with their existing Dentrix G5 database infrastructure. The solution requires no change to existing procedures for data handling or any new training for call staff. The office staff will continue to use a database they are familiar with, but with OfficeSuite Dental, it works in conjunction with their new featurerich phone system. It gives practices a professional image, makes their staff more productive, and dramatically improves patient satisfaction.

OfficeSuite Dental is available as part of Henry Schein's TechCentral portfolio of business technology solutions for dental offices of all sizes. •

ABOUT THE AUTHOR

Emilie Erwin is the Public Relations Specialist for Broadview Networks, a leading provider of cloud-based business communications services. She graduated from the Pennsylvania State University with a degree in Public Relations and is experienced working with technical companies in industries including telecommunications, digital signage, manufacturing, and data security.

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Is your practice ready for Autism?

As the number of children diagnosed with autism continues to grow, it's important for you and your team members to know what products to avoid and what products work best when treating patients on the autism spectrum in your practice.



SHIRLEY GUTKOWSKI, Rdh, BSDH

AUTISM IS A FACT OF LIFE for many families who come to your dental practice.

What does that mean for your practice and, more importantly, what products can be used safely in patients who are considered toxified or are cured but are still sensitive to product choices and ingredients commonplace to the practice of dental hygiene?

Most importantly, we need to know about autism treatments. There are two product categories that families avoid if someone in the family is on the autism spectrum: gluten and dairy. Products like Young Dental's D-lish prophy paste (youngdental.com) and other gluten-free polishing pastes are great options for patients with autism. Dairy-free remineralization ingredients are also great. Products like VOCO's Remin Pro (voco.com), which contains hydroxyapatite molecules are well received, as are products containing NovaMin.

Fluoride considerations

Low-level topical fluorides may be well received or at least better received than

Start to gather intel on Autism Spectrum Disorder and how autism is successfully treated today. ...Look for products that fit the sensibilities of these families and you my find a wonderful way to treat all families."

products with high levels of fluoride.

Triage sealant material is a must-have

as it promotes enamel healing, acts as a physical barrier and has none of the

issues traditional fluoride varnishes,

sealant materials have. Those issues

include either potentially toxic levels

of fluoride, potential ingestion of fluo-

ride, pine resin base, or Bisphenol A,

inal properties, and may be used as

temporary filling material in frank,

open, and incipient lesions.

which is found in some resin products.

Glass ionomers have nearly medic-

smart varnishes, and most resin

Proximal lesions on adjacent teeth may be repaired using Phocol fluoride disks from Colldent (**phocaltherapy.com**). Highly specific discs are just 3 mm in diameter and can be placed with very little drama at any appointment, preventive or prosthetic. Because of its extremely pinpoint location, the fluoride given via phocol discs may be better received than a general fluoride treatment. It can be explained as an

What is Autism?

Autism spectrum disorder (ASD) and autism are general terms for a group of complex disorders of brain development, according to autismspeaks.org. These disorders are characterized, in varying degrees, by difficulties in social interaction, verbal and nonverbal communication and repetitive behaviors.

isolated treatment for a tenuous condition on a single tooth or area.

Non-fluoride options

Fluoride may be a difficult sell to families with children on the autism spectrum, and that means non-fluoride options better be high on your practice's protocol development list. Xylitol products are fantastic for this group of patients. They can tolerate the all-natural plant-based xylitol. There is some misinformation on the Internet that may keep some from using xylitol products. Become educated on all sides of the xylitol story by visiting **xylitol.org**.

Some parents may lean toward stevia, for instance, as a natural sweetening option. While great as *Continued on page 86*



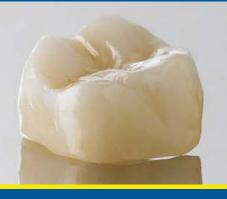
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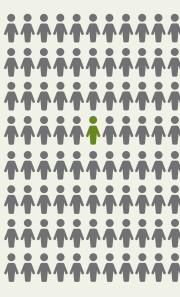
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PROTOCOL

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Did you know...

Autism now affects 1 in 88 children.



Source: Autismspeaks.org



Continued from page 84

an ingredient or additive for hot or

cold drinks, there are few studies on

stevia and oral health/dental decay.

Erythritol is another story! Truvia

is nearly all erythritol. As another

sugar alcohol, erythritol has some

interesting studies showing dental

benefits, although xylitol is still the

go-to sugar for dental health.

▲ Collident's Phocal fluoride disks are thin, round and can be effortlessly inserted between a patient's teeth to deliver a concentrated dose of fluoride to formerly inaccessible areas.

The benefits of fluorescence technology

Radiation is always going to raise a red flag to those who are trying to remain or regain health. Low radiation is not as good as no radiation. Fluorescence technology can really set minds at ease and allow clinicians to gather more data than they could from traditional radiographs. Transillumination is an option, too, however that shows only enamel breakdown, not the quality of biofilm accumulation.

Become more educated

Start to gather intel on Autism Spectrum Disorder and how autism is successfully treated today. My radio broadcast, The Autism Experience on Cross Link Radio, is a good starting point. Look for products that fit the sensibilities of these families and you may find a wonderful way to treat all families. ●

ABOUT THE AUTHOR

Shirley Gutkowski, RDH, BSDH, is the author and publisher of The Purple Guide series of books for dental hygienists. She is also the host of the popular daily radio podcast on Blog Talk Radio and Stitcher: Cross Link Radio. Gutkowski is also a faculty coach at CAREERfusion. She can be reached for speaking or consulting at crosslinkpresent@aol.com.

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MARKETING I USE THAT ROI

ROI INFECTION CONTROL

5 Tech Tools to Boost Patient Interaction

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These technologies will not only improve patient communication, they'll also make your practice more efficient.

[By Naomi Cooper | President, Minoa Marketing and Chief Marketing Consultant, Pride Institute]

echnology is not just a trend; it has revolutionized the way we communicate. From smartphones and Skype to texting and Twitter, technology makes communication more effective, efficient and, in some cases, instantaneous.

Incorporating technology into a dental practice's marketing and patient communication strategy can seem intimidating, but what about the overwhelming benefits of incorporating technology into the practice's marketing and communication strategy? As in any area of dental practice management, with the right marketing communications systems, the practice

Please confirm your appoin

can optimize results. Using the technology available in today's marketplace can help grow practice revenue, tighten recall intervals and increase both case acceptance and new patient flow.

At the same time, automating office processes streamlines marketing efforts and allows staff to focus on other responsibilities. With these goals in mind, here are five marketing/communication tools to consider.

Tech Tool No. 1: E-Communication Systems

E-communication involves sending text messages and emails to existing patients. Using a system for sending automated text message or email appointment reminders is one way of reaching patients that is convenient for them and efficient for the practice.

This type of tool generally includes other types of communications, including e-newsletters and practice promotions, that can be sent at once to the entire patient base, as well as customized communications. Postappointment surveys soliciting feedback and reviews are often integrated.

By converting to electronic communications, practices can potentially save tens of thousands of dollars per year on printing and postage for recall cards, newsletters and cards.

The question most dentists have about e-communication is whether

▲ Futuredontics/1-800-DENTIST's Patient Activator is among the products that can help you improve patient communication.

patients will find emails or texts intrusive. In today's digital culture, these methods are becoming the norm and often the preferred method of contact.

Tech Tool No. 2: Website metrics/analytics

Most practices have a website, allowing patients to learn about the practice through online research. What many may not realize is the dental practice website can, when executed correctly, be a powerful driver of new patient flow. But to know if the practice website is working at its maximum potential, there must be a tracking mechanism in place.

Google Analytics is a free tool for measuring a website's traffic and trends. It also can help identify which keywords and marketing tactics are driving traffic to the site. All you need is a free Google account and a tracking code embedded in the practice website. For more information, visit google.com/analytics.

It's also important to note that many website design and development companies offer supplemental tools that complement Google Analytics or provide a deeper level of data on an ongoing basis, giving dentists an even more accurate and comprehensive picture of the website's ROI.

Tech Tool No. 3: Recording incoming patient calls

Marketing is not only about advertising and promotion—it encompasses the entire patient experience, perhaps most importantly the prospective patient's initial call to the practice. These phone calls must be handled purposefully and delicately. Front desk staff must be properly trained in customer service, verbal skills and overcoming objections, otherwise the potential results from practice marketing can be diminished dramatically.

Integrating a system that records these calls allows the dentist or the practice's consultant to better understand what is happening at the front desk and to identify any areas of improvement. And it doesn't end with new patient phone calls.

Listening to how team members handle issues like scheduling and insurance concerns, hearing when and why patients are put on hold, and experiencing first hand what people calling the practice encounter can give you a clearer picture of how effective the front desk team is in the marketing process. Listening to recordings provides an unobtrusive and convenient way to evaluate the staff's phone skills, and can help indicate where training and operational gaps exist.

A variety of companies offer call recording tools, but the best also integrate tracking phone numbers so you



Evan

MARKETING

NAOMI'S TOP PICKS for industry-leading communication services

Want to improve patient communication? Here are some services that can help:

- Sesame Communications' Dental Sesame and Ortho Sesame (sesamecommunications.com)
- Futuredontics/1-800-DENTIST's Patient Activator (patientactivator.com)
- Lighthouse 360 (Ih360.com)

can understand which calls came from yellow pages advertising, search engine marketing or other marketing mediums. MyDentist-Calls (mydentistcalls.com) and Sesame Communications' First Call are two excellent examples.

Tech Tool No. 4: Responsive design for practice websites

Patients today conduct their initial research online before calling to make an appointment, and that includes visiting the practice's website. And with more consumers relying on smartphones and tablets when searching online, a traditional website designed for desktops and laptops alone does not cut it anymore.

In 2012, Pew Internet research found that 31% of Americans used their cell phones to look for health and medical information online. According to the website MarketingLand.com, nearly 40% of all time spent on the Internet is spent on mobile devices.

A traditional website often has limited functionality and visibility when accessed on a smartphone or tablet. And mobile websites, which were the industry standard only a year ago, are no longer recommended. In 2013, Google notified developers that it prefers responsive design over maintaining separate traditional and mobile websites.

A responsive designed website reconfigures itself automatically based on what type of device is being used to access it. Responsive design ensures a website will be accessible to all patients regardless of whether they are using a computer, smartphone, tablet or any handheld device. Studies show if prospective patients cannot access a dentist's website online, they will move on to the next website. A select few companies in the dental industry offer responsive design websites, notably PBHS (pbhs.com) and Sesame Communications.

Tech Tool No. 5: The power of video

It's a fact—website visitors are drawn to visual content. The popularity of sites such as YouTube, Facebook, Instagram, Vine and Pinterest is certainly evidence of this. Posting videos to the practice website and social media profiles is a terrific way to connect with patients. Video also plays into Google's algorithmic preference for fresh, relevant content, and can help it rank higher in Google searches.

Plus, because Google owns YouTube, the videos posted directly to your practice's You-Tube profile, or "channel," will improve that profile's ranking in search engine results as well.

Creating videos does not have to be difficult or expensive. Today's smartphones and hand-held cameras are perfect for shooting quick videos and make it easy to upload to the Internet. The videos should be 1-2 minutes, and showcase the practice, doctors and team members, as well as popular services, after-care instructions and even patient testimonials.

Videos are an opportunity to show prospective patients what sets a practice apart from the competition, and to give patients a true feel for the practice.

Integrating technology into the practice culture

Marketing technology can be a great asset in growing the practice, improving the trackability of marketing dollars and increasing opportunities to interact with prospective and current patients.

When implementing new systems, outsourcing becomes necessary. The biggest pitfall in implementing new ideas into the practice—especially highly technical ones—is the dentist trying to take it all on him or herself.

The solution is to work with a dental marketing consultant who can provide a comprehensive, customized marketing strategy. Once the goals have been set and the tactics determined, a consultant also can act as a coach and as a guide through the technology landscape, quarterbacking as necessary to appropriate vendors with proven track records in the dental profession. ●

ABOUT THE AUTHOR

Naomi Cooper is President & Founder of Minoa Marketing and serves as Chief Marketing Consultant for Pride Institute. She is a respected dental marketing consultant, author, speaker and opinion leader who co-teaches Pride's marketing course, The New Rules of Dental Marketing. She can be reached at naomi@ minoamarketing.com, and blogs regularly at minoamarketing. com. Follow her on Twitter (@ naomi cooper) or "Like" Minoa Marketing on Facebook at fb.com/ minoamarketing. For information on upcoming courses, call 800-925-2600 or visit prideinstitute.com.

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PRODUCTS IN **PRACTICE**



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Dentsply Caulk's Aquasil Ultra Cordless

How this new tissue management systems makes life easier for one clinician and dental assistant, as well as their patients. [Compiled by Rence Knight]

aking impressions just got easier at Boca Dental Aesthetics. That's because Dr. Leon Gerard and his Florida-based team began using Dentsply Caulk's Aquasil Ultra Cordless, a new tissue management impression system. The system makes it possible to take impressions without packing retraction cord, which saves him time and makes patients much more comfortable.

Dr. Gerard has used the system since it was released in October and loves what it has meant for his patients and his practice. He even dedicated a section of his website to the new impression system, complete with case photos and information about how the system simplifies the impression taking procedure. Here, Dr. Gerard and his dental assistant, Emily Williams Braziel, tell us how Aquasil Ultra Cordless has improved impression taking in their practice.

What Dr. Gerard says about Aquasil Ultra Cordless

The concept of not having to use gingival retraction cord immediately attracted me to Aquasil Ultra Cordless. I thought about it after I saw a demo and it just seemed like it was one of these revolutionary concepts, really a must have. Patients don't like the experience of having those retraction cords packed. If there is some way of avoiding that, that's the way to go.

Aquasil Ultra Cordless is pretty easy to use. It's very quick and it saves a huge amount of time because you don't have to pack retraction cord, especially if you're using it on a multiple unit case. To not have to double pack retraction cord saves a huge amount of time. And if you're working on an endontically treated tooth, you can prepare the tooth and take the impression without administering a drop of anesthetic. That saves time and patient discomfort as well. And the accuracy of impressions so far has been great.

We make patients aware of this new system and they're all for it, especially patients who have experienced a lot of crown and bridge work and are familiar with the packing cord step. When I explain we can do it without packing cord they are ecstatic. Packing retraction cord is an uncomfortable process, and remains uncomfortable post-op as the gums heal up. And if you're talking about a full-arch case, that period of discomfort could last a week or more. I've had full-arch crown and bridge patients tell me it took a few weeks for the gums to settle down from packing retraction cord. This is a really revolutionary approach to that. I'm really very enthusiastic about the system.

I can't say enough about this system and the whole concept of it. I really think it's revolutionary.

Aquasil Ultra Cordless

Aquasil Ultra Cordless is a Tissue Managing Impression System that does not require tissue retraction. There is no need for cord or paste in most cases. It provides an easy, onestep system that places super high tear strength wash material precisely into the sulcus within seconds for a less stressful experience that delivers incredibly accurate marginal detail.

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What dental assistant Emily Williams Braziel says about Aquasil Ultra Cordless

With Aquasil Ultra Cordless, there is less discomfort for patients because we don't have to pack cord. We can do a crown prep on a root canal tooth and you don't have to numb the patient to pack the cord. It cuts down the procedure time and you don't have to use the anesthetic. Aquasil Ultra Cordless probably saves me at least 30 minutes each appointment.

It saves a lot of time because with other systems you have to pack the retraction cord, and if the patient isn't numb and is feeling it you have to call the doctor back in for more anesthetic. Aquasil Ultra Cordless eliminates that and makes it easier on the patient, so really the patients benefit from it.

Patients remember previous appointments where we did crowns and we had to pack cord. When we tell them about this product and that we don't have to pack retraction cord, the look on their face is like they won the lottery. They hate it. It's tedious, especially if it's multiple units and you have to pack two sets of cords. It's a lot.

I was excited when Dr. Gerard decided to purchase this product. We mostly do crown and bridge so I do a lot of retraction cord. I didn't enjoy that part of the appointment because not only is it extra work for me, it's uncomfortable for the patient. I would encourage any dental office to give Aquasil Ultra Cordless a try.





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SAVING TEETH, AND MAYBE ALSO A LIFE

How a trip to the dentist and the LANAP laser procedure may have saved this patient's teeth and his life. [By Stan Goff]

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TONY WILSON Long Beach, Calif. Patient of Dr. Eric Johnson/Torrance, Calif. ony Wilson may not have had the best diet and the best dental routines, but when he lost a tooth while driving in his car, he didn't think it was that big a deal.

But that lost tooth brought Tony to his dentist in Torrance, Calif., and that's when he learned that he had a bad case of gum disease. So Tony's dentist, Dr. Eric Johnson, referred his friend to Millennium Dental Technologies (MDT) as a candidate to receive the LANAP laser treatment as part of a clinical training program.

It was while preparing for the procedure that the clinicians at MDT noticed Tony's blood pressure was very high and convinced him to go right to the hospital to get things checked out. That's how Tony learned that he suffers from hypertension and diabetes. If not for that lost tooth, the doctors believe Tony was at risk for a stroke.

It was a scary situation, but today Tony laughs while telling the story. He has lost 84 pounds, no longer needs medication for hypertension and diabetes, and has improved his oral health. He finds himself enjoying life more.

"Last year I was driving and I had a piece of candy get caught on one of my front teeth," he said. "So I went to pull it off and my whole tooth came out. Root and everything. No blood, no pain. So I did what most people would do, I tried to put it back in, and that didn't work."

So he called his dentist and asked about getting a partial, but during his visit was informed of how bad his gum disease was.

"So my dentist said I would need gum surgery, which would require a scalpel and sutures and that I could be in for 8 weeks of pain, so no that didn't feel very appealing to me," he said.

That's when Dr. Johnson suggested the LANAP procedure as an option, and Tony, who weighed more than 300 pounds at the time, went to the facility to start the process. When his blood pressure was taken twice — and each time the reading was 212 over 119—the treatment was postponed and he was convinced to cancel his golf tee time and head straight to the hospital.

"My dentist said they couldn't take care of the dental surgery until I had my blood pressure corrected and I said I'd go on Monday or Tuesday," he recalls saying on that Friday. "He told me, Nope. If you don't promise to go right now, I'm going to call an ambulance because you're a walking stroke."

So he ended up at the hospital that day, found out that he had hypertension and diabetes, but today he weighs much less, has a much healthier mouth, and adds, "I'm a lot happier and life is great. But if it hadn't been for losing that tooth, I would never have gone to the doctor."

The LANAP procedure went so well that Tony is always telling friends about the treatment.

As part of the procedure, Tony even had an extra tooth removed with the PerioLase® MVP-7TM and the laser enabled hemostasis in the area to produce a clean, closed environment for healing with minimal discomfort. "I've been really blessed," he said. "I have no problems or complaints. Also, it's good for me long-term as far as my other health issues. I didn't realize that gum disease can contribute to so many other things like heart disease. It's actually been pretty cool. Now I'm more cognizant about how and when I brush my teeth, and all these things you don't ever think about."

The stand-up comic has been spreading the word of the care ever since.

"I actually carry on my phone a link to a YouTube procedure to show people, since I'm always talking about it," he said. "And I do stand-up comedy and I've even mentioned it in my act." ●

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